



Willowbrook Police Department 2025 Annual Report



Willowbrook Police Department

2025 Annual Report



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LETTER TO THE VILLAGE MAYOR, BOARD OF TRUSTEES, BUSINESS COMMUNITY AND RESIDENTS

On behalf of the Willowbrook Police Department, I am pleased to present the 2025 Annual Report to the residents of the Village of Willowbrook. This report provides an overview of the Department's accomplishments and continued efforts to deliver the highest level of police services in an ever-changing and increasingly complex law enforcement environment.

Throughout this report, readers will find a snapshot reflecting the Department's growth and progress during 2025. Continued investment in technology-based public safety initiatives, including the Flock License Plate Recognition (LPR) Program and the Retail Security Camera Program, demonstrates the Department's commitment to using modern tools to enhance crime prevention and investigative effectiveness. Additionally, the expansion of our community engagement efforts underscores our ongoing focus on community-oriented policing and strengthening partnerships within the Village and with our residents and business community.

I would like to commend the dedicated members of the Willowbrook Police Department for their professionalism, commitment, and service to the community. Throughout the year, their compassion and dedication were recognized through citizen letters, phone calls, emails, commendations, and public acknowledgment. Our personnel are the backbone of the Department and play a critical role in achieving our goal of continually improving the quality of police services provided to the residents of Willowbrook.

I also wish to thank Mayor Trilla, the Village Board, and the Village Administrator for their continued support and confidence in the Willowbrook Police Department. This support is essential to fulfilling our mission of keeping our community safe. In the years ahead, the Department will remain focused on organizational stability and professional growth through strategic hiring, training, succession planning, departmental reorganization, and continued collaboration with our community partners.

Regards,

A handwritten signature in black ink, appearing to read "Lauren Kaspar #521".

Chief Lauren Kaspar



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EXECUTIVE SUMMARY

The Willowbrook Police Department 2025 Annual Report provides an overview of the Department's operations, accomplishments, and continued commitment to public safety, professionalism, and community partnership.

Throughout 2025, the Department focused on maintaining organizational stability while adapting to the evolving demands of modern policing. Continued investment in training, technology, and personnel development ensured officers and civilian staff were equipped to respond effectively to community needs. Officers completed more than 5,400 hours of training, reflecting a sustained commitment to preparedness and professional growth.

Community engagement remained a cornerstone of the Department's mission. The Police Department expanded its outreach efforts through increased participation in community events, collaboration with the Village of Willowbrook Parks and Recreation Department, and the successful launch of the Citizen's Police Academy. Additionally, the implementation of Neighborhood Roll Calls brought officers directly into residential areas, strengthening communication, trust, and awareness of local public safety concerns.

The Department also enhanced its investigative and crime prevention capabilities through strategic technology initiatives. The expansion of the Flock Safety License Plate Recognition (LPR) system, the development of the Business District Safety Plan, and continued progress within the Real Time Crime Center (RTCC) supported a proactive approach to criminal investigations and regional law enforcement collaboration. Grant funding totaling \$409,250 from the Illinois Attorney General's Office has played a significant role in reducing organized retail crime and strengthening investigative effectiveness.

Transparency and accountability remained priorities in 2025. The Annual Report includes summaries of internal affairs investigations, complaints and compliments, and departmental performance metrics, providing residents with clear insight into police operations and service delivery.

The Willowbrook Police Department remains committed to serving the community with integrity, professionalism, and respect. As the Department looks ahead to 2026, it will continue to build upon these initiatives, strengthen partnerships, and adapt to meet the needs of the Village of Willowbrook.

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MISSION & VALUES

We Value Our Community

We will work in partnership with our residents, businesses, and community stakeholders to ensure the Village of Willowbrook remains a safe, welcoming, and desirable place to live, work, and visit.

We Value Service to Our Citizens

We are committed to providing our citizens with reassurance of their personal safety and the security of their property through responsive, professional, and compassionate service. Our goal is to deliver an exceptional level of assistance and to positively enhance the overall quality of life within the Village.

We strive to address and resolve community concerns effectively, professionally, and correctly the first time.

We Value Our Commitment to Improvement

We will continually evaluate our services, policies, and practices to ensure our work reflects the highest standards of quality. Through innovation, technology, and best practices, we will seek new and effective methods to enhance service delivery and public safety.

We Value Our Employees

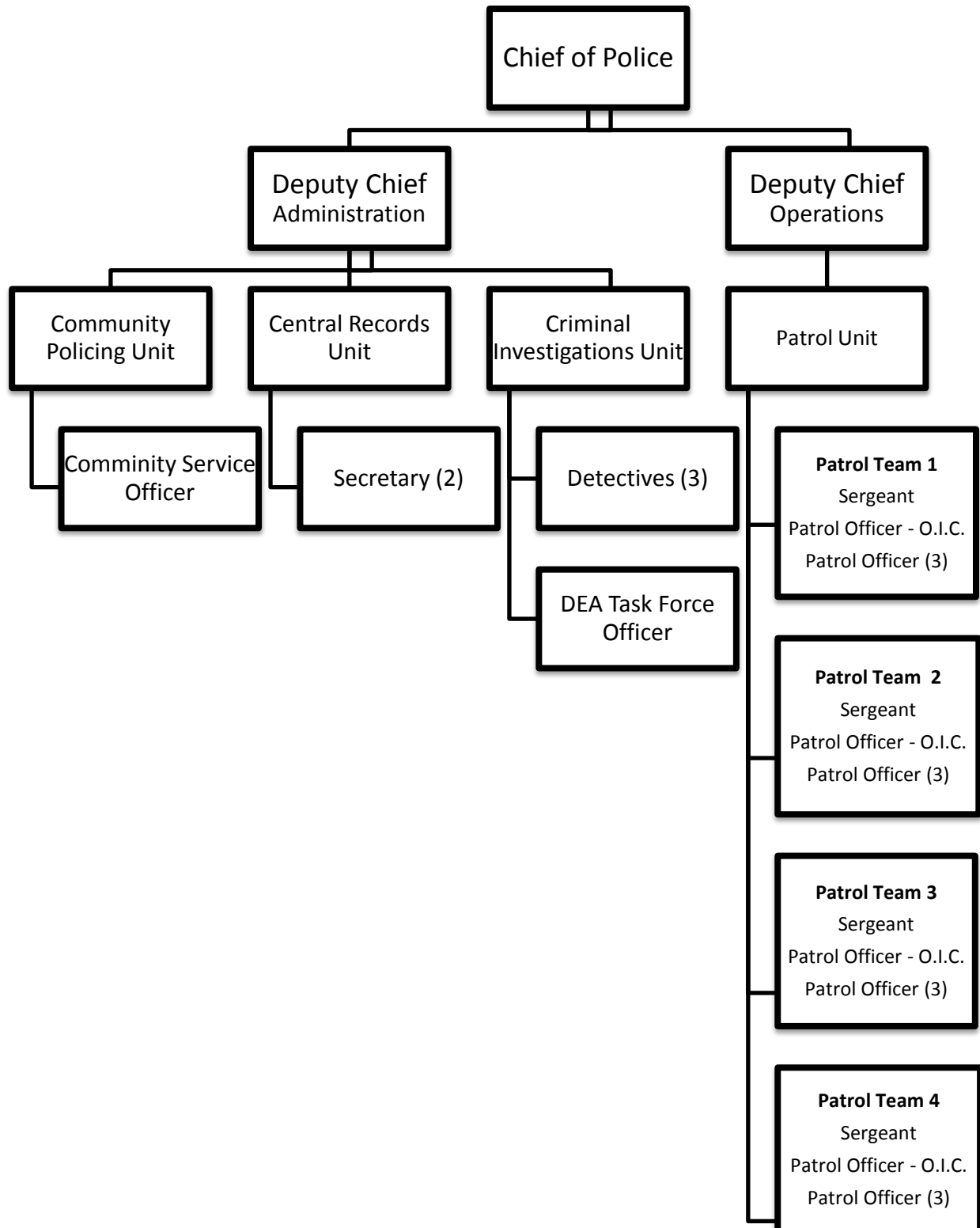
We recognize that our employees are the foundation of the Willowbrook Police Department. We are committed to developing and retaining our members by fostering professional growth, supporting education and training, and providing meaningful career development opportunities that encourage excellence, accountability, and leadership.

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ORGANIZATIONAL CHART



Willowbrook Police Department

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NEW HIRES

In 2025, the Willowbrook Police Department welcomed three new sworn officers to the organization: Officer Grzymkowska, Officer Patton, and Officer Putna. Each officer brings a high level of professionalism, prior law enforcement experience, and a strong commitment to public service. All three successfully completed the Department's Field Training Program during 2025 and will be assigned to the Patrol Division in 2026.

The addition of these officers brings the Police Department to full authorized staffing levels and enhances our ability to provide responsive, effective, and high-quality police services to the Willowbrook community.



WILLOWBROOK POLICE DEPARTMENT

2025 NEW HIRES



Officer Beata Grzymkowska
April 2024



Officer Joshua Patton
September 2024



Officer Andrew Putna
December 2024

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RETIREMENTS & PROMOTIONS

In 2025, the Willowbrook Police Department recognized the retirement of one sworn member. Sergeant Christine Robles retired in July after 11 years of dedicated service to the Department. The men and women of the Willowbrook Police Department extend their sincere appreciation to Sergeant Robles for her commitment and contributions to the organization and wish her continued success and happiness in her future endeavors.

To fill the vacancy created by Sergeant Robles' retirement, the Willowbrook Police Department promoted Officer David Walega to the rank of Sergeant in July 2025. Sergeant Walega is assigned to the Patrol Division, where he serves on the night shift.

Sergeant Walega has been a member of the Willowbrook Police Department for more than four years and has served in a variety of roles throughout his career, including two years in the Investigations Division. His experience and demonstrated leadership will be a valuable asset to the Department in his new role.



WILLOWBROOK POLICE DEPARTMENT

2025 RETIREMENTS & PROMOTIONS



Sergeant Christine Robles
Retirement – July 2025



WILLOWBROOK
POLICE



Sergeant David Walega
Promotion – July 2025

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YEARS OF SERVICE

21-24 Years		
	Officer Jose Chavez-Jimenez	2001
15-20 Years		
	Support Services Laurie Schmitz	2006
	Chief Lauren Kaspar	2007
	Support Services Lori Rinella	2008
	Sergeant Nicholas Volek	2008
10-14 Years		
	Officer Dylan Trainor	2013
	Officer Jose Lopez	2013
5-9 Years		
	Officer Blake Huntley	2016
	Officer Matthew Vanderjack	2016
	Sergeant Joseph LaValle	2016
	Officer Joaquin Silva	2018
	Officer Aaron Porter	2019
	Officer Brian Dillon	2020
0-4 Years		
	Officer Piotr Opacian	2021
	Detective David Walega	2021
	Officer Nicholas Cledon	2022
	Sergeant Inez Benson	2022
	Deputy Chief Benjamin Kadolph	2022
	Officer Nelson Lopez	2022
	Officer Claire Manley	2022
	Officer Richard Foytik	2023
	CSO Silvia Rupcich	2023
	Deputy Chief Gerard Wodka	2023
	Officer Peter Delgado	2023
	Officer Brian Bruesch	2024
	Officer Erica Cervera	2024
	Officer Pierre Smith	2024
	Officer Beata Grzymkowska	2025
	Officer Joshua Patton	2025
	Officer Andrew Putna	2025

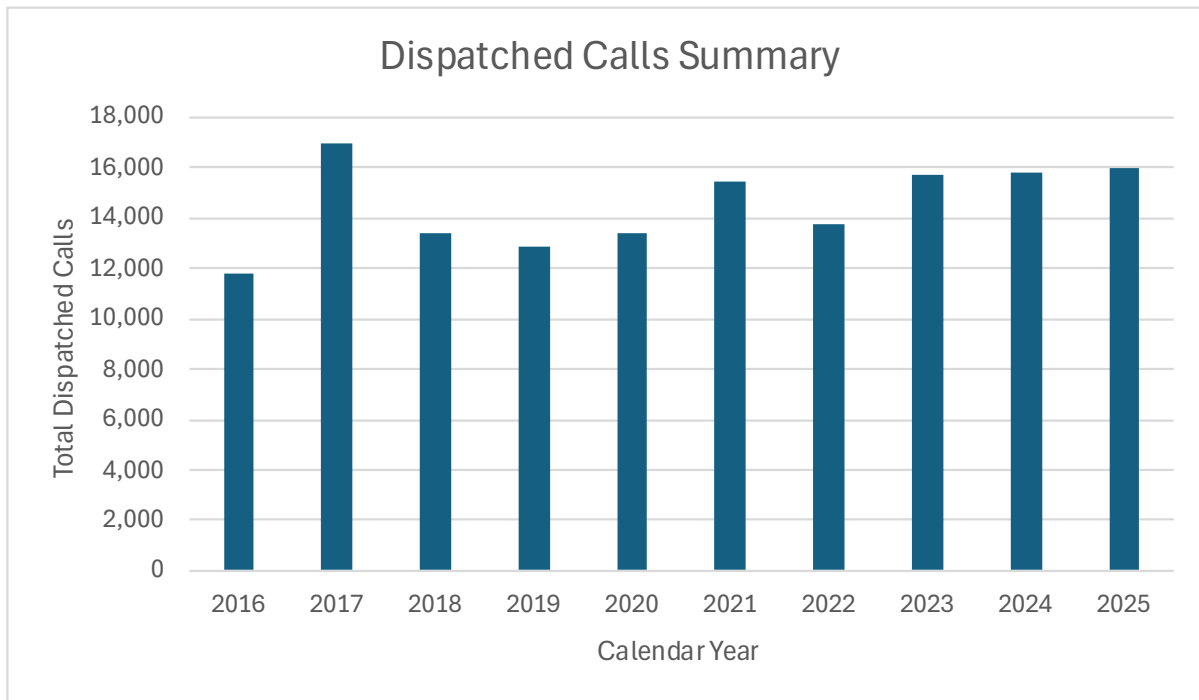
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TOTAL DISPATCH NUMBERS GENERATED BY DUCOMM (DUPAGE PUBLIC SAFETY DISPATCH)

The chart below shows that dispatched calls have generally trended upward over the ten-year period, with some year-to-year fluctuation. Calls rose sharply from 2016 to a peak in 2017, then declined through 2019 before increasing again in 2020 and 2021. After a brief dip in 2022, dispatched calls increased steadily from 2023 through 2025, reaching the highest level of the period in 2025. Overall, the data reflects sustained growth in call volume in recent years compared to the earlier part of the decade.



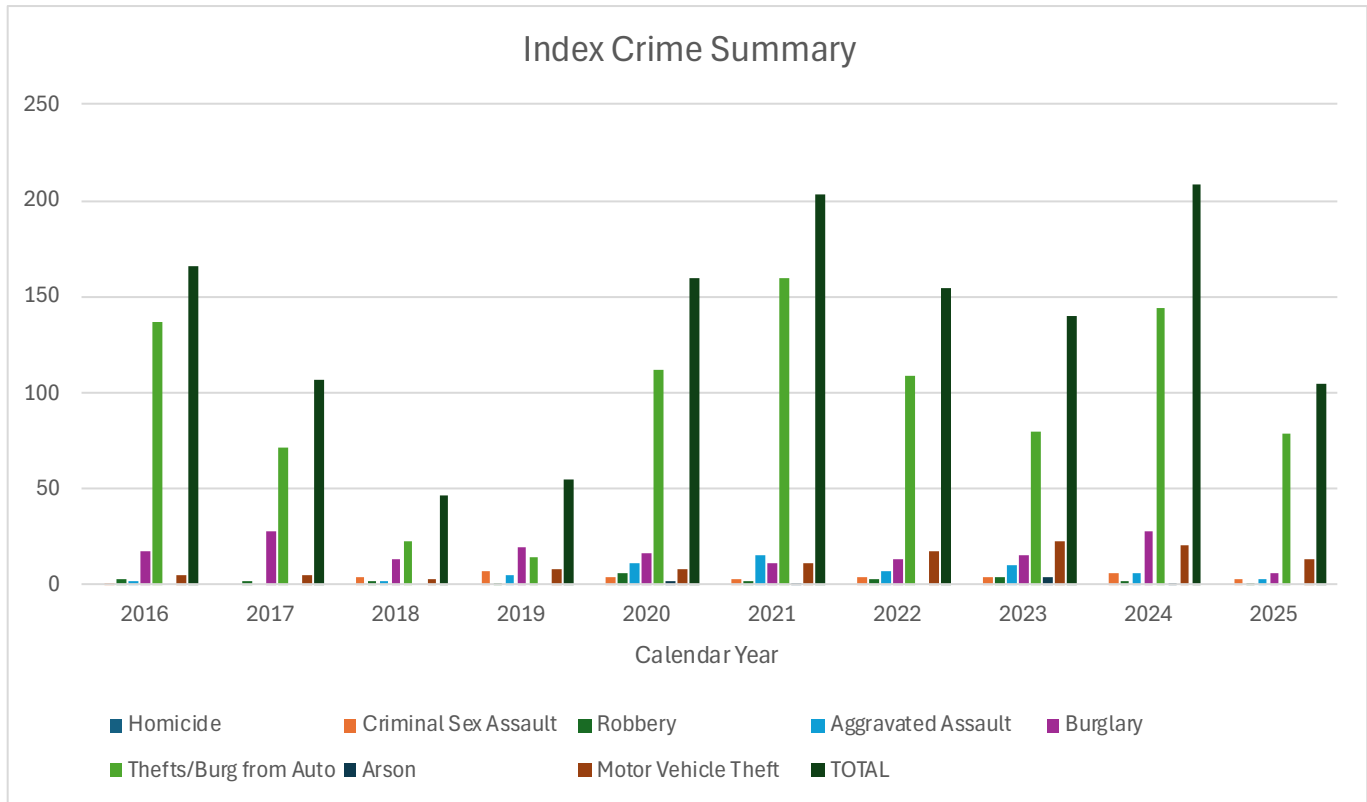
Total Dispatched Calls										
Calendar Year:	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
Total Dispatched Calls	11,773	16,936	13,432	12,872	13,440	15,473	13,785	15,744	15,787	16,004

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INDEX CRIME COMPARISON



Index Crime Summary										
Year:	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
Homicide	0	0	0	0	0	0	0	0	0	0
Criminal Sex Assault	1	0	4	7	4	3	4	4	6	3
Robbery	3	2	2	1	6	2	3	4	2	1
Aggravated Assault	2	0	2	5	11	15	7	10	6	3
Burglary	18	28	13	20	17	11	13	15	28	6
Thefts/Burg from Auto	137	72	23	14	112	160	109	80	144	79
Arson	0	0	0	0	2	1	0	4	1	0
Motor Vehicle Theft	5	5	3	8	8	11	18	23	21	13
TOTAL	166	107	47	55	160	203	154	140	208	105

*2024 numbers reflect first full year cycle under new National Incident-Bases Reporting System (NIBRS) guidelines

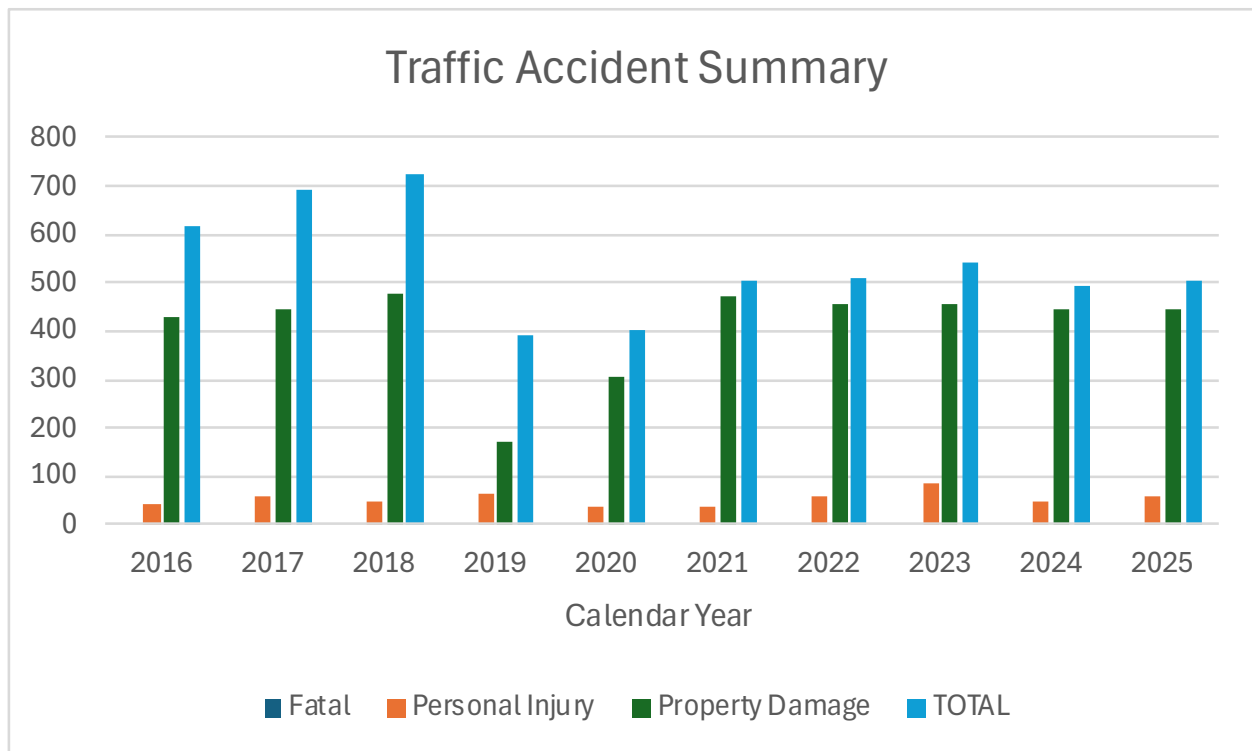
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TRAFFIC ACCIDENT SUMMARY

The traffic accident summary below from 2016 to 2025 shows that total accidents fluctuated over the years, peaking in 2018 at around 720 incidents and reaching a low in 2019 with approximately 390 incidents. Property damage accidents consistently made up the largest portion of total accidents, ranging from about 170 in 2019 to nearly 480 in 2018. Personal injury accidents remained relatively low throughout the period, generally between 30 and 80 incidents annually. Fatal accidents, while representing the smallest category, appear to remain fairly steady, contributing a minor portion to the total each year. Overall, the chart indicates a trend of total accidents decreasing after the 2016–2018 peak, with totals stabilizing around 500 incidents in the last few years.



Traffic Accident Summary										
Year:	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
Fatal	0	0	0	0	0	0	0	0	0	0
Personal Injury	44	58	50	66	38	35	57	87	48	61
Property Damage	431	447	479	173	308	471	454	455	447	445
TOTAL	616	692	722	389	402	506	511	542	495	506

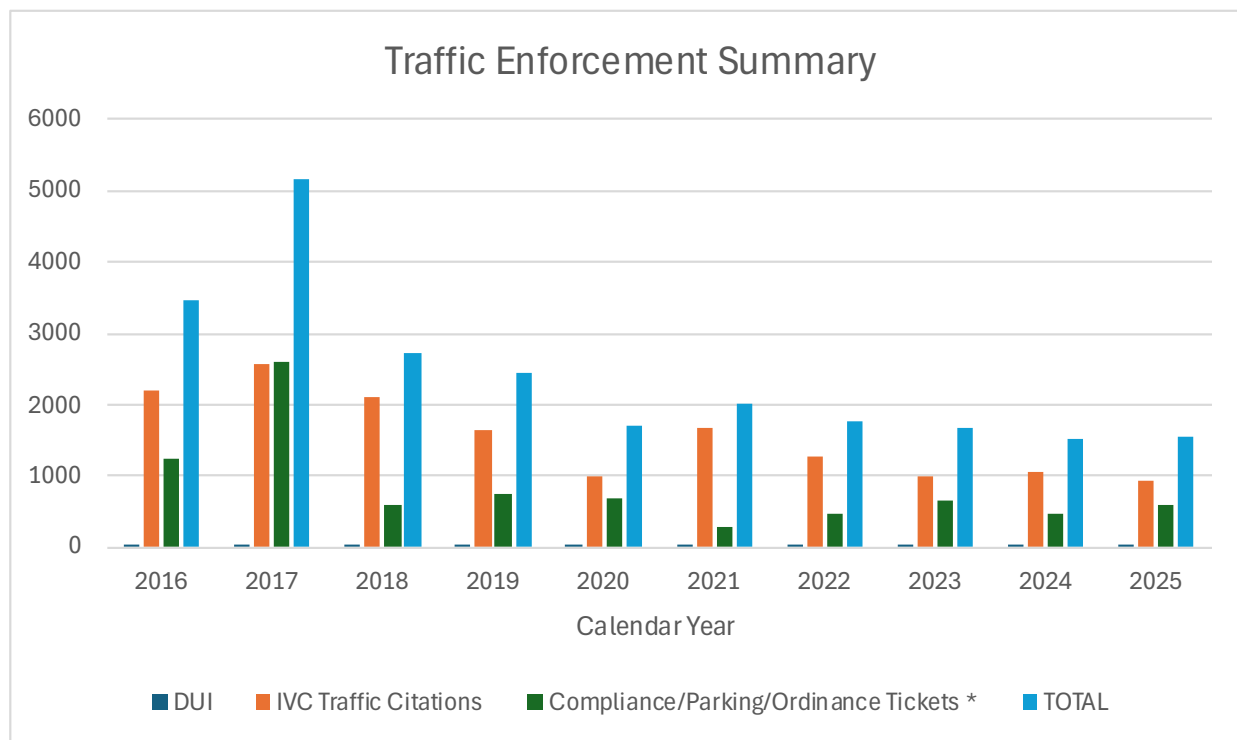
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TRAFFIC ENFORCEMENT SUMMARY

The traffic enforcement summary below illustrates long-term trends in enforcement activity from 2016 through 2025. Overall enforcement totals peaked in 2017, followed by a gradual and sustained decline over subsequent years. Since 2020, traffic enforcement activity has stabilized at lower levels, reflecting a shift toward more targeted and data-driven enforcement strategies. While overall citation numbers have decreased, the Department has continued to focus on safety-related violations, compliance efforts, and proactive patrols. The consistent enforcement activity in recent years demonstrates a balanced approach to traffic safety that prioritizes roadway safety, officer discretion, and community-oriented policing principles.



Traffic Enforcement Summary										
Calendar Year:	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
DUI	20	11	14	26	8	46	15	28	8	8
IVC Traffic Citations	2,196	2,563	2,124	1,662	1,007	1,685	1,271	1,007	1,063	948
Compliance/Parking/Ordinance Tickets *	1,245	2,591	602	767	698	277	484	648	465	606
TOTAL	3,461	5,165	2,740	2,455	1,713	2,008	1,770	1,683	1,536	1,562

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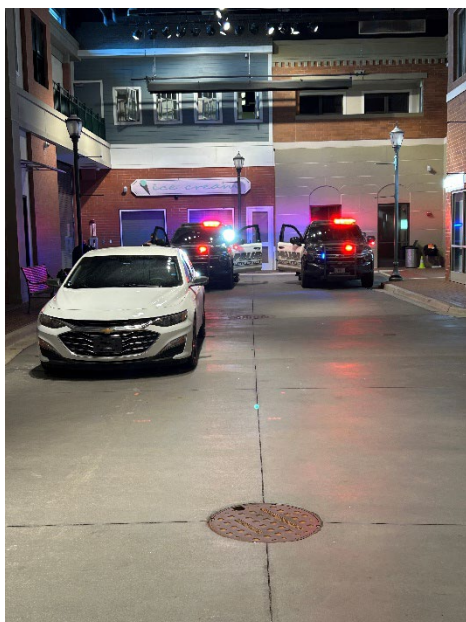
TRAINING UPDATE

Ongoing and continued specialized training remains a top priority within the Police Department. The Department continues to take a proactive approach to professional development, ensuring both sworn and civilian personnel are equipped with the skills necessary to meet evolving public safety demands.

In 2025, officers participated in over 5,400 hours of in-service training, reflecting a sustained commitment to professional readiness and a 9% increase in training hours from last year. Training included Law Review, Firearms and Range Training, Less Lethal Training, Hazardous Materials and Bloodborne Pathogens Training, and other mandated and specialty courses. The Department also expanded training opportunities in enhanced bicycle patrol operations, improving officer mobility, community engagement, and targeted enforcement capabilities. Additionally, officers received focused instruction in overweight and commercial truck enforcement, strengthening roadway safety efforts and compliance with state and federal regulations.

In support of operational efficiency and investigative effectiveness, the Department also emphasized cross-training of civilian employees in key specialty areas. Civilian staff received training in crime scene investigation and digital forensics, enhancing internal capabilities, improving evidence handling and analysis, and allowing sworn personnel to remain focused on patrol and enforcement functions.

Through continued investment in training, cross-disciplinary collaboration, and specialty enforcement, the Police Department remains committed to professionalism, preparedness, and providing the highest level of service to the community.



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INTERNAL AFFAIRS INVESTIGATIONS

As an accredited law enforcement agency, the Willowbrook Police Department annually releases an Internal Affairs Investigations Summary for the preceding year. During 2025, the Department conducted three formal internal affairs investigations. One investigation was internal in nature, while two were initiated by external complaints. Both external investigations were determined to be unfounded, and the internal investigation was substantiated.

2024 Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Policy Failure	Total
Conduct Unbecoming	0	0	0	0	1	0	1
Rudeness	0	0	0	0	0	0	0
Unintentional Contact	0	0	0	0	0	0	0
Total Allegations	0	0	0	0	1	0	1

2025 Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Policy Failure	Total
Conduct Unbecoming	0	0	0	0	1	0	1
Rudeness	0	0	2	0	0	0	2
Unintentional Contact	0	0	0	0	0	0	0
Total Allegations	0	0	2	0	1	0	3

Sustained	The investigation disclosed sufficient evidence to clearly prove the allegation made in the complaint.
Unsubstantiated	The investigation was unable to discover sufficient evidence or clearly prove the allegation made in the complaint.
Unfounded	The investigation found that the allegation did not occur or failed to involve department personnel.
Exonerated	The allegation did occur, but the acts were justified, lawful and proper.
Suspended	The investigation failed to reveal, after all known leads have been exhausted, the identity of or the involvement of a department member, in any part of the allegation; but there remains a possibility that with new evidence, the allegation can be substantiated.
Policy Failure	The investigation revealed the acts did occur; however, the employee was acting in accordance with established department policy.

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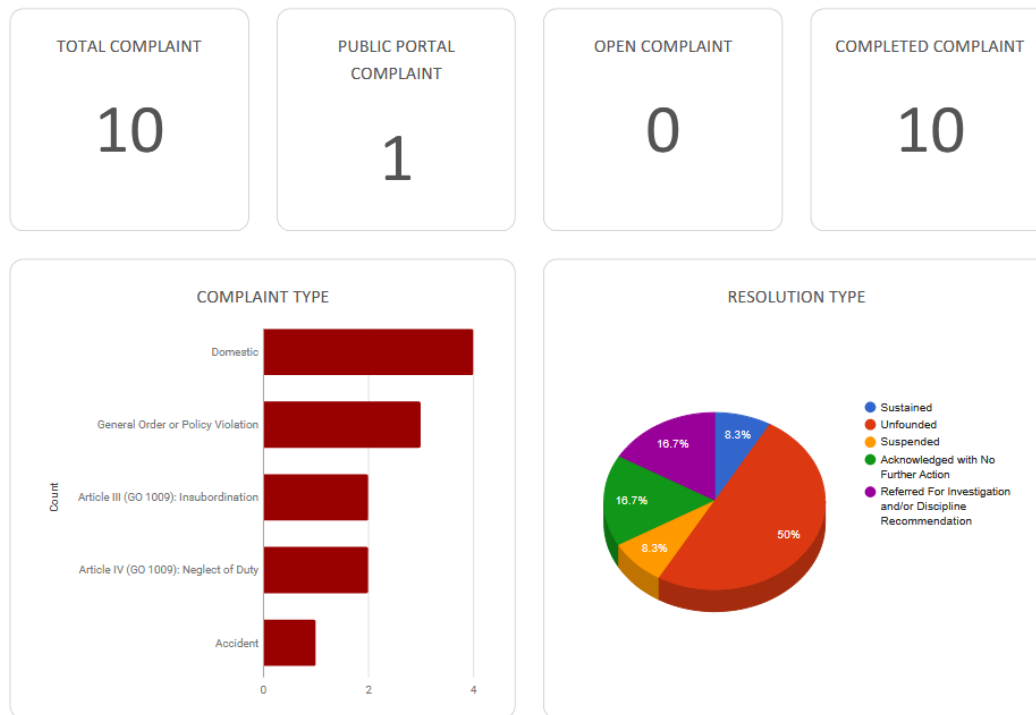
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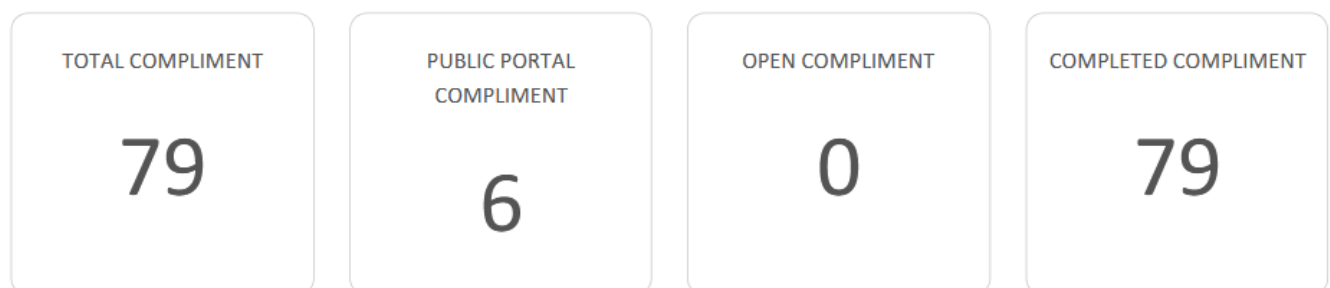
COMPLAINTS & COMPLIMENTS SUMMARY

Included in this year's Annual Report is a Complaints and Compliments Dashboard, which provides a transparent overview of community feedback received by the Willowbrook Police Department. This information offers valuable insight into the professionalism, accountability, and service provided by our officers, reflecting both areas of strength and opportunities for continued improvement. By tracking and reviewing complaints and compliments, the Department is able to evaluate performance trends, reinforce positive conduct, address concerns in a timely manner, and ensure continued alignment with community expectations and professional standards.

DASHBOARD - COMPLAINT - LAST YEAR -



DASHBOARD - COMPLIMENT - LAST YEAR -



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COMMUNITY ENGAGEMENT

In 2025, the Willowbrook Police Department continued to expand its commitment to community engagement, increasing the number of community events from the prior year. A significant milestone was the Department's first-ever Public Safety Open House, which provided residents with a unique opportunity to interact with officers, learn about police operations, and strengthen relationships in an open and welcoming environment.

Throughout the year, the Department placed a strong emphasis on collaboration with the growing Village of Willowbrook Parks and Recreation Department, partnering on several community-oriented events and programs. These collaborative efforts were further strengthened our partnerships with the community, allowing for increased outreach, visibility, and engagement within the community.

The Willowbrook Police Department remains committed to fostering strong community partnerships, and these collaborative initiatives will continue to expand and evolve in 2025.



Shop with a Cop



National Night Out



Public Safety Open House



Pop-Up Lemonade Stand



Neighborhood Nights

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TECHNOLOGY & INVESTIGATIVE UPDATES

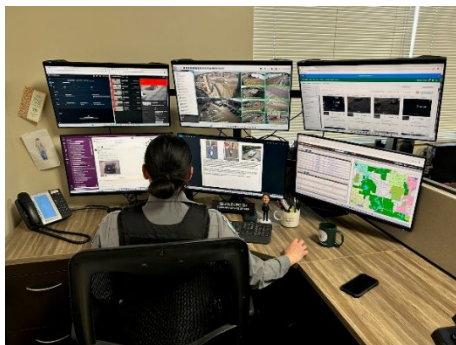
In 2025, the Willowbrook Police Department continued to enhance public safety through strategic investments in technology and strengthened partnerships with the local business community. The Department expanded its Flock Safety License Plate Recognition (LPR) camera system from 15 to 17 cameras, strategically placed throughout the Village. These cameras, along with a shared network of surrounding jurisdictions, provide a valuable regional resource that supports law enforcement efforts in locating stolen vehicles, addressing property crimes, and assisting in the investigation of violent offenses. Flock Safety's LPR cameras operate 24 hours a day and have proven to be an effective tool in proactive crime prevention and criminal investigations.

This year also marked the development of the Business District Safety Plan, a collaborative initiative between the Willowbrook Police Department and local businesses. Through these partnerships, the Department implemented targeted strategies focused on increasing pedestrian safety, reducing vehicular threats, and deterring potential criminal activity within the business district. These coordinated efforts have strengthened communication, improved situational awareness, and enhanced overall safety for residents, employees, and visitors.

The Willowbrook Police Department continues to leverage grant funding awarded through the Illinois Attorney General's Office to combat organized retail crime. Funding received in 2023 and 2024, along with additional grant funding awarded in 2025, now totals \$409,250 and has played a significant role in reducing organized retail crime throughout the jurisdiction. These resources have supported the Department's transition to a more proactive approach to criminal investigations through the development of the Real Time Crime Center (RTCC), which allows trained officers to monitor, analyze, and integrate multiple law enforcement tools in real time. The continued enhancement of existing technology and analytical capabilities will remain a priority in 2026, further strengthening the Department's ability to identify criminal activity, apprehend offenders, and support investigations both locally and across multiple jurisdictions.



Flock LPR



RTCC Counsel



Retail Cameras

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DEPARTMENT AWARDS

In 2025, members of the Willowbrook Police Department continued to demonstrate outstanding professionalism, dedication, and service to the citizens of Willowbrook. Throughout the year, 17 officers received Letters of Recognition, and three officers were honored with Meritorious Service awards for actions that exceeded normal expectations of duty. These recognitions reflect the Department's ongoing commitment to excellence, community service, and public safety. The Willowbrook Police Department remains proud of its personnel and their continued efforts to serve the community with integrity and professionalism.



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COMMUNITY-ORIENTED POLICING MISSION

In 2025, the Willowbrook Police Department continued to strengthen its community-oriented policing mission through expanded outreach initiatives and direct engagement with residents. The Community Oriented Policing Unit (COPs) remained focused on reducing crime by increasing awareness, fostering positive interactions, and building strong partnerships throughout the Village. COPs officers regularly attended neighborhood functions, homeowner association meetings, and community events to provide crime prevention information and engage in meaningful one-on-one conversations with residents.

A key highlight of 2025 was the successful launch of the Department's Citizen's Police Academy (CPA). The program provided residents with an in-depth understanding of police operations, policies, and challenges, while strengthening transparency and trust between the Department and the community. Due to the positive response and participation, the Citizen's Police Academy will continue into 2026, further expanding opportunities for resident involvement and education.

In addition, the Department implemented Neighborhood Roll Calls, a new outreach initiative designed to bring officers directly into residential neighborhoods throughout the summer months. During these roll calls, officers engaged with residents one-on-one to discuss crime trends, Village programs, crime prevention strategies, and community concerns. These brief but meaningful interactions allowed residents to become familiar with the officers patrolling their neighborhoods while staying informed about local public safety issues. The Neighborhood Roll Call program, led by Sergeant Inez Benson, began in July 2025 and was promoted through the Village website and social media platforms.

Through the continued success of the COPs unit, the Citizen's Police Academy, and the introduction of Neighborhood Roll Calls, the Willowbrook Police Department remains committed to building trust, enhancing communication, and strengthening partnerships within the community efforts that will continue to grow in 2026.



Neighborhood Roll Call



COPs Meeting



Citizen's Police Academy