



Village of
WILLOWBROOK
835 Midway Drive | Willowbrook, IL 60527
Water System No. IL0431100

2025 WATER QUALITY REPORT



Reporting Year 2024



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Is my water safe?

We are pleased to present this year's Annual Water Quality Report (CCR – Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of 2024's water quality. We are committed to providing you with information because informed customers are our best allies.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

The City of Chicago utilizes Lake Michigan as its source water via two water treatment plants. The Jardine Water Purification Plant serves the northern areas of the city and suburbs, while the Sawyer (formerly South) Water Purification Plant serves the southern areas of the city and suburbs. Lake Michigan is the only Great Lake that is located entirely within the United States. It borders Illinois, Indiana, Michigan, and Wisconsin and is the second largest Great Lake by volume, with 1,180 cubic miles of water, and third largest by area.

The Village of Willowbrook purchased approximately 320 million gallons of Chicago water from the DuPage Water Commission through a 20-inch supply main connected directly to the DuPage Water Commission supply grid. This connection provides all the water required by the village's local and retail customers. This water enters a storage standpipe and pumping station complex and is then pumped to the village's residential and retail customer base. The water is sampled and chlorinated as required to maintain the quality as delivered by the DuPage Water Commission from the City of Chicago.

Throughout history, extraordinary steps have been taken to ensure a safe source of drinking water in the Chicagoland area, from building offshore cribs and introducing interceptor sewers



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to the lock-and-dam system of Chicago's waterways and the city's Lakefront Zoning Ordinance. The city now looks to the recently created Department of Water Management, Department of Environment, and the Metropolitan Water Reclamation District of Greater Chicago to ensure the safety of the city's water supply.

Water supply officials from Chicago are active members of the West Shore Water Producers Association. Coordination of water quality situations (for example, spills, tanker leaks, exotic species) and general lake conditions are frequently discussed during the association's quarterly meetings. Also, Lake Michigan has a variety of organizations and associations that are currently working to maintain or improve water quality.

One of the best ways to ensure a safe source of drinking water is to develop a program designed to protect the source water against potential contamination on the local level. Since the predominant land use along the Illinois boundary of Lake Michigan watershed is urban, a majority of the watershed protection activities have this goal. Citizens should be aware that everyday activities in an urban setting might have a negative impact on their source water. Efforts should be made to improve awareness of storm water drains and their direct link to the lake within the identified local source water area. A proven best management practice for this purpose has been the identification and stenciling of storm water drains within a watershed. Stenciling, along with an educational component, is necessary to keep the lake a safe and reliable source of drinking water.

Source water assessment and its availability

The Illinois EPA implemented a Source Water Assessment Program (SWAP) to assist with watershed protection of public drinking water supplies. The SWAP inventories potential sources of contamination and determines the susceptibility of the source water to contamination.

The Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems. The very nature of surface water allows contaminants to migrate into the intake with no protection, only dilution; this is the reason for mandatory treatment for all surface water supplies in Illinois. Chicago's offshore intakes are located at such a distance that shoreline impacts are not usually considered a factor for water quality. At certain times of the year, however, the potential for contamination exists due to wet weather flows and river reversals. In addition, the placement of the crib structures may serve to attract waterfowl, such as gulls and terns, that frequent the Great Lakes area, thereby concentrating fecal deposits at the intake and compromising the source water quality. The shore intakes are also highly susceptible



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to storm water runoff and marina and shoreline point sources due to the influx of groundwater to the lake. Further information on our community water supply's Source Water Assessment is available by contacting Rick Valent, Public Works Director, at 630-323-8215.

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity: microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

How can I get involved?

For more information about this report or any questions related to your drinking water, please call Village Hall or Rick Valent, Public Works Director, at 630-323-8215.



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Water Conservation Tips

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature.

- Take short showers - a 5-minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation who uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit www.epa.gov/watersense for more information.



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Source Water Protection Tips

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides - they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use EPA's Adopt Your Watershed to locate groups in your community or visit the Watershed Information Network's How to Start a Watershed Team.
- Organize a storm drain stenciling project with your local government or water supplier. Stencil a message next to the street drain reminding people "Dump No Waste - Drains to River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Village of Willowbrook is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>. The Village has developed a service line material inventory and has the system's lead tap sampling data available here: <https://lead-willowbrook.hub.arcgis.com/>



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Violations Table

The Consumer Confidence Rule (CCR) requires community water systems to prepare and provide to their customers annual consumer confidence reports on the quality of the water delivered by the systems.

Violation	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE (DBP), MAJOR	10/1/2024	12/31/2024	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
CCR ADEQUACY/AVAILABILITY/CONTENT	07/01/2023	02/05/2024	We failed to provide to you, our drinking water customers, an annual report that adequately informed you about the quality of our drinking water and the risks from exposure to contaminants detected in our drinking water. We have developed a new procedure for ensuring all reporting requirements are met.
CCR ADEQUACY/AVAILABILITY/CONTENT	07/01/2022	02/05/2024	We failed to provide to you, our drinking water customers, an annual report that adequately informed you about the quality of our drinking water and the risks from exposure to contaminants detected in our drinking water. We have developed a new procedure for ensuring all reporting requirements are met.

Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though



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representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions above the table.

Important Drinking Water Definitions	
Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level



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Water Quality Table for Monitoring by the Village of Willowbrook

Contaminants	MCLG	AL	Your Water	Sample Date	# Samples Exceeding AL	Exceeds AL	Typical Source
Lead and Copper							
Copper - action level at consumer taps (ppm)	1.3	1.3	0.077	2023	0	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead - action level at consumer taps (ppb)	0	15	1.3	2023	0	No	Corrosion of household plumbing systems; Erosion of natural deposits

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
Disinfectants & Disinfection By-Products								
Chlorine (as Cl2) (ppm)	4	4	1.0	0.5	1.0	2024	No	Water additive used to control microbes
Haloacetic Acids (HAA5) (ppb)	NA	60	21	17.1	26	2024	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	43	29.2	61.7	2024	No	By-product of drinking water disinfection



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Water Quality Table for Monitoring by the DuPage Water Commission

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
Disinfectants & Disinfection By-Products								
Chlorine (as Cl ₂) (ppm)	4	4	1.49	1.08	1.49	2024	No	Water additive used to control microbes
Haloacetic Acids (HAA5) (ppb)	NA	60	25	18	25	2024	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	32	32	32	2024	No	By-product of drinking water disinfection

Contaminants	Total Coliform Maximum Contaminant Level	Highest No. of Positive	Fecal Coliform or E. Coli Maximum Contaminant Level	Total No. of Positive E. Coli or Fecal Coliform Samples	# Samples Exceeding AL	Typical Source
Coliform Bacteria	0	0	A routine sample and a repeat sample are total coliform positive or E. coli positive	0	0	Naturally present in the environment.



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2024 Water Quality Data

DATA TABULATED BY CHICAGO DEPARTMENT OF WATER MANAGEMENT
0316000 CHICAGO

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Highest Level Detected: This column represents the highest single sample reading of a contaminant of all the samples collected in 2024.

Range of Detections: This column represents a range of individual sample results, from lowest to highest that were collected during the CCR calendar year.

Date of Sample: If a date appears in this column, the Illinois EPA requires monitoring for this contaminant less than once per year because the concentrations do not frequently change. If no date appears in the column, monitoring for this contaminant was conducted during the Consumer Confidence Report calendar year.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

N/A: Not applicable

DETECTED CONTAMINANTS

Contaminant (unit of measurement) Typical source of Contaminant	MCLG	MCL	Highest Level Detected	Range of Detections	Violation	Date of Sample
Turbidity Data						
Turbidity (NTU/Lowest Monthly % \leq 0.3 NTU) Soil runoff	N/A	TT (Limit: 95% \leq 0.3 NTU)	Lowest Monthly %: 99.7%	99.7% - 100%		
Turbidity (NTU/Highest Single Measurement) Soil runoff	N/A	TT (Limit 1 NTU)	0.39	N/A		
Inorganic Contaminants						
Barium (ppm) Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits	2	2	0.0203	0.0198 – 0.0203		
Nitrate (as Nitrogen) (ppm) Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits	10	10	0.39	0.36 – 0.39		
Total Nitrate & Nitrite (as Nitrogen) (ppm) Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits	10	10	0.39	0.36 – 0.39		
Total Organic Carbon (TOC)						
TOC	The percentage of TOC removal was measured each month and the system met all TOC removal requirements set by DEPA.					
Unregulated Contaminants						
Sulfate (ppm) Erosion of naturally occurring deposits	N/A	N/A	28.2	25.3 – 28.2		
Sodium (ppm) Erosion of naturally occurring deposits; Used as water softener	N/A	N/A	9.18	8.87 – 9.18		
State Regulated Contaminants						
Fluoride (ppm) Water additive which promotes strong teeth	4	4	0.76	0.67 – 0.76		
Radioactive Contaminants						
Combined Radium (226/228) (pCi/L) Decay of natural and man-made deposits.	0	5	0.95	0.83 – 0.95		02-04-2020
Gross Alpha excluding radon and uranium (pCi/L) Decay of natural and man-made deposits.	0	15	3.1	2.8 – 3.1		02-04-2020

Fifth Unregulated Contaminant Monitoring Rule (UCMR 5)

As required by UCMR 5, EPA's latest monitoring cycle, the City of Chicago has completed monitoring for 25 perfluorinated & polyfluorinated alkyl substances, 4 perfluorinated alkyl acids, and lithium in its drinking water for four quarters in 2024. None of the contaminants were detected in our drinking water.

Units of Measurement

ppm: Parts per million, or milligrams per liter

ppb: Parts per billion, or micrograms per liter

NTU: Nephelometric Turbidity Unit, used to measure cloudiness in drinking water

% \leq 0.3 NTU: Percent of samples less than or equal to 0.3 NTU



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Special Notice for Availability of Unregulated Contaminant Monitoring Data

The Village of Willowbrook water system has sampled for a series of unregulated contaminants. Unregulated contaminants are those that do not yet have a drinking water standard set by the EPA. The purpose of monitoring these contaminants is to help the EPA decide whether the contaminants should have a standard. As our customers, you have a right to know that this data is available. If you are interested in examining the results, please contact Rick Valent by phone at 630-920-2482 or email at rvalent@willowbrook.il.us.

For more information please contact:

Contact Name: Rick Valent
Address: 835 Midway Dr
Willowbrook, IL 60527
Phone: 630-323-8215

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Village of Willowbrook #0431100

2024 – Quarter 4- The Village of Willowbrook submitted water samples outside of the designated testing dates as determined by the Illinois Environmental Protection Agency. As a result of this action the Village received a monitoring violation which requires a public notice for their water supply customers. The testing parameter was for Trihalomethanes & Haloacetic Acids which are known as Disinfection By-Products or (DPB). These tests are conducted quarterly by the Village during specific times of the month. Our laboratory analysis indicated that our drinking water was safe and within the testing limits approved by the Illinois Environmental Protection Agency.

Our water testing laboratory was notified to send sample containers during this specific testing timeframe to avoid this occurring in the future. Testing for (THMs) & (HAAs) or Disinfection By-Products occur during the last two weeks of each consecutive quarter yearly.

What should I do?

There is nothing our Village of Willowbrook water consumers need to do currently.

The table below highlights which water testing guideline the Village is being cited for in missing the sampling window.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	When samples were or will be taken
THM's/HAA's/DBP	Quarterly	2	12/14/24 - 12/28/24	12/11/24

What happened? What is being done?

The Village of Willowbrook tests quarterly for Disinfection By-Products within the water distribution system. During our last quarterly testing process the Village submitted the water sample outside of the designated testing window by 3 days. Therefore, The Illinois Environmental Protection Agency requires notification to (ALL) water consumers that they be notified of this occurrence. The water testing analysis for trihalomethanes (THMs) and haloacetic acids (HAAs) which are commonly called Disinfection By-Products. The results of this laboratory analysis indicated our drinking water was safe and within the (MCL) limits established by the I.E.P.A. If it had not been safe, you would have been notified of the potential health effects of exceeding this water test parameter. Our laboratory has revised their sample testing schedule.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether your drinking water meets health standards. During (compliance period), we "did not monitor or test" or "did not complete all monitoring or testing" for (contaminants) and therefore cannot be sure of the quality of your drinking water during that time.

For more information, please contact The Village of Willowbrook at 630-323-8215 or 835 Midway Drive Willowbrook, IL 60527.

This notice is being sent to you by The Village of Willowbrook Water Department.

Water System ID#

0431100

Date distributed

June 2025