



Willowbrook Police Department

2022 Annual Report



Willowbrook Police Department

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LETTER TO THE VILLAGE MAYOR, BOARD OF TRUSTEES, BUSINESS COMMUNITY AND RESIDENTS

The 2022 annual police report includes a review of accomplishments and continuing efforts to strive for the highest levels of service in the ever changing and challenging field of law enforcement.

I would like to acknowledge all our police officers and office staff with my sincerest appreciation for providing outstanding service and attention to our residents and those requiring police assistance. Their compassion exhibited was recognized throughout the year by citizens letters, phone calls, emails, and public acknowledgement. The goal of the Willowbrook Police Department is to continually improve the delivery of police services to the citizens of the Village of Willowbrook.

In 2022, the Police Department continued to work towards stability through hiring, training, succession planning, and departmental reorganization. We also continued our efforts to provide the highest level of service and public safety to our residents through programs such as the Flock License Plate Reader Program and the growth of our Community Oriented Policing (COPS) Unit. In addition, we continued to grow our partnerships with the community through participation in various community events.

I wish to thank Mayor Trilla, the Village Board, and Village Administrator for all the support and confidence they provide to the Willowbrook Police Department. This unwavering support helps us accomplish the vital mission of keeping our residents safe and secure. We look forward to what the future will bring.

Regards,

Chief Lauren Kaspar

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MISSION & VALUES

We Value Our Community

We will work in partnership with our community to ensure that the Village of Willowbrook continues to be a safe and pleasant place to live and work.

We Value Service to Our Citizens

We will serve to reassure our citizens of their personal safety and the safety of their property, to provide an exceptional level of assistance, and to otherwise positively enhance the overall quality-of-life within the Village.

We will work to resolve the concerns of our citizens the first time, every time.

We Value Our Commitment to Improvement

We will continually review our work product to ensure that our level of service is of unmatched quality and constantly seek new and innovative methods of improvement.

We Value Our Employees

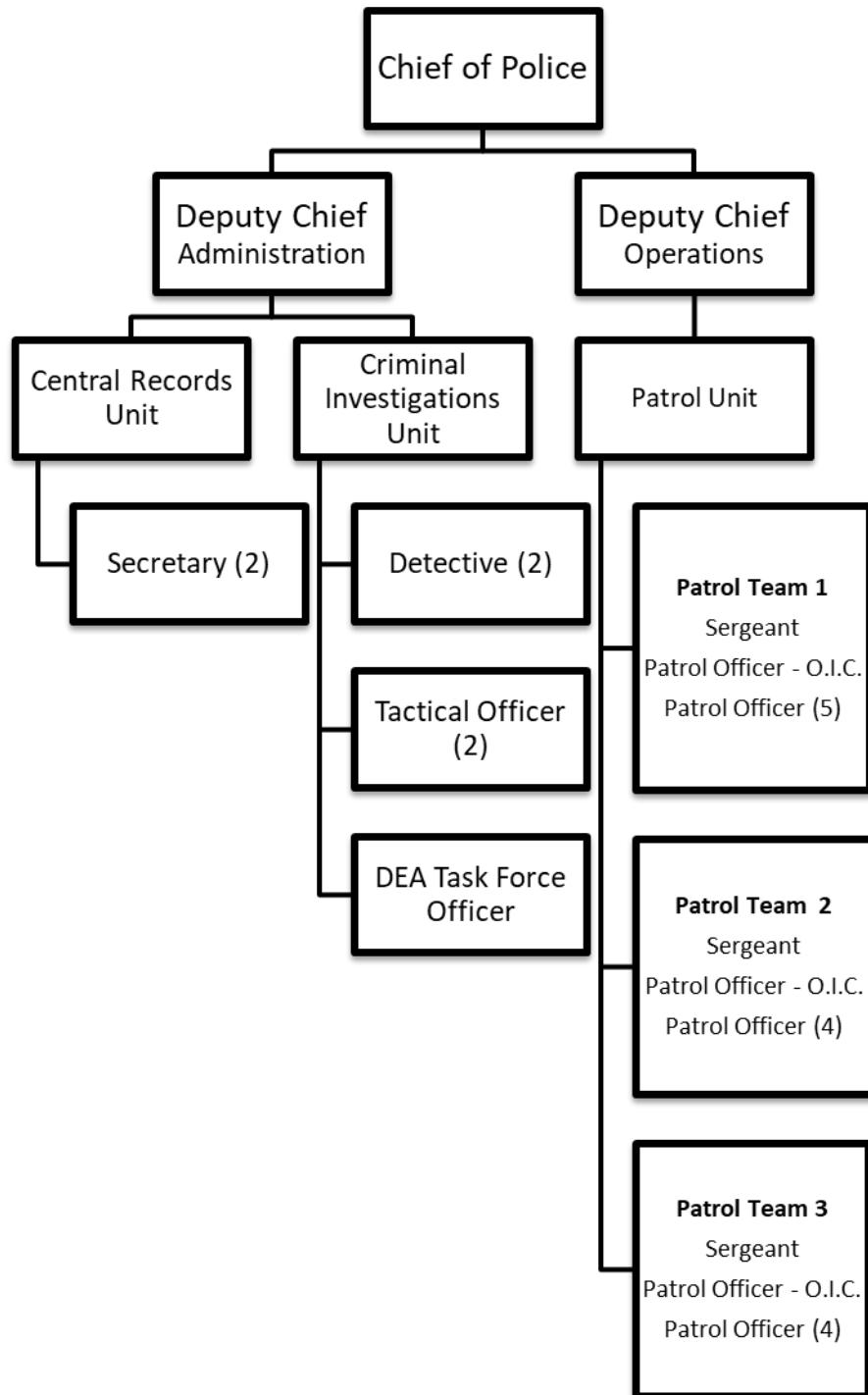
We will, in order to engage in the process of continual and innovative improvement, strive to maximize the professional skills and potential of each employee through the development and retention of our members and by affording education, training, and unique, advanced career opportunities.

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ORGANIZATIONAL CHART





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NEW OFFICERS

In 2022, the department hired 5 new lateral officers and a Deputy Chief. All of the newly hired officers were assigned to the patrol division which brings the department closer to achieving full staff. We look forward to seeing Officers Cledon, Benson, Lopez, Strockis, and Manley grow within the Department.

We also added Deputy Chief Kadolph to the administration division. Deputy Chief Kadolph comes to us from the Oak Brook Police Department with vast knowledge and experience in accreditation, support services management, and investigations management. We look forward to the fresh perspective Deputy Chief Kadolph will bring to the department in the future.



WILLOWBROOK POLICE DEPARTMENT

2022 NEW HIRES





Officer Nicholas Cledon
February 2022



Officer Ernest Benson
February 2022



Deputy Chief Ben Kadolph
June 2022



Officer Nelson Lopez
August 2022



Officer Alexander Strockis
October 2022



Officer Claire Manley
October 2022

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RETIREMENTS

In 2022, the Willowbrook Police Department had 3 sergeants retire. Sergeant John Handzik retired in January of 2022 after 28 years of service with the Department. In March of 2022, Sergeant Michelle Strugala retired after 20 years of service with the Department. Lastly, in June of 2022 Sergeant Scott Eisenbeis retired after 32 years of service with the Department. We wish all 3 sergeants the best of luck in their future endeavors.



WILLOWBROOK POLICE DEPARTMENT

2022 RETIREMENTS

Sergeant John Hanzik
January 2022

Sergeant Michelle Strugala
March 2022

Sergeant Scott Eisenbeis
June 2022

The collage features the Willowbrook Police Department seal on the left, the title "WILLOWBROOK POLICE DEPARTMENT" at the top, and "2022 RETIREMENTS" in the center. It contains three portrait photos of the retired sergeants: Sergeant John Hanzik (male, glasses), Sergeant Michelle Strugala (female), and Sergeant Scott Eisenbeis (male). Each photo is set against a background of the American flag and is enclosed in a gold-bordered frame. The names and retirement dates are printed below each respective photo.

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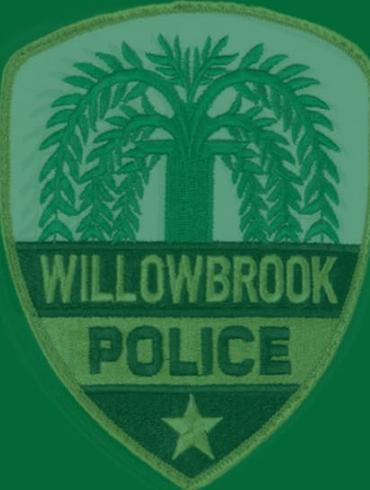
PROMOTIONS

To fill vacancies created by retirements, the Willowbrook Police Department promoted two patrol officers to the rank of Sergeant. In February of 2022, Sergeant Joseph Lavalle was promoted and assigned to oversee the patrol division afternoon shift and in June of 2022 Sergeant Christine Robles was promoted and assigned to oversee the patrol division midnight shift. We look forward to watching these two new sergeants develop their leadership skills.



WILLOWBROOK POLICE DEPARTMENT

2022 PROMOTIONS





Sergeant Joseph Lavalle
February 2022



Sergeant Christine Robles
June 2022

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YEARS OF SERVICE WITH THE VILLAGE OF WILLOWBROOK POLICE DEPARTMENT

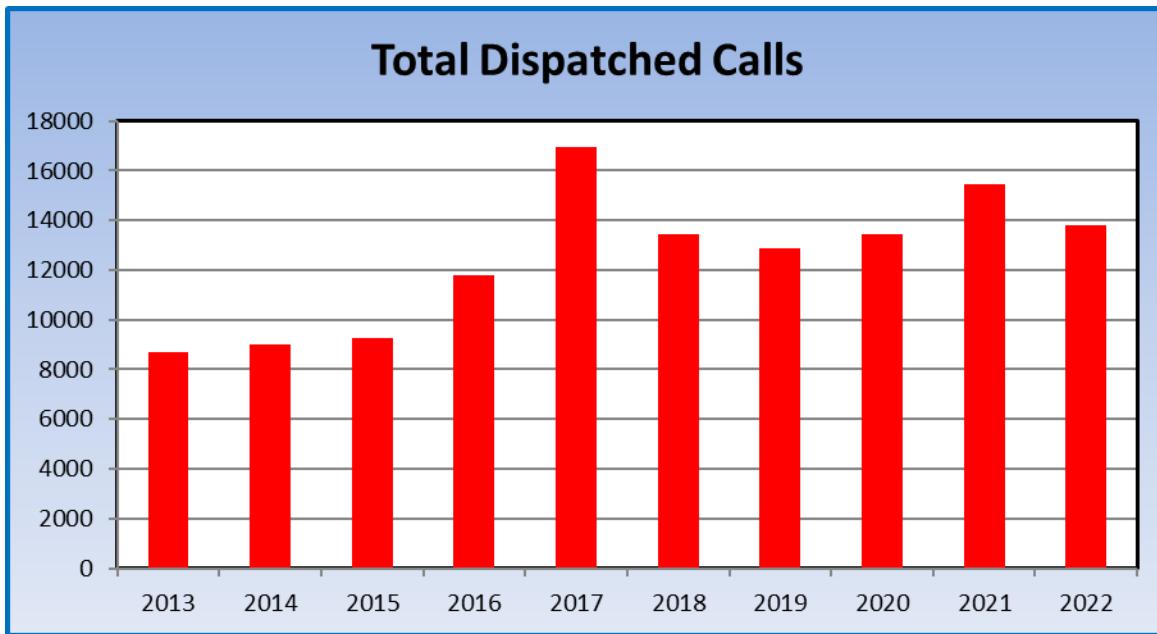
25-29 Years	Sergeant John Handzik	1993
	Officer Daniel Polfliet	1994
	Chief Robert Schaller	1995
21-24 Years	Sergeant Darren Biggs	2001
	Officer Jose Chavez-Jimenez	2001
	Sergeant Michelle Strugala	2001
15-20 Years	Support Services Laurie Schmitz	2006
	Deputy Chief Lauren Kaspar	2007
10-14 Years	Support Services Lori Rinella	2008
	Officer Nicholas Volek	2008
5-9 Years	Officer Dylan Trainor	2013
	Officer Jose Lopez	2013
	Sergeant Christine Robles	2014
	Officer James Martino	2014
	Support Services Nancy Turville	2015
	Officer Matthew Vanderjack	2016
	Officer Blake Huntley	2016
	Sergeant Joseph LaValle	2016
	Officer Alexander Erdmann	2017
1-4 Years	Officer Joaquin Silva	2018
	Officer Aaron Porter	2019
0-4 Years	Officer Hristo Bojilov	2020
	Officer Brian Dillon	2020
	Officer Brendan Johnson	2020
	Officer Bryan Weller	2020
	Officer Nicholas Cledon	2022
	Officer Inez Benson	2022
	D.C. Benjamin Kadolph	2022
	Officer Nelson Lopez	2022
	Officer Alexander Strockis	2022
	Officer Claire Manley	2022

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TOTAL DISPATCH NUMBERS GENERATED BY DUCOMM (DUPAGE PUBLIC SAFETY DISPATCH)



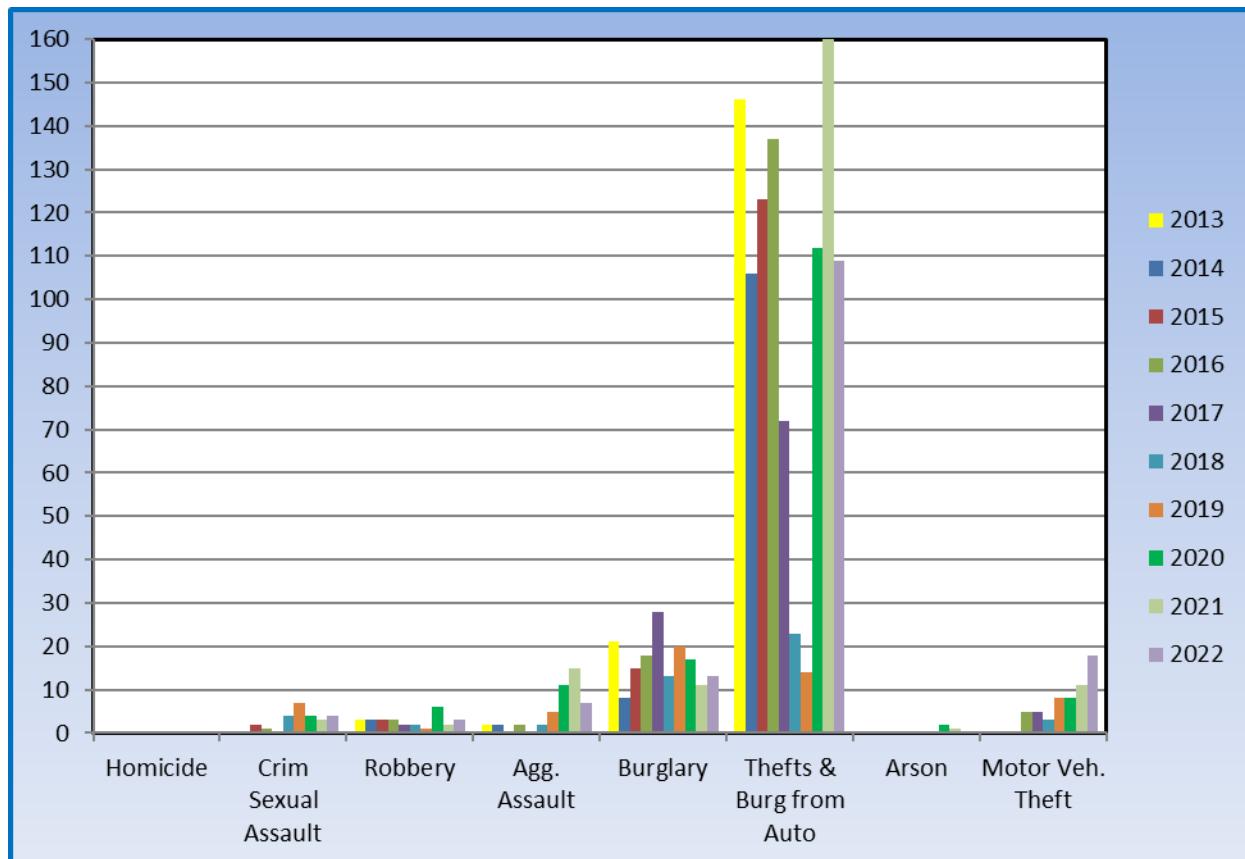
Year:	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
Total	8,713	9,015	9,289	11,773	16,936	13,432	12,872	13,440	15,473	13,785

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INDEX CRIME COMPARISON



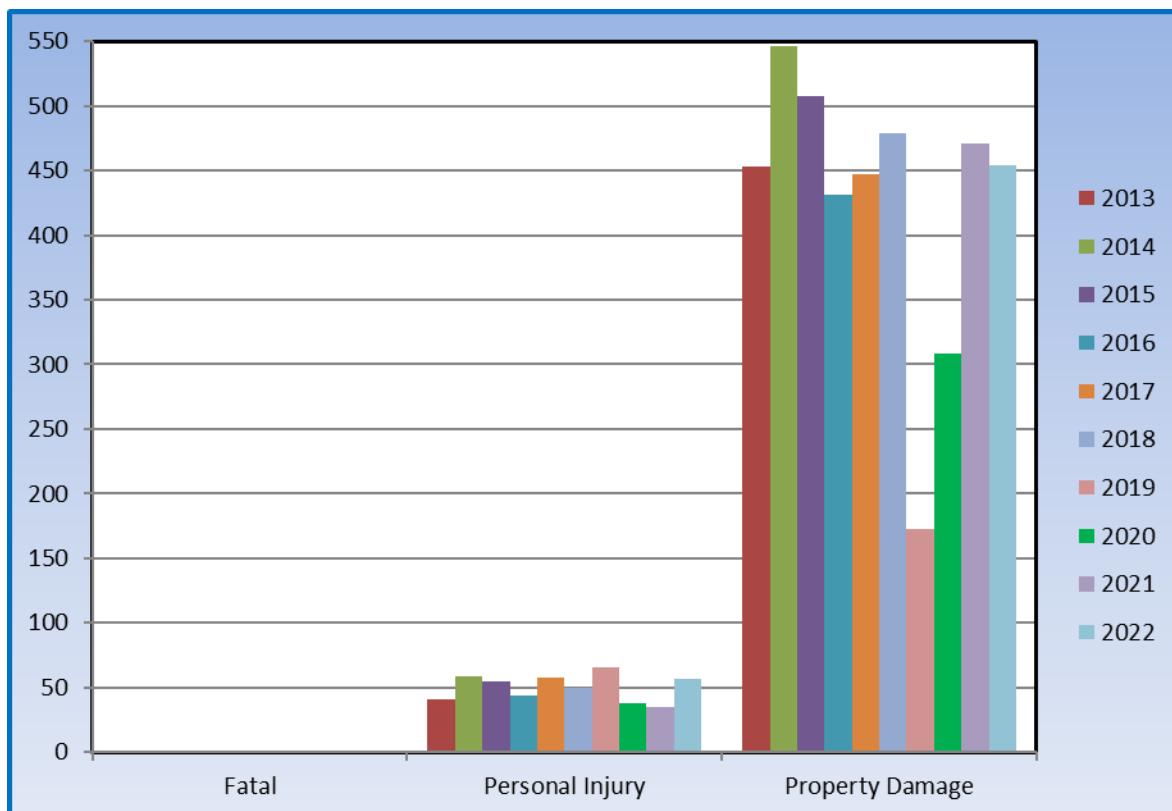
Year:	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
Homicide	0	0	0	0	0	0	0	0	0	0
Criminal Sex Assault	0	0	2	1	0	4	7	4	3	4
Robbery	3	3	3	3	2	2	1	6	2	3
Aggravated Assault	2	2	0	2	0	2	5	11	15	7
Burglary	21	8	15	18	28	13	20	17	11	13
Thefts/Burg from Auto	146	106	123	137	72	23	14	112	160	109
Arson	0	0	0	0	0	0	0	2	1	0
Motor Vehicle Theft	0	0	0	5	5	3	8	8	11	18
TOTAL	172	119	143	166	107	47	55	160	203	154

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TRAFFIC ACCIDENT SUMMARY



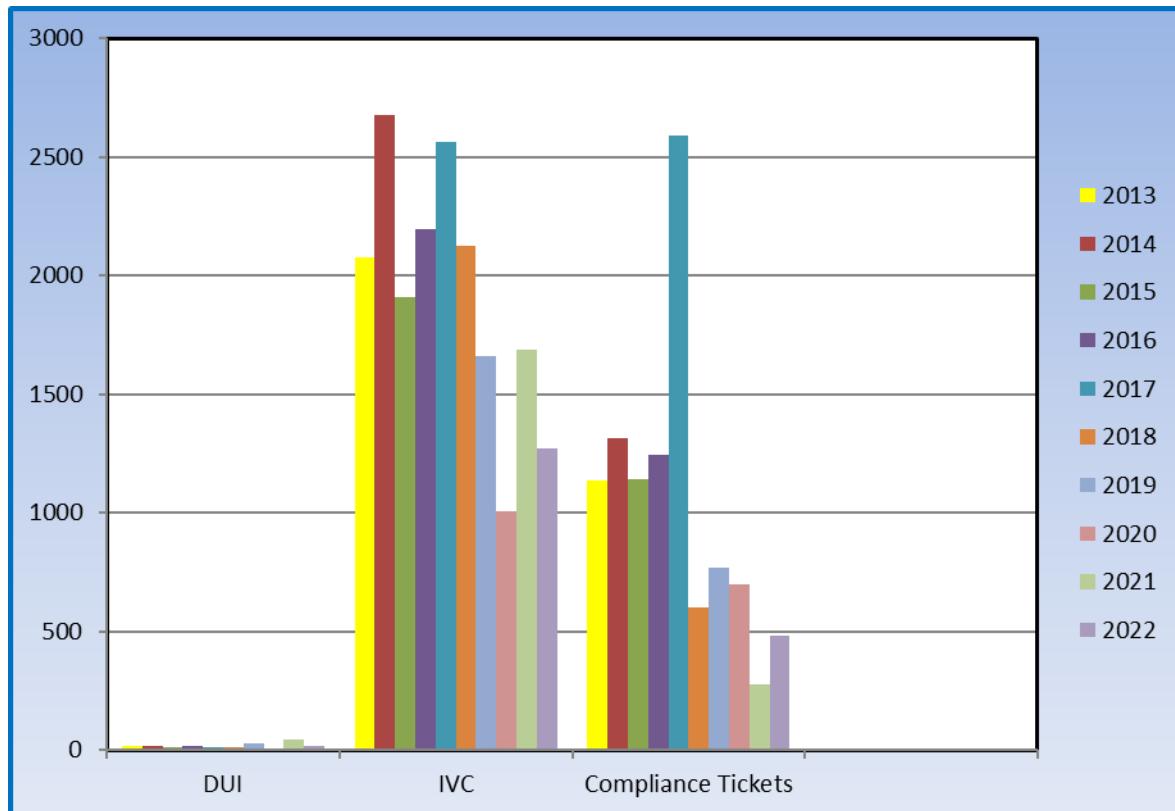
Year:	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
Fatal	0	0	1	0	0	0	0	0	0	0
Personal Injury	41	59	55	44	58	50	66	38	35	57
Property Damage	453	546	508	431	447	479	173	308	471	454
TOTAL	529	655	634	616	692	722	389	402	506	511

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TRAFFIC ENFORCEMENT SUMMARY



Calendar Year:	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
DUI	18	20	11	20	11	14	26	8	46	15
IVC Traffic Citations	2,079	2,674	1,907	2,196	2,563	2,124	1,662	1,007	1,685	1,271
Compliance/Parking/Ordinance Tickets *	1,136	1,315	1,139	1,245	2,591	602	767	698	277	484
TOTAL	3,233	4,009	3,057	3,461	5,165	2,740	2,455	1,713	2,008	1,770

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TRAINING

Ongoing and continued specialized training is a priority with the police department. Officers received over 3,700 hours of in-service training which included Law Review, Range Training, Less Lethal Training, Hazardous and Bloodborne Pathogen Training and other various applicable specialties.

Some of the specialized training attended by officers included Midwest Forensic Training Conference, Staff and Command, Investigative Skills, Internal Affairs and Professional Standards, Financial Crime Investigation, Tactical Pistol Training, Crisis Intervention, Street Crimes Seminar, Firearms Training Course, Major Case Investigations Team Training, and numerous other law enforcement related fields.

In continuing professional career training and specialties, the department takes a proactive approach to training officers. In preparation for future retirements, the officers' training needs to be established and being strong proponents of training should accomplish this. Our compliment of trained, experienced officers will continue. This allows our newer officers to not only receive the required certification but also glean from the senior Officers experience to make a more well-rounded officer.



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INTERNAL AFFAIRS INVESTIGATION

As an accredited law enforcement agency, the Willowbrook Police Department annually releases the department's Internal Affairs Investigations summary for the prior year. During 2021 there were no official complaints.

2021 Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Policy Failure	Total
Conduct Unbecoming	0	2	0	0	0	0	2
Rudeness	0	0	0	0	0	0	0
Unintentional Contact	0	0	0	0	0	0	0
Total Allegations	0	2	0	0	0	0	2

2022 Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Policy Failure	Total
Conduct Unbecoming	0	1	1	0	0	0	2
Rudeness	0	0	0	0	0	0	0
Unintentional Contact	0	0	0	0	0	0	0
Total Allegations	0	1	1	0	0	0	2

Sustained	The investigation disclosed sufficient evidence to clearly prove the allegation made in the complaint.
Unsubstantiated	The investigation was unable to discover sufficient evidence or clearly prove the allegation made in the complaint.
Unfounded	The investigation found that the allegation did not occur or failed to involve department personnel.
Exonerated	The allegation did occur, but the acts were justified, lawful and proper.
Suspended	The investigation failed to reveal, after all known leads have been exhausted, the identity of or the involvement of a department member, in any part of the allegation; but there remains a possibility that with new evidence, the allegation can be substantiated.
Policy Failure	The investigation revealed the acts did occur; however, the employee was acting in accordance with established department policy.

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POLICE AND COMMUNITY ACTIVITIES

This year we participated in the Pleasant View Fire Department annual open house as well as the Adolf Funeral Home Trunk or Treat. Both events were a huge success.



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LPR CAMERAS

The Willowbrook Police Department continued to expand its footprint of Flock Safety License Plate Reader (LPR) cameras throughout the town in 2022. We currently have 11 of these cameras providing a valuable resource tool for law enforcement efforts in our region. Flock Safety's license plate reading cameras provide 24/7 monitoring and assist law enforcement agencies locating stolen motor vehicles, protecting against property crime, and violent crime.

These cameras have proven to be a useful tool in solving and investigating numerous crimes across multiple jurisdictions. In 2023, the Willowbrook Police Department will continue to expand its LPR footprint and install additional cameras to help combat changing crime trends.



flock safety

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DEPARTMENT REORGANIZATION

In 2022, the Willowbrook Police Department underwent a reorganization which saw the addition of 2 new programs and positions to the department. In 2022, the Department assigned an officer to the Drug Enforcement Agency (DEA) as a Task Force Officer. The Department also added a Tactical Unit of 2 officers in 2022. These new positions were realized to help combat the growing drug problem in our region. The Department also at this time joined the DuPage County Metropolitan Enforcement Group (DUMEG) to partner with our neighbors in our enforcement efforts and provide a valuable resource for officers and investigations.

In 2022, the Willowbrook Police Department added a Deputy Chief of Police Administration position. This position was filled by Deputy Chief Kadolph in June of 2022. Deputy Chief Kadolph brings 24 years of law enforcement experience to include 10 years in leadership roles to our organization. He will also act as the Department's Accreditation Manager.



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COMMUNITY ORIENTED POLICING (COPS) UNIT

In 2022, the Willowbrook Police Department continued with its Community Oriented Police (COPS) unit. The purpose of this dedicated group of officers is to decrease crime by increasing awareness in our communities. The COPS unit attended various neighborhood functions including homeowner's association meetings to conduct presentations on crime trends and any other topics related to law enforcement. The goal of the unit is to foster positive interactions, work through problem solving, and establish partnerships within the Village of Willowbrook. In 2022, the unit was able to move a homeowner's association meeting to the new Community Resource Center which was well received and gave a good spotlight of this village resource. In 2022, the COPS unit expanded to include new officers for this cooperative engagement program.

The tracking of the above data and other programs assist the department in focusing its efforts, preparing staffing assignments, evaluating the effectiveness of its current programs and goal setting for future years.

Willowbrook Police Department **Community Policing Unit**



Sergeant Biggs



Sergeant Robles



Officer J. Lopez



Officer Cledon



Officer Benson



Officer N. Lopez