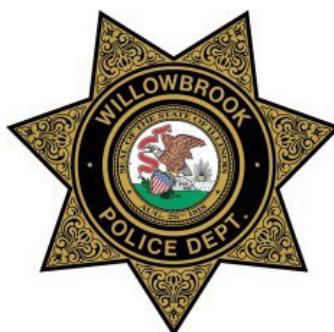




# Willowbrook Police Department

## 2021 Annual Report



# Willowbrook Police Department

---

## 2021 Annual Report



### TABLE OF CONTENTS

<b>SECTION</b>	<b>PAGE</b>
<b>Letter to the Village Mayor, Board of Trustees, Business Community and Residents</b>	<b>2</b>
<b>Mission &amp; Values</b>	<b>3</b>
<b>Organizational Chart</b>	<b>4</b>
<b>New Officers</b>	<b>5</b>
<b>Years of Service</b>	<b>6</b>
<b>Total Dispatch Numbers</b>	<b>7</b>
<b>Incident Crime Comparison</b>	<b>8</b>
<b>Traffic Accident Summary</b>	<b>9</b>
<b>Traffic Enforcement Summary</b>	<b>10</b>
<b>Training</b>	<b>11</b>
<b>Internal Affairs Investigation</b>	<b>12</b>
<b>Police and Community Activities</b>	<b>13</b>
<b>LPR Cameras</b>	<b>14</b>
<b>Bike Program</b>	<b>15</b>
<b>Community Oriented Policing (COPS) Unit</b>	<b>16</b>

# Willowbrook Police Department

---

## 2021 Annual Report



### LETTER TO THE VILLAGE MAYOR, BOARD OF TRUSTEES, BUSINESS COMMUNITY AND RESIDENTS

The 2021 annual police report includes a review of accomplishments and continuing efforts to strive for the highest levels of service in the ever changing and challenging field of law enforcement.

I would like to acknowledge all our police officers and office staff with my sincerest appreciation for providing outstanding service and attention to our residents and those requiring police assistance. Their compassion exhibited was recognized throughout the year by citizens letters, phone calls, emails, and public acknowledgement. The goal of the Willowbrook Police Department is to continually improve the delivery of police services to the citizens of the Village of Willowbrook.

In 2021, the Police Department continued to manage through a global pandemic and the challenges that come with delivery of police services in that environment. To keep our community safe, low priority calls for service were handled via telephone during the height of the COVID-19 pandemic. This transitioned to normal police response in 2021 depending on the circumstances and hazards associated to the call.

In 2021, the Police Department worked with law enforcement partners throughout the State of Illinois to navigate through multiple changes to police agencies related to the SAFE-T Act. These changes included multiple changes to mandated training to officers and reporting requirements to the state. The Police Department continues to stay ahead of this new SAFE-T Act as changes in reporting requirements and practices continue to change.

The Willowbrook Police continues to utilize the speed watch program that was enacted in 2020 allowing residents to request the placement of the Police Departments new speed trailer in areas of concern throughout the Village.

I wish to thank Mayor Trilla, the Village Board, and Village Administrator for all the support and confidence they provide to the Willowbrook Police Department. This unwavering support helps us accomplish the vital mission of keeping our residents safe and secure.

Regards,  
Chief Schaller

# Willowbrook Police Department

---

## 2021 Annual Report



### **MISSION & VALUES**

#### **We Value Our Community**

We will work in partnership with our community to ensure that the Village of Willowbrook continues to be a safe and pleasant place to live and work.

#### **We Value Service to Our Citizens**

We will serve to reassure our citizens of their personal safety and the safety of their property, to provide an exceptional level of assistance, and to otherwise positively enhance the overall quality-of-life within the Village.

We will work to resolve the concerns of our citizens the first time, every time.

#### **We Value Our Commitment to Improvement**

We will continually review our work product to ensure that our level of service is of unmatched quality and constantly seek new and innovative methods of improvement.

#### **We Value Our Employees**

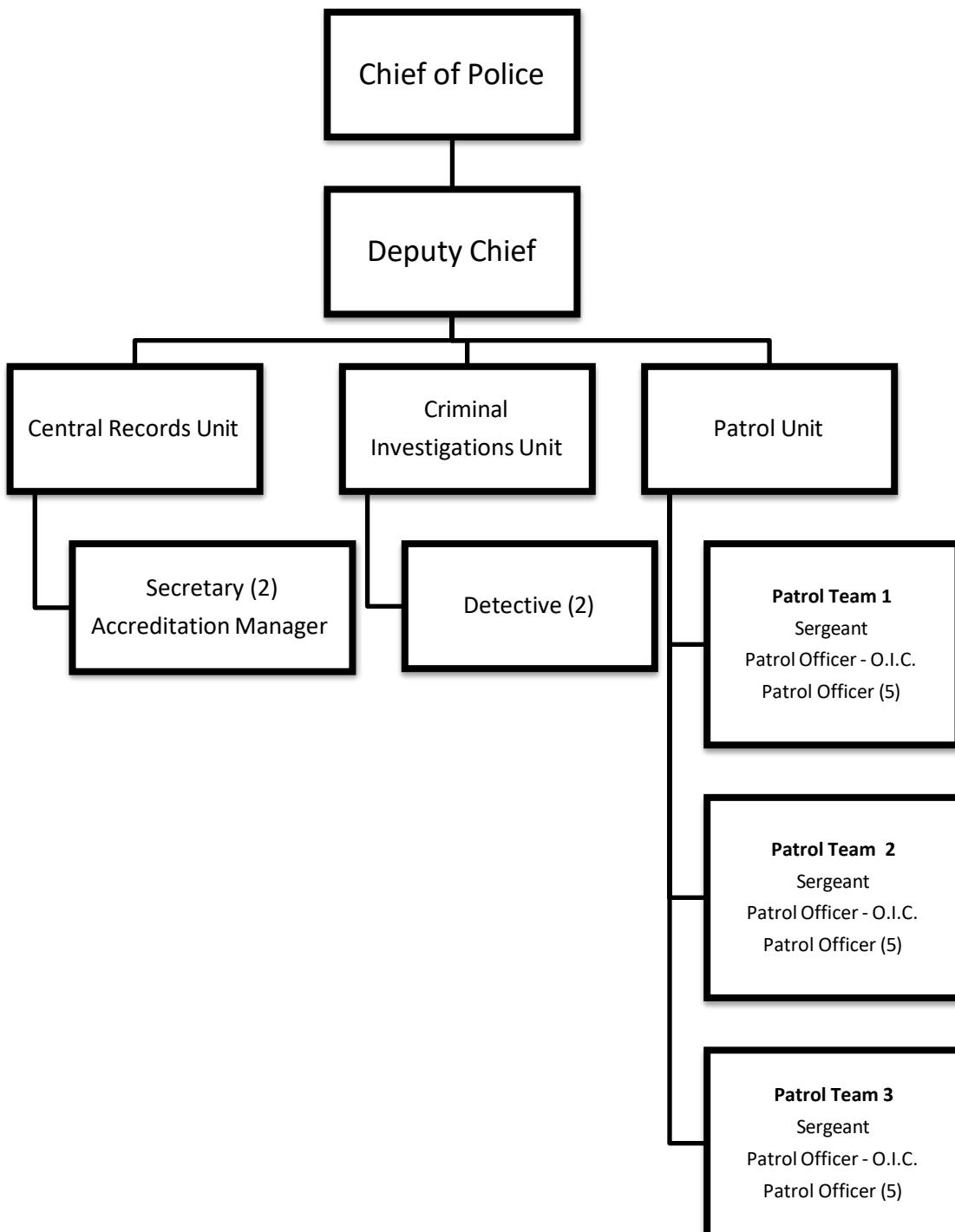
We will, in order to engage in the process of continual and innovative improvement, strive to maximize the professional skills and potential of each employee through the development and retention of our members and by affording education, training, and unique, advanced career opportunities.

# Willowbrook Police Department

## 2021 Annual Report



### ORGANIZATIONAL CHART



# Willowbrook Police Department

---

## 2021 Annual Report



### NEW OFFICERS

The department hired two (2) new lateral officers. All officers are assigned to the patrol division which brings the department to full staffing. We look forward to seeing Officers Opacian and Walega grow withing the Department.

In 2021, the Village of Willowbrook Police Department swore in two new officers. We welcome them to the team and look forward to their contribution to our community.



Officer Walega



Officer Opacian



# Willowbrook Police Department

## 2021 Annual Report



### YEARS OF SERVICE WITH THE VILLAGE OF WILLOWBROOK POLICE DEPARTMENT

30 + Years	Sergeant Scott Eisenbeis	1990
25 – 29 Years	Detective John Handzik	1993
	Detective Daniel Polfliet	1994
	Sergeant Timothy Kobler	1995
	Chief Robert Schaller	1995
15 - 19 Years	Officer Darren Biggs	2001
	Officer Jose Chavez-Jimenez	2001
	Sergeant Michelle Strugala	2001
10 - 14 Years	Support Services Laurie Schmitz	2006
	Deputy Chief Lauren Kaspar	2007
	Support Services Lori Rinella	2008
	Officer Nicholas Volek	2008
5 - 9 Years	Officer Dylan Trainor	2013
	Officer Jose Lopez	2013
	Officer Christine Robles	2014
	Officer James Martino	2014
	Support Services Nancy Turville	2015
1 - 4 Years	Officer Matthew Vanderjack	2016
	Officer Blake Huntley	2016
	Officer Joseph LaValle	2016
	Officer Alexander Erdmann	2017
	Officer Joaquin Silva	2018
	Officer Aaron Porter	2019
0 – 4 Years	Officer Sandra Blaylock	2020
	Officer Hristo Bojilov	2020
	Officer Brian Dillon	2020
	Officer Brendan Johnson	2020
	Officer Bryan Weller	2020

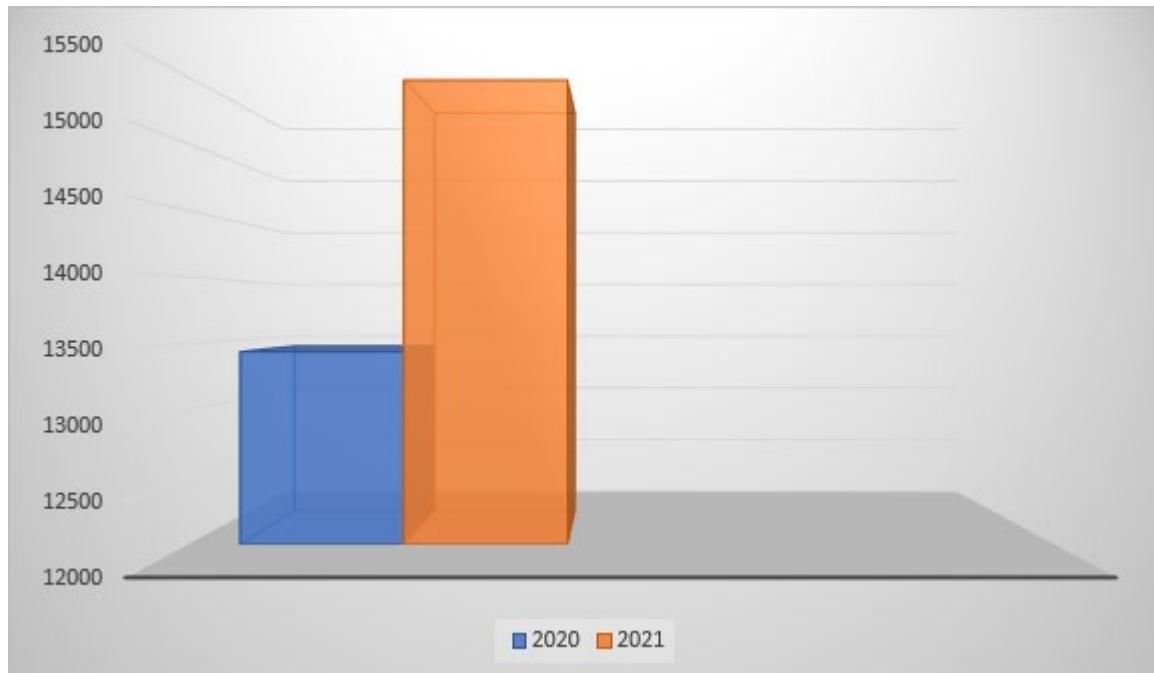
# Willowbrook Police Department

## 2021 Annual Report



### TOTAL DISPATCH NUMBERS GENERATED BY DUCOMM (DUPAGE PUBLIC SAFETY DISPATCH)

2020 = 13,440  
2021 = 15,473



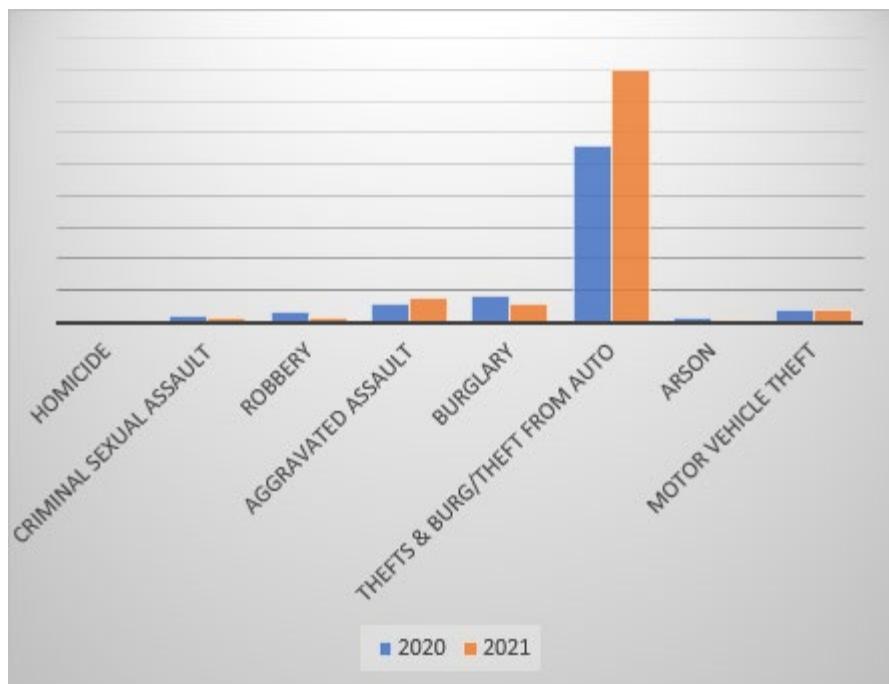
# Willowbrook Police Department

## 2021 Annual Report



### INDEX CRIME COMPARISON

Year:	2020	2021
Homicide	0	0
Criminal Sexual Assault	4	3
Robbery	6	2
Aggravated Assault	11	15
Burglary	17	11
Thefts & Burg/Theft from Auto	112	160
Arson	2	1
Motor Vehicle Theft	8	11
<b>Total</b>	<b>160</b>	<b>203</b>



# Willowbrook Police Department

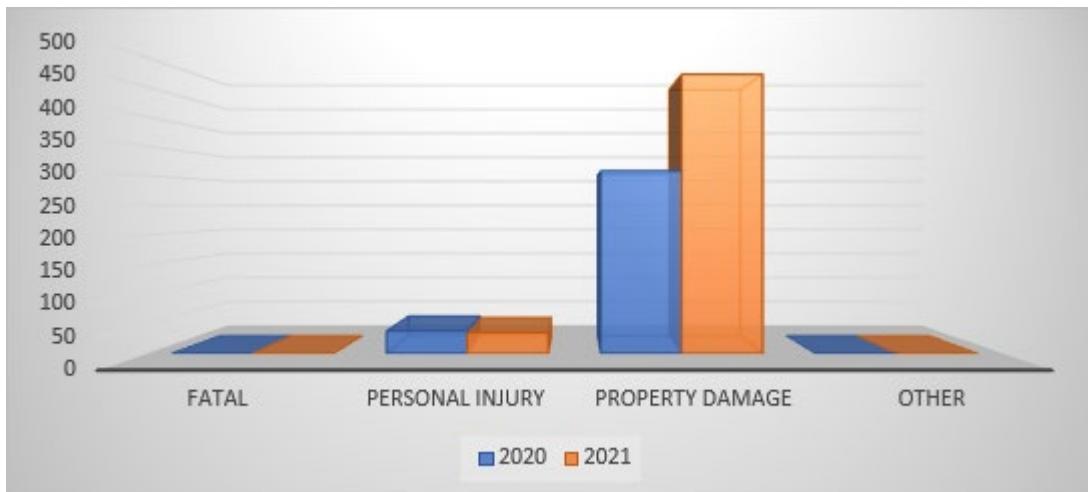
## 2021 Annual Report



### TRAFFIC ACCIDENT SUMMARY

YEAR	2020
Fatal	0
Personal Injury	38
Property Damage	308
Other	0
<b>Total</b>	<b>402</b>

YEAR:	2021
Fatal	0
Personal Injury	35
Property Damage	471
Other	0
<b>Total</b>	<b>506</b>



# Willowbrook Police Department

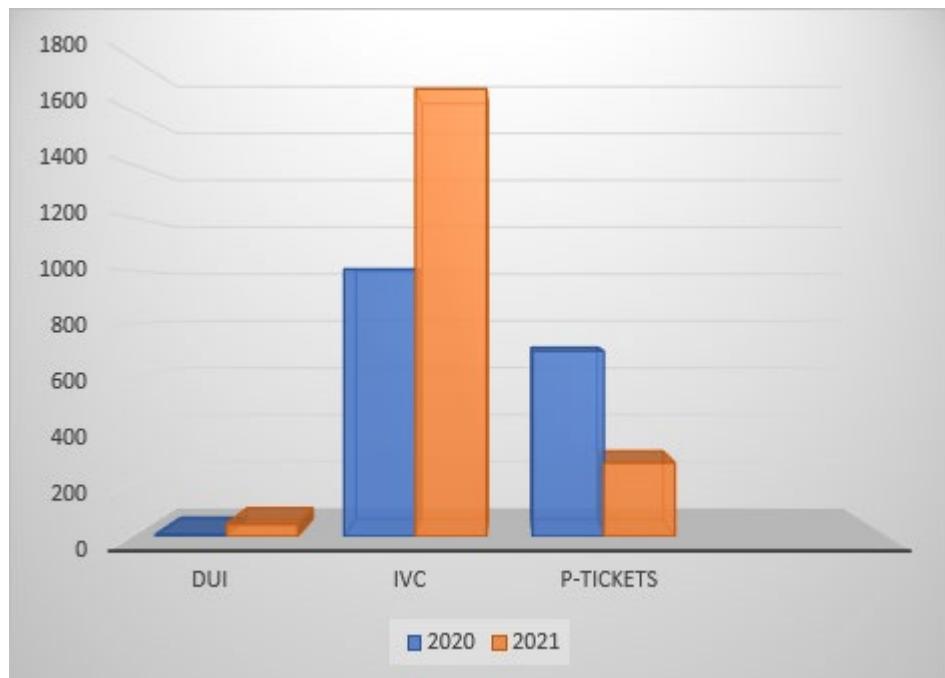
## 2021 Annual Report



### TRAFFIC ENFORCEMENT SUMMARY

YEAR:	2020	2021
DUI Arrest	8	46
IVC Traffic Citations	1007	1685
Compliance/Parking/Ordinance Tickets	698	277*

\*2021 Compliance/Parking/Ordinance Tickets-counts from 01/01/21 through 5/10/21 unavailable



# Willowbrook Police Department

## 2021 Annual Report



### TRAINING

Ongoing and continued specialized training are a priority with the police department. Officers received over (400) hours of in-house service training which included Law Review, Range Training, Less Lethal Training, Hazardous and Bloodborne Pathogen Training and other various applicable specialties.

Some of the specialized training attended by officers included Midwest Forensic Training Conference, Staff and Command, Investigative Skills, Internal Affairs and Professional Standards, Financial Crime Investigation, Tactical Pistol Training, Crisis Intervention, Street Crimes Seminar, Firearms Training Course, Major Case Investigations Team Training, and numerous other law enforcement related fields.

In continuing professional career training and specialties, the department takes a proactive approach to training officers. In preparation for future retirements, the officers' training needs to be established and being strong proponents of training should accomplish this. Our compliment of trained, experienced officers will continue. This allows our newer officers to not only receive the required certification but also glean from the senior Officers experience to make a more well-rounded officer.

**SAFE POLICING PRINCIPLES WHICH ARE VETTED THROUGH INDEPENDENT CREDENTIALING BODIES APPROVED BY THE U.S. ATTORNEY GENERAL.**

➤ USE OF FORCE AND DE-ESCALATION TECHNIQUES  
➤ PERFORMANCE MANAGEMENT TOOLS  
➤ COMMUNITY ENGAGEMENT

**FEDERAL USE OF FORCE CERTIFICATION**  
**NOVEMBER 2020**

### **FEDERAL USE OF FORCE CERTIFICATION**

# Willowbrook Police Department

## 2021 Annual Report



### INTERNAL AFFAIRS INVESTIGATION

As an accredited law enforcement agency, the Willowbrook Police Department annually releases the department's Internal Affairs Investigations summary for the prior year. During 2021 there were no official complaints.

2020 Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Policy Failure	Total
<b>Conduct Unbecoming</b>	0	0	0	0	0	0	0
<b>Rudeness</b>	0	0	0	0	0	0	0
<b>Unintentional Contact</b>	0	0	0	0	0	0	0
<b>Total Allegations</b>	0	0	0	0	0	0	0

2021 Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Policy Failure	Total
<b>Conduct Unbecoming</b>	0	2	0	0	0	0	2
<b>Rudeness</b>	0	0	0	0	0	0	0
<b>Unintentional Contact</b>	0	0	0	0	0	0	0
<b>Total Allegations</b>	0	2	0	0	0	0	2

<b>Sustained</b>	The investigation disclosed sufficient evidence to clearly prove the allegation made in the complaint.
<b>Unsubstantiated</b>	The investigation was unable to discover sufficient evidence or clearly prove the allegation made in the complaint.
<b>Unfounded</b>	The investigation found that the allegation did not occur or failed to involve department personnel.
<b>Exonerated</b>	The allegation did occur, but the acts were justified, lawful and proper.
<b>Suspended</b>	The investigation failed to reveal, after all known leads have been exhausted, the identity of or the involvement of a department member, in any part of the allegation; but there remains a possibility that with new evidence, the allegation can be substantiated.
<b>Policy Failure</b>	The investigation revealed the acts did occur; however, the employee was acting in accordance with established department policy.

# Willowbrook Police Department

## 2021 Annual Report



### POLICE AND COMMUNITY ACTIVITIES

This year we participated in the Pleasant View Fire Department annual open house as well as the Adolf Funeral Home Trunk or Treat. Both events were a huge success.



# Willowbrook Police Department

---

## 2021 Annual Report



### LPR CAMERAS

The Willowbrook Police Department implemented 2 Flock Safety License Plate Reader (LPR) cameras in the town in 2021. Flock Safety's license plate reading cameras provide 24/7 monitoring and assist law enforcement agencies locating stolen motor vehicles, protecting against property crime, and violent crime.

These cameras have proven to be a useful tool in solving and investigating numerous crimes across multiple jurisdictions. In 2022 the Willowbrook Police Department will be expanding its LPR footprint and installing 8 additional cameras to help combat changing crime trends.



flock safety

# Willowbrook Police Department

---

## 2021 Annual Report



### BIKE PROGRAM



The Willowbrook Police Department's purchased two new Recon All Terrain Power Bikes for patrolling in our neighborhoods and parks when the weather permits. Officers assigned to the Bike unit can go farther, faster, and safer with these bikes.

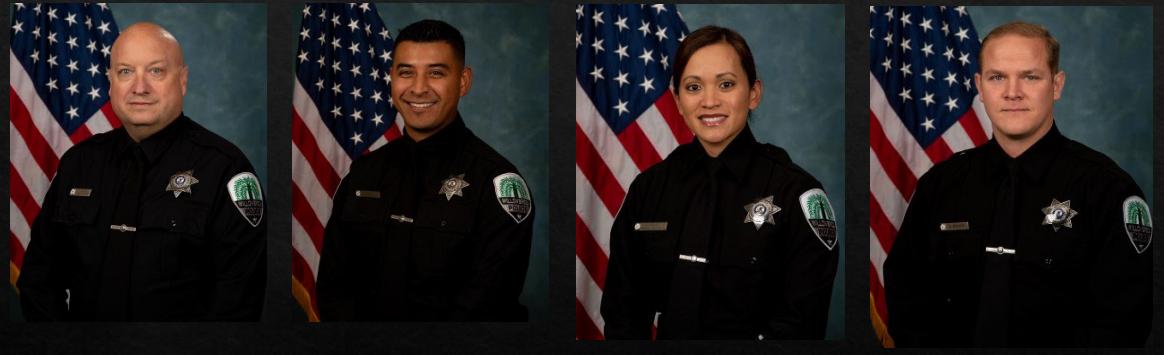
# Willowbrook Police Department

## 2021 Annual Report



### **COMMUNITY ORIENTED POLICING (COPS) UNIT**

#### **Willowbrook Police Department** **Community Policing Unit**



Sergeant Biggs

Officer Lopez

Detective Robles

Officer Erdmann

In 2021, the Willowbrook Police Department formed a Community Oriented Police (COPS) unit. The purpose of this dedicated group of officers is to decrease crime by increasing awareness in our communities. The COPS unit will be attending various neighborhood functions including homeowner's association meetings to conduct presentations on crime trends and any other topics related to law enforcement. The goal of the unit is to foster positive interactions, work through problem solving, and establish partnerships within the Village of Willowbrook.