



# Willowbrook Police Department

## 2020 Annual Report



# Willowbrook Police Department

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## 2020 Annual Report



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### LETTER TO THE VILLAGE MAYOR, BOARD OF TRUSTEES, BUSINESS COMMUNITY AND RESIDENTS

The 2020 annual police report includes a review of accomplishments and continuing efforts to strive for the highest levels of service in the ever changing and challenging field of law enforcement.

I would like to acknowledge all our police officers and office staff with my sincerest appreciation for providing outstanding service and attention to our residents and those requiring police assistance. Their compassion exhibited was recognized throughout the year by citizens letters, phone calls, emails, and public acknowledgement. The goal of the Willowbrook Police Department is to continually improve the delivery of police services to the citizens of the Village of Willowbrook.

In 2020, the Police Department collectively managed through a global pandemic altering the delivery of police service. To keep our community safe, low priority calls for service were handled via telephone during the height of the COVID-19 pandemic. The civil unrest in neighboring communities and the Chicagoland area required all officers of the Willowbrook Police Department to work extended periods to keep the Village safe along with assisting other jurisdictions during this unprecedented time.

In 2020 the Willowbrook Police introduced a new speed watch program allowing residents to request the placement of the Police Departments new speed trailer in areas of concern throughout the Village.

I wish to thank Mayor Trilla, the Village Board, and Village Administrator for all the support and confidence they provide to the Willowbrook Police Department. This unwavering support helps us accomplish the vital mission of keeping our residents safe and secure.

Regards,  
Chief Schaller

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### **MISSION & VALUES**

#### **We Value Our Community**

We will work in partnership with our community to ensure that the Village of Willowbrook continues to be a safe and pleasant place to live and work.

#### **We Value Service to Our Citizens**

We will serve to reassure our citizens of their personal safety and the safety of their property, to provide an exceptional level of assistance, and to otherwise positively enhance the overall quality-of-life within the Village.

We will work to resolve the concerns of our citizens the first time, every time.

#### **We Value Our Commitment to Improvement**

We will continually review our work product to ensure that our level of service is of unmatched quality and constantly seek new and innovative methods of improvement.

#### **We Value Our Employees**

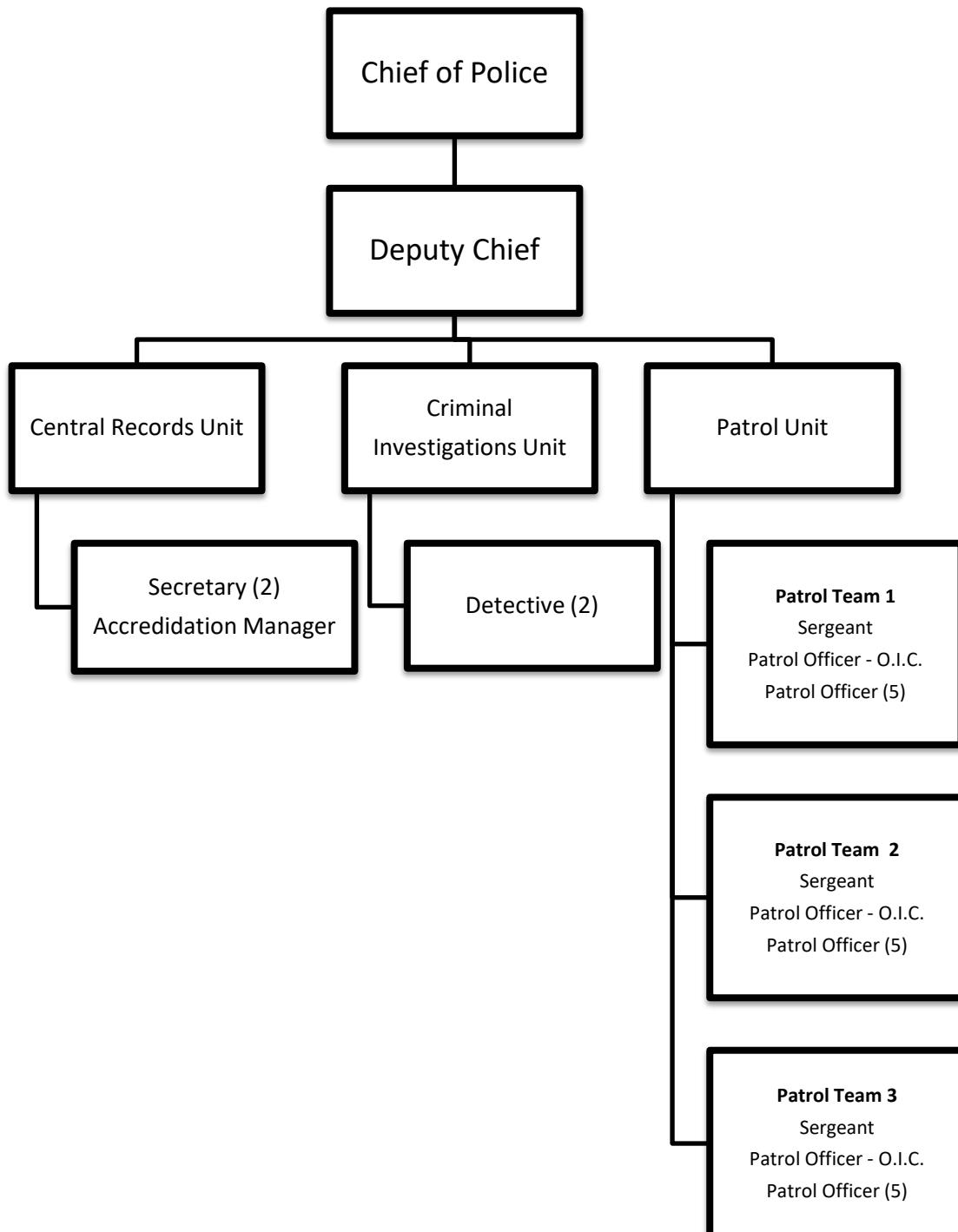
We will, in order to engage in the process of continual and innovative improvement, strive to maximize the professional skills and potential of each employee through the development and retention of our members and by affording education, training, and unique, advanced career opportunities.

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### ORGANIZATIONAL CHART



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### NEW OFFICERS

The department hired five (5) new officers. Three (3) of the positions were obtained by the DOJ COPS Grant program. This Grant provides funding to supplement their salaries for 3 years from date of hire. All officers are assigned to the patrol division which brings the department to full staffing.



OFC. BLAYLOCK

This week, the Village of Willowbrook Police Department swore in five new officers. We welcome them to the team and look forward to their contribution to our community.



OFC. BOJILOV



OFC. DILLON



OFC. JOHNSON



OFC. WELLER

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### YEARS OF SERVICE WITH THE VILLAGE OF WILLOWBROOK POLICE DEPARTMENT

30 + Years	Sergeant Scott Eisenbeis	1990
25 – 29 Years	Detective John Handzik	1993
	Detective Daniel Polfliet	1994
	Sergeant Timothy Kobler	1995
	Chief Robert Schaller	1995
15 - 19 Years	Officer Darren Biggs	2001
	Officer Jose Chavez-Jimenez	2001
	Sergeant Michelle Strugala	2001
10 - 14 Years	Support Services Laurie Schmitz	2006
	Deputy Chief Lauren Kaspar	2007
	Support Services Lori Rinella	2008
	Officer Nicholas Volek	2008
5 - 9 Years	Officer Dylan Trainor	2013
	Officer Jose Lopez	2013
	Officer Christine Robles	2014
	Officer James Martino	2014
	Officer Othello Rosal	2015
	Support Services Nancy Turville	2015
1 - 4 Years	Officer Matthew Vanderjack	2016
	Officer Blake Huntley	2016
	Officer Joseph LaValle	2016
	Officer Alexander Erdmann	2017
	Officer Teresa Esqueda	2018
	Officer Joaquin Silva	2018
	Officer Aaron Porter	2019
0 – 4 Years	Officer Sandra Blaylock	2020
	Officer Hristo Bojilov	2020
	Officer Brian Dillon	2020
	Officer Brendan Johnson	2020
	Officer Bryan Weller	2020

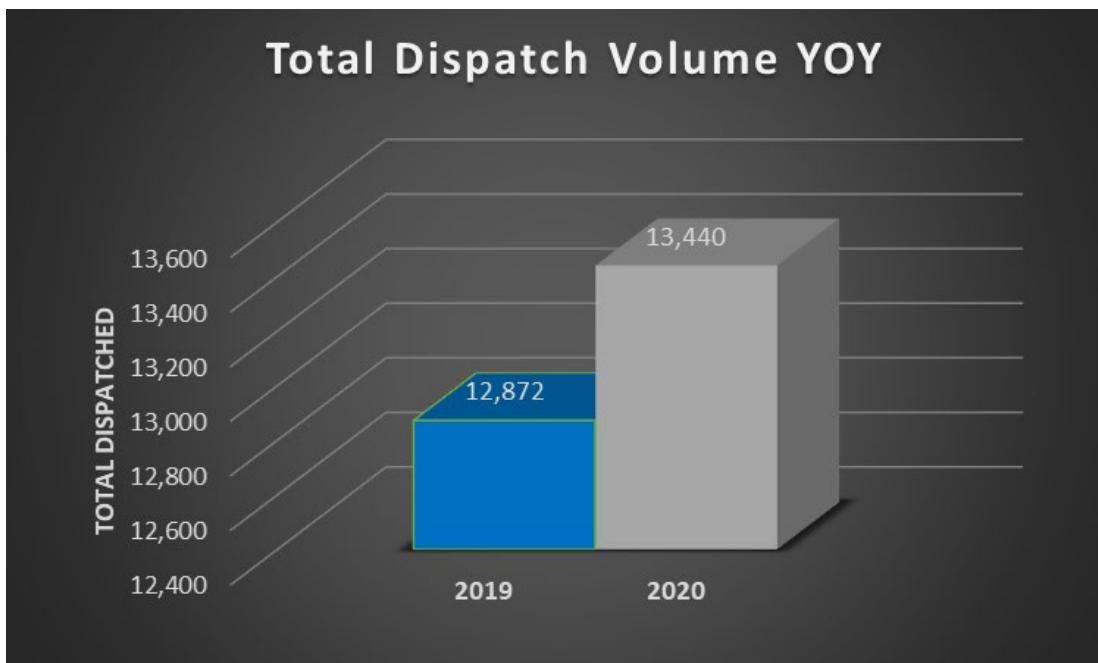
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### TOTAL DISPATCH NUMBERS GENERATED BY DUCOMM (DUPAGE PUBLIC SAFETY DISPATCH)

2019 = 12,872  
2020 = 13,440



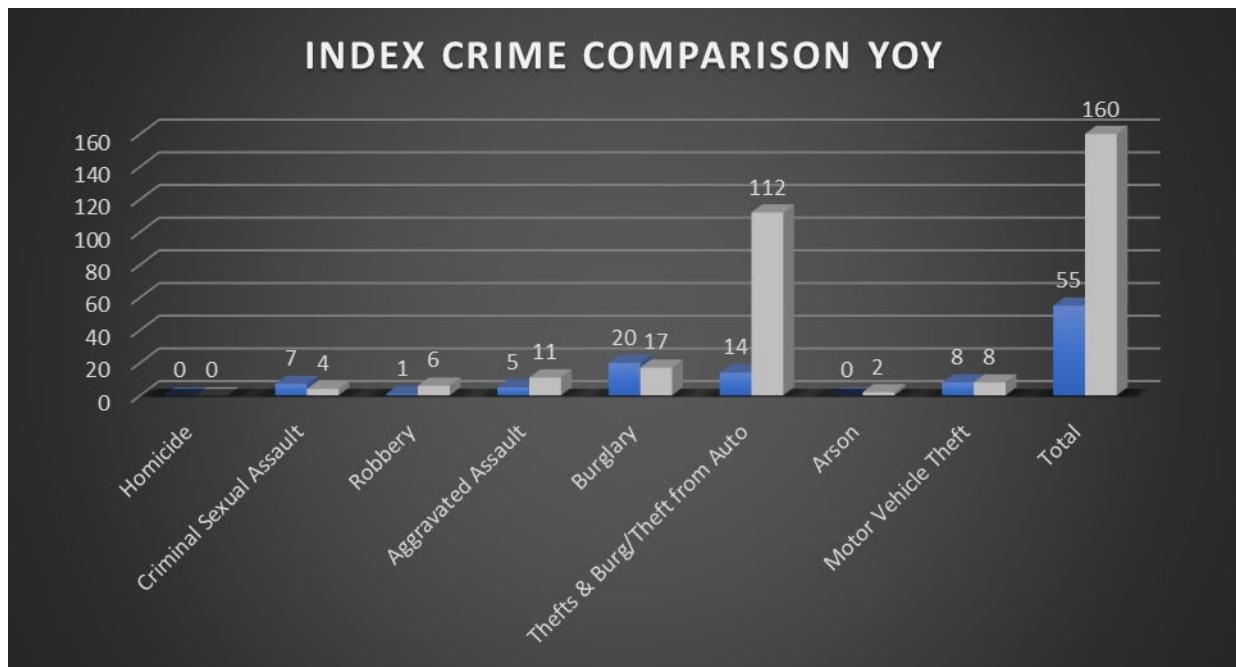
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### INDEX CRIME COMPARISON

Year:	2019	2020
<b>Homicide</b>	<b>0</b>	<b>0</b>
<b>Criminal Sexual Assault</b>	<b>7</b>	<b>4</b>
<b>Robbery</b>	<b>1</b>	<b>6</b>
<b>Aggravated Assault</b>	<b>5</b>	<b>11</b>
<b>Burglary</b>	<b>20</b>	<b>17</b>
<b>Thefts &amp; Burg/Theft from Auto</b>	<b>14</b>	<b>112</b>
<b>Arson</b>	<b>0</b>	<b>2</b>
<b>Motor Vehicle Theft</b>	<b>8</b>	<b>8</b>
<b>Total</b>	<b>55</b>	<b>160</b>



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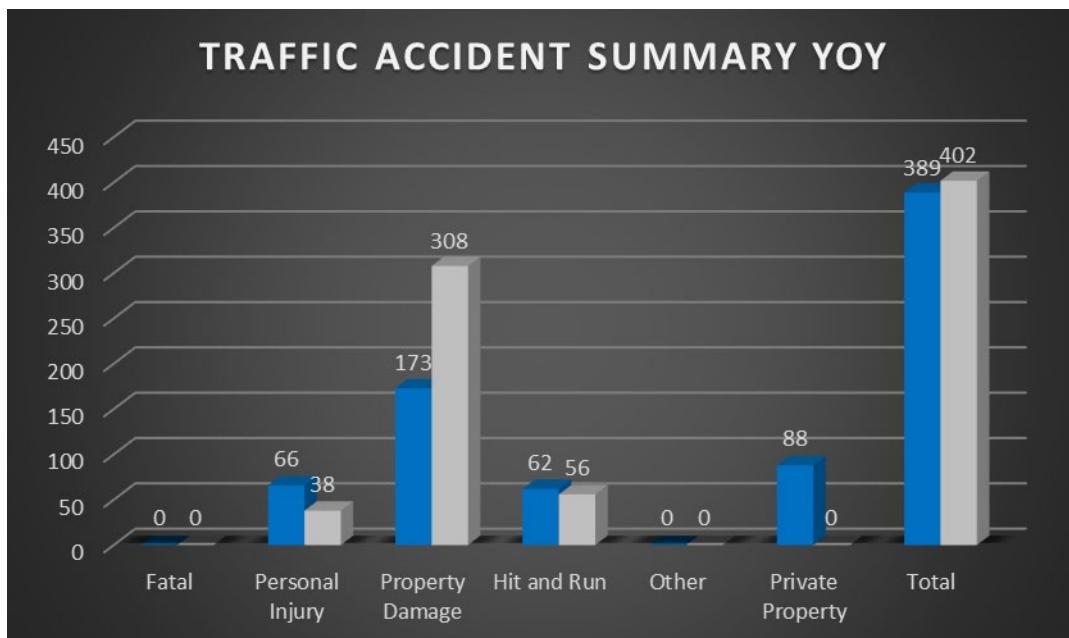


### TRAFFIC ACCIDENT SUMMARY

YEAR	2019
Fatal	0
Personal Injury	66
Property Damage	173
Hit and Run	62
Other	0
Private Property	88
<b>Total</b>	<b>389</b>

YEAR:	2020
Fatal	0
Personal Injury	38
Property Damage	308
Hit and Run	56
Other	0
Private Property*	0
<b>Total</b>	<b>402</b>

\*Local Private Property Accident Reports were discontinued due to computer generated reporting.



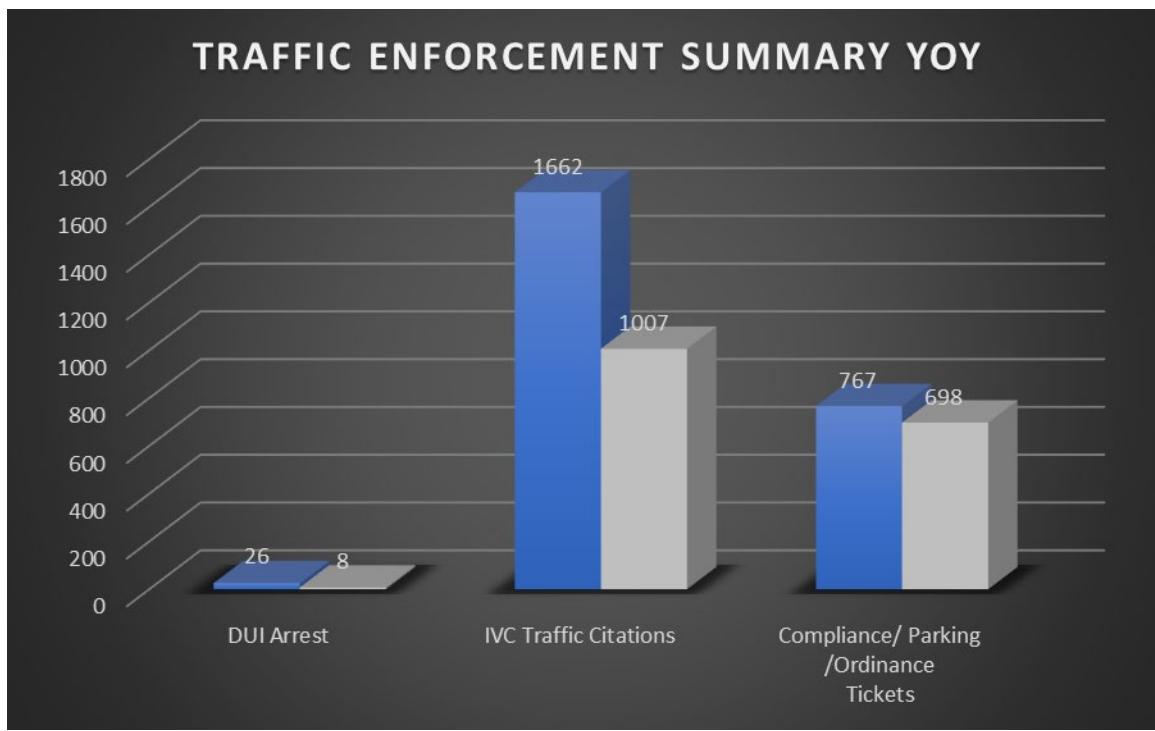
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### TRAFFIC ENFORCEMENT SUMMARY

YEAR:	2019	2020
DUI Arrest	26	8
IVC Traffic Citations	1662	1007
Compliance/Parking/Ordinance Tickets	767	698



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### TRAINING

Ongoing and continued specialized training are a priority with the police department. Officers received over (400) hours of in-house service training which included Law Review, Range Training, Less Lethal Training, Hazardous and Bloodborne Pathogen Training and other various applicable specialties.

Some of the specialized training attended by officers included Midwest Forensic Training Conference, Staff and Command, Investigative Skills, Internal Affairs and Professional Standards, Financial Crime Investigation, Tactical Pistol Training, Crisis Intervention, Street Crimes Seminar, Firearms Training Course, Major Case Investigations Team Training and numerous other law enforcement related fields.

In continuing professional career training and specialties, the department takes a proactive approach to training officers. In preparation for future retirements, the officers' training needs to be established and being strong proponents of training should accomplish this. Our compliment of trained, experienced officers will continue. This allows our newer officers to not only receive the required certification but also glean from the senior Officers experience to make a more well-rounded officer.

**SAFE POLICING PRINCIPLES WHICH ARE VETTED THROUGH INDEPENDENT CREDENTIALING BODIES APPROVED BY THE U.S. ATTORNEY GENERAL.**

**➤ USE OF FORCE AND DE-ESCALATION TECHNIQUES**  
**➤ PERFORMANCE MANAGEMENT TOOLS**  
**➤ COMMUNITY ENGAGEMENT**

**FEDERAL USE OF FORCE CERTIFICATION**  
**NOVEMBER 2020**

**FEDERAL USE OF FORCE CERTIFICATION**

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### INTERNAL AFFAIRS INVESTIGATION

As an accredited law enforcement agency, the Willowbrook Police Department annually releases the department's Internal Affairs Investigations summary for the prior year. During 2020 there were no official complaints.

2019 Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Policy Failure	Total
<b>Conduct Unbecoming</b>	0	0	0	0	0	0	0
<b>Rudeness</b>	0	1	1	0	0	0	2
<b>Unintentional Contact</b>	0	0	0	0	0	0	0
<b>Total Allegations</b>	0	1	1	0	0	0	2

2020 Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Policy Failure	Total
<b>Conduct Unbecoming</b>	0	0	0	0	0	0	0
<b>Rudeness</b>	0	0	0	0	0	0	0
<b>Unintentional Contact</b>	0	0	0	0	0	0	0
<b>Total Allegations</b>	0	0	0	0	0	0	0

<b>Sustained</b>	The investigation disclosed sufficient evidence to clearly prove the allegation made in the complaint.
<b>Unsubstantiated</b>	The investigation was unable to discover sufficient evidence or clearly prove the allegation made in the complaint.
<b>Unfounded</b>	The investigation found that the allegation did not occur or failed to involve department personnel.
<b>Exonerated</b>	The allegation did occur, but the acts were justified, lawful and proper.
<b>Suspended</b>	The investigation failed to reveal, after all known leads have been exhausted, the identity of or the involvement of a department member, in any part of the allegation; but there remains a possibility that with new evidence, the allegation can be substantiated.
<b>Policy Failure</b>	The investigation revealed the acts did occur; however, the employee was acting in accordance with established department policy.

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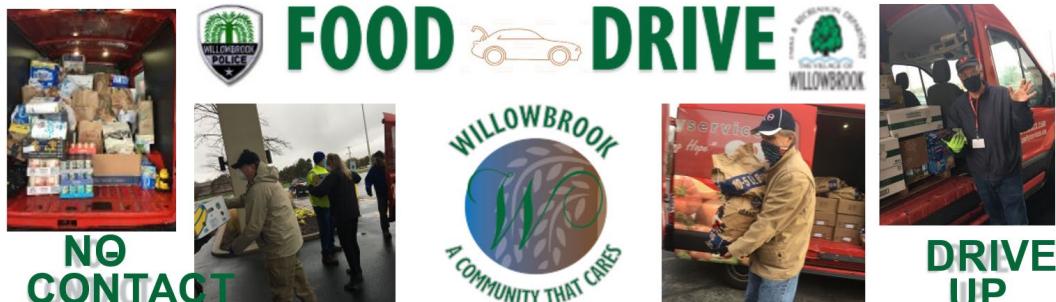


### POLICE AND COMMUNITY ACTIVITIES



Due to the pandemic, the police department had to become creative with our community events.

Our annual senior BINGO had to be postponed due to the pandemic. In its place, a new variation remote BINGO Food Drive was created. With the help of our residents and businesses, more than 6000 lbs. of food were collected & donated to HCS Family Services.



**ATHLETICO**  
PHYSICAL THERAPY

**Begeman**  
JEWELERS

**Dell Rose's CHICKEN BASKET**  
COCKTAIL LOUNGE

**HINSDALE NURSERIES**

**JOHNSON ORTHODONTICS**  
PAMELA JOHNSON DDS, MS

**OEC**  
graphics

**WILLOWBROOK**  
Ford

**WILLOWBROOK**  
SHOE REPAIR  
& TAILORING



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### COVID 19 PANDEMIC RESPONSE



With the Stay-at-Home order during the pandemic, the Department recognized the stress and anxiety it caused on our youth. To help keep their young minds focused on positivity, we offered a drive past with lights and sirens to help our youngest residents celebrate their birthday.

To help keep our Police Officers healthy and able to serve and protect our Village, its residents and business, we invested in a BIOMIST sanitizing system to use in our squad cars and station. The BIOMIST system is also used to sanitize the Public Works vehicles as well as frequently used areas within the Village Hall.



**BIOMIST®**

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### SPEED WATCH PROGRAM



The Willowbrook Police Department's speed trailer is currently available for use in neighborhoods, school zones, construction sites, and dangerous roads where the speed of vehicles could be a problem. This unit is a portable, self-contained speed display unit that is towed to sites experiencing speed-related problems. A specially designed radar is mounted inside the locked trailer, clocking speeds. Motorists see their speeds displayed on a highly visible LED (light emitting diode) display.

The speed trailer display reminds motorists to pay attention and SLOW DOWN. For those who refuse, warnings and citations can be issued by an officer who may decide to wait up the street for those violators. With fewer speed-related accidents, officers' time is freed up and they can concentrate their efforts in other crime fighting ways. Plus, citizens feel safer, which is what compliance with the speed limit is all about: safety.