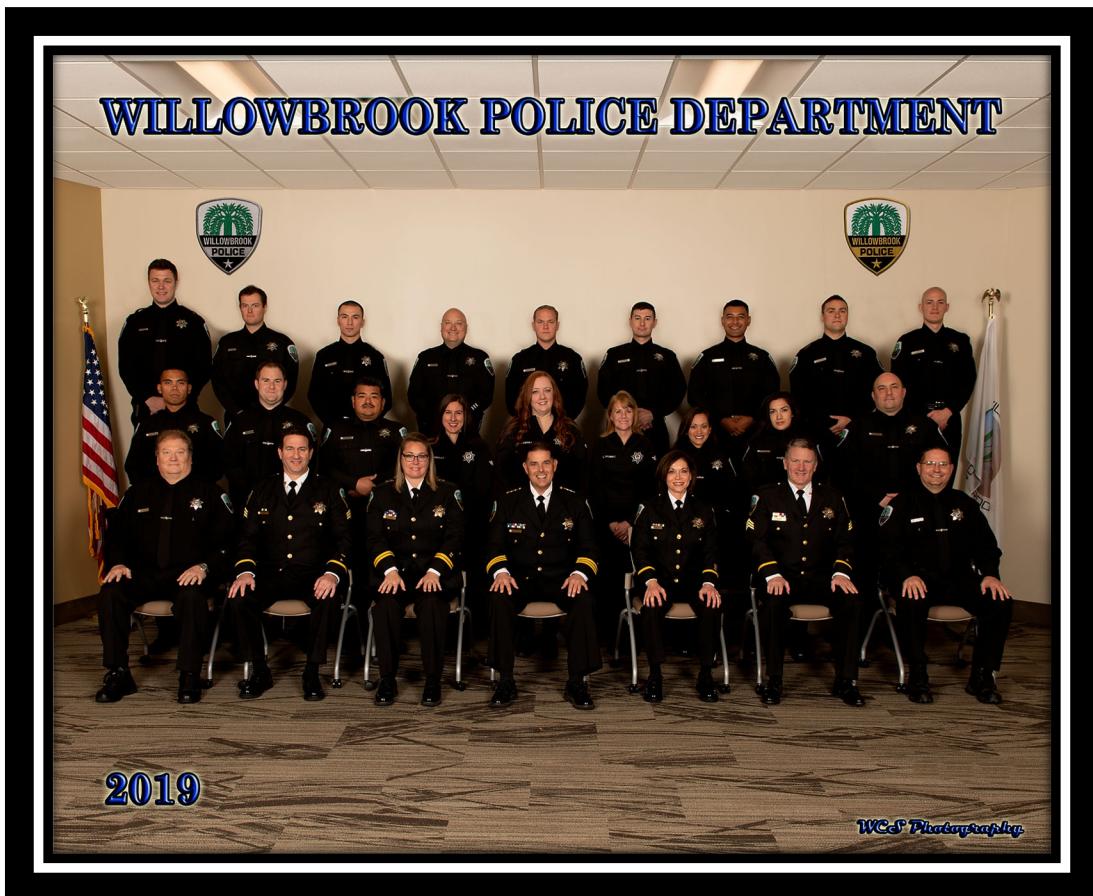


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LETTER TO THE VILLAGE MAYOR, BOARD OF TRUSTEES, BUSINESS COMMUNITY AND RESIDENTS

The 2019 annual police report includes a review of accomplishments and continuing efforts to strive for the highest levels of service in the ever changing and challenging field of law enforcement.

I would like to acknowledge all of our police officers and office staff with my sincerest appreciation for providing outstanding service and attention to our residents and those requiring police assistance. Their compassion exhibited was recognized throughout the year by citizens letters, phone calls, emails, and public acknowledgement. The goal of the Willowbrook Police Department is to continually improve the delivery of police services to the citizens of the Village of Willowbrook.

In 2019, the Police Department enacted a Truck Enforcement Unit. The primary duties of the Truck Enforcement Unit are: Enforcement of weight and size violations. Issuing permits for overweight and oversize vehicles using Village maintained highways. Education of local trucking companies regarding local and State laws. Additionally, the Police Department began an outreach program to our homeowner associations. This outreach informed residents of crime trends and ways residents can address safety concerns. Also, each shift Sergeant identified hot spots that required additional traffic enforcement. These areas of concern were met with increased police presence and enforcement throughout 2019.

I wish to thank Mayor Trilla, the Village Board, and Village Administrator for all the support and confidence they provide to the Willowbrook Police Department. This unwavering support helps us accomplish the vital mission of keeping our residents safe and secure.

Sincerely,

Robert Schaller
Chief of Police

Willowbrook Police Department

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RETIREMENTS

Sergeant Christopher Drake began his career in November of 1997 and retired after 22 years of service.

Sergeant David Gaddis began his career in July of 1987 and retired after 32 years of service.

NEW OFFICERS

The department hired one new officer, Aaron Porter who is assigned to the patrol division. Not only was Officer Porter hired in 2019 his peers voted him officer of the year.



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MISSION & VALUES

We Value Our Community

We will work in partnership with our community to ensure that the Village of Willowbrook continues to be a safe and pleasant place to live and work.

We Value Service to Our Citizens

We will serve to reassure our citizens of their personal safety and the safety of their property, to provide an exceptional level of assistance, and to otherwise positively enhance the overall quality-of-life within the Village.

We will work to resolve the concerns of our citizens the first time, every time.

We Value Our Commitment to Improvement

We will continually review our work product to ensure that our level of service is of unmatched quality and constantly seek new and innovative methods of improvement.

We Value Our Employees

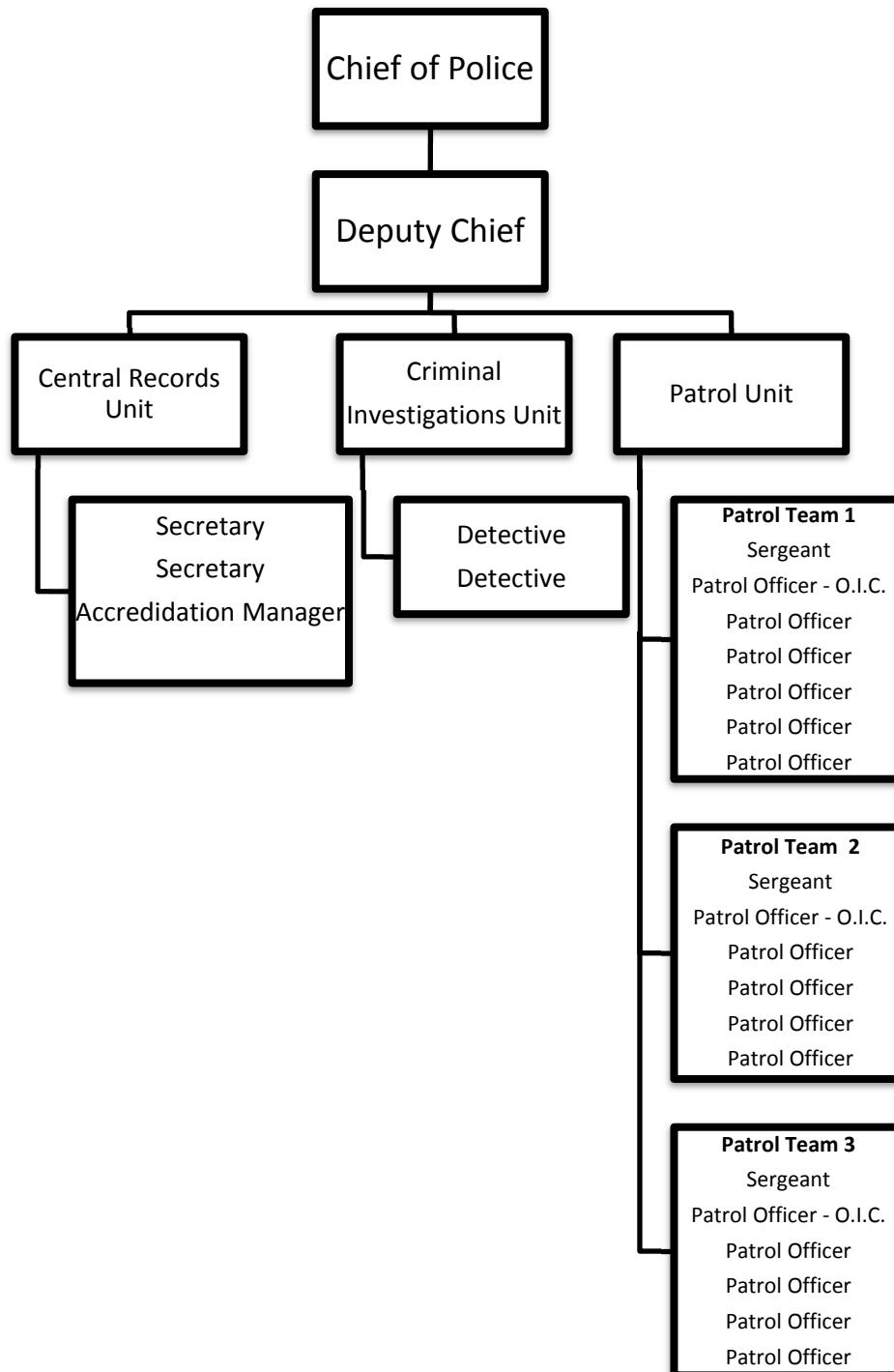
We will, in order to engage in the process of continual and innovative improvement, strive to maximize the professional skills and potential of each employee through the development and retention of our members and by affording education, training, and unique, advanced career opportunities.

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ORGANIZATIONAL CHART



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YEARS OF SERVICE WITH THE VILLAGE OF WILLOWBROOK POLICE DEPARTMENT

25 – 29 Years	Sergeant Scott Eisenbeis	1990
	Detective John Handzik	1993
	Detective Daniel Polfliet	1994
20 - 24 Years	Sergeant Timothy Kobler	1995
	Chief Robert Schaller	1995
15 - 19 Years	Officer Darren Biggs	2001
	Officer Jose Chavez-Jimenez	2001
	Sergeant Michelle Strugala	2001
10 - 14 Years	Support Services Laurie Schmitz	2006
	Deputy Chief Lauren Kaspar	2007
	Support Services Lori Rinella	2008
	Officer Nicholas Volek	2008
5 - 9 Years	Officer Dylan Trainor	2013
	Officer Jose Lopez	2013
	Officer Christine Robles	2014
	Officer James Martino	2014
1 - 4 Years	Officer Othello Rosal	2015
	Support Services Nancy Turville	2015
	Officer Matthew Vanderjack	2016
	Officer Blake Huntley	2016
	Officer Joseph LaValle	2016
	Officer Alexander Erdmann	2017
	Officer Teresa Esqueda	2018
	Officer Joaquin Silva	2018
	Officer Aaron Porter	2019

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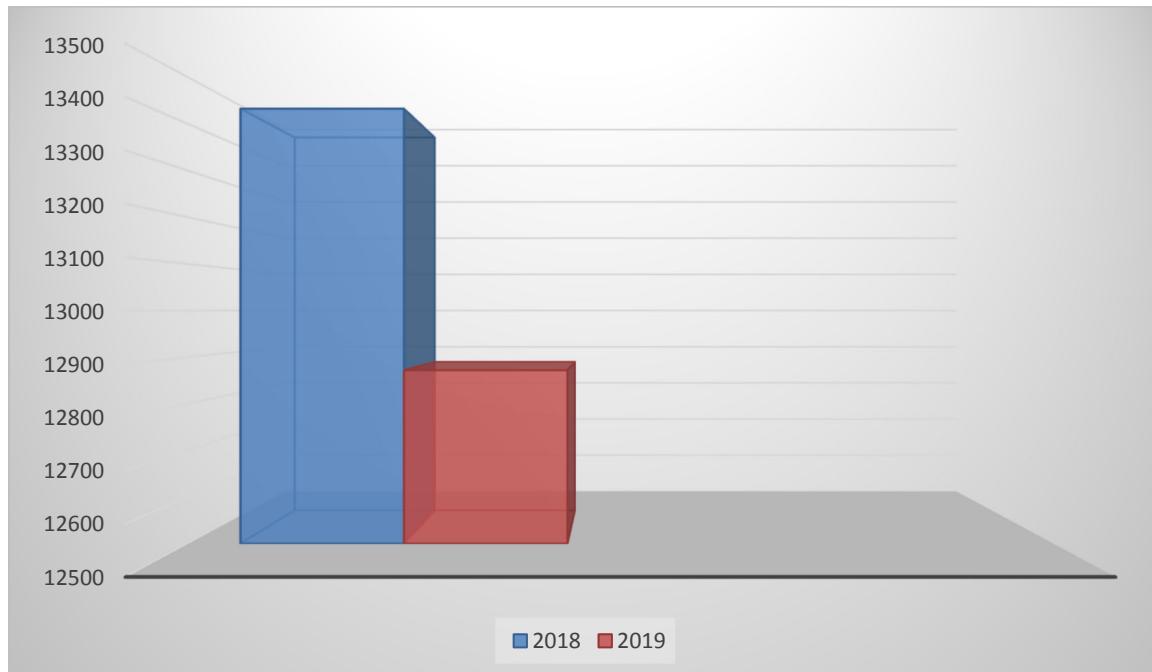
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TOTAL DISPATCH NUMBERS GENERATED BY SWCD (SOUTHWEST CENTRAL DISPATCH) AND DUCOMM (DUPAGE PUBLIC SAFETY DISPATCH)

2018 = 13,432

2019 = 12,872



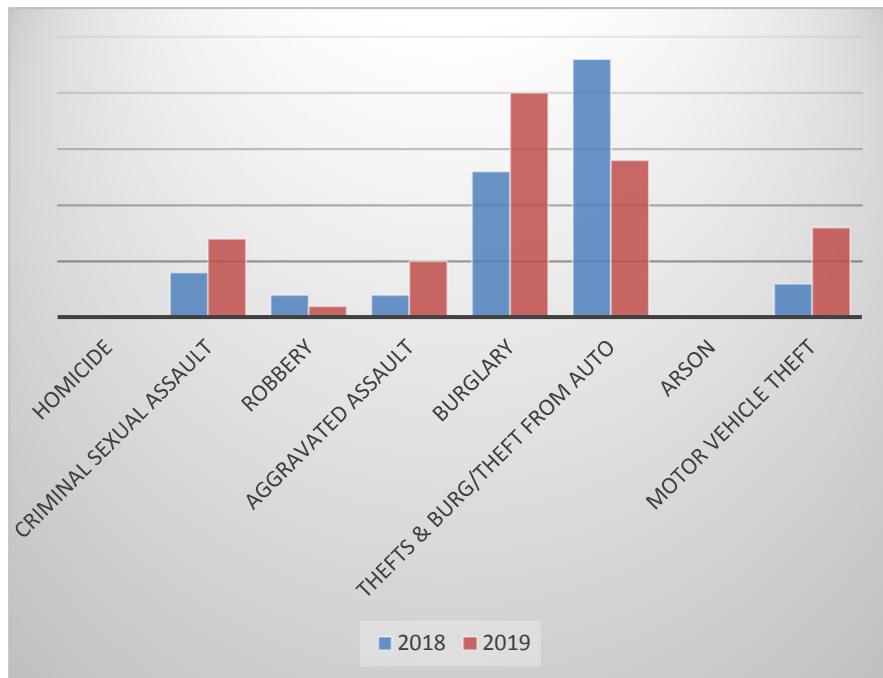
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INDEX CRIME COMPARISON

Year:	2018	2019
Homicide	0	0
Criminal Sexual Assault	4	7
Robbery	2	1
Aggravated Assault	2	5
Burglary	13	20
Thefts & Burg/Theft from Auto	23	14
Arson	0	0
Motor Vehicle Theft	3	8
Total	47	55



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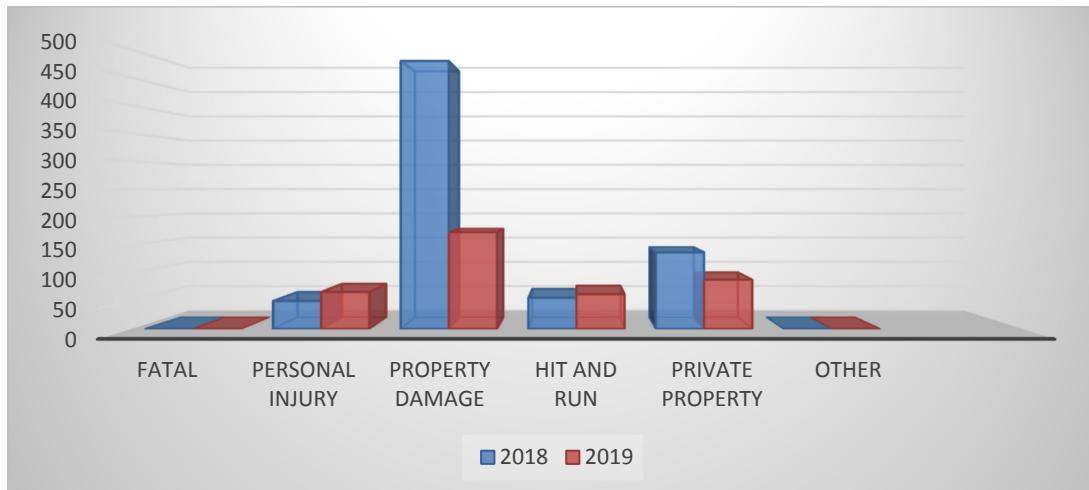
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TRAFFIC ACCIDENT SUMMARY

YEAR	2018
Fatal	0
Personal Injury	50
Property Damage	479
Hit and Run	56
Other	0
Private Property	137
Total	722

YEAR:	2019
Fatal	0
Personal Injury	66
Property Damage	173
Hit and Run	62
Other	0
Private Property	88
Total	389



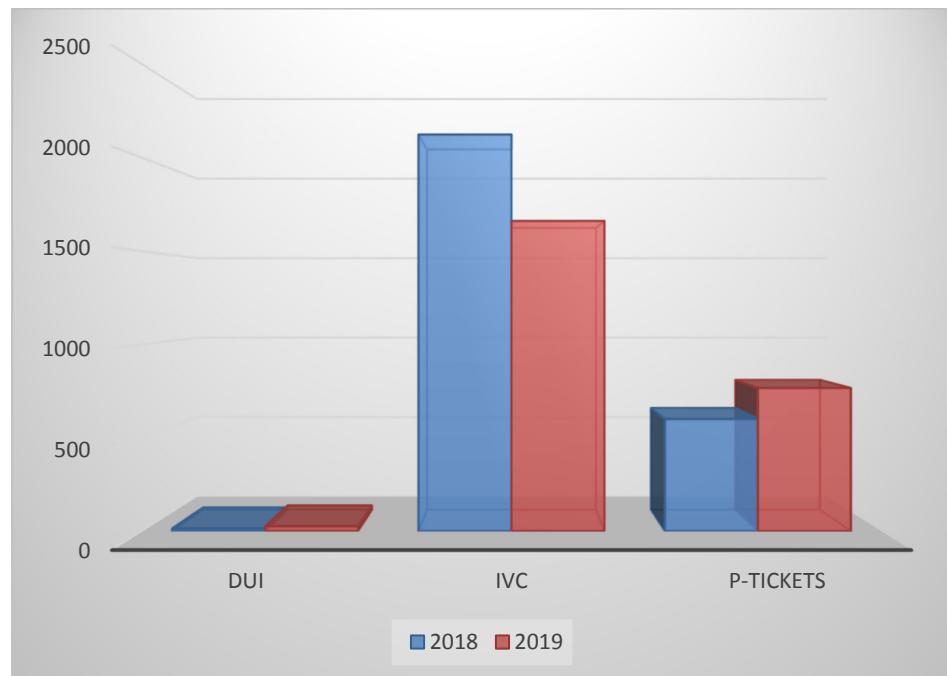
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TRAFFIC ENFORCEMENT SUMMARY

YEAR:	2018	2019
DUI Arrest	14	26
IVC Traffic Citations	2124	1662
Compliance/Parking/Ordinance Tickets	601	767



The enforcement initiatives by patrol and the patrol presence to motorists in the neighborhoods and along the busy roadways work in conjunction to attempt to lower accident totals and keep drivers and pedestrians safer as they travel throughout our village.

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TRAINING

Ongoing and continued specialized training are a priority with the police department. Officers received over (400) hours of in-house service training which included Law Review, Range Training, Less Lethal Training, Hazardous and Bloodborne Training and other various applicable specialties.

Some of the specialized training attended by officers included Midwest Forensic Training Conference, Staff and Command, Investigative Skills, Internal Affairs and Professional Standards, Financial Crime Investigation, Tactical Pistol Training, Crisis Intervention, Street Crimes Seminar, Firearms Training Course, Major Case Investigations Team Training and numerous other law enforcement related fields.

In continuing professional career training and specialties, the department takes a proactive approach to training officers. In preparation for future retirements, the officers' training needs to be established and being strong proponents of training should accomplish this. Our compliment of trained, experienced officers will continue. This allows our newer officers to not only receive the required certification but also glean from the senior Officers experience to make a more well-rounded officer.



NORTHWESTERN UNIVERSITY
CENTER FOR PUBLIC SAFETY

Willowbrook Police Department

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EXPLORERS

The Explorers have been very active in their training and have assisted the Village of Willowbrook with the following events and special details.

The St. Baldrick's Foundation fundraiser which was held at The Kerry Piper on March 17th, 2019.

Along with assisting the police department with "Tobacco Buys" and administrative duties they also assisted with the Village sponsored Easter Egg Hunt that was held on April 20th, 2019. The Spring Fling 5K Fun Run/Walk, Children's 1 Mile Fun Run Event that was held on May 5th, 2019. The Explorers distributed Light-Up Rings and Halloween themed toys to "Trick or Treaters" on October 31st, 2019. The Village Tree Lighting Ceremony on November 29th, 2019 and Children's Christmas Party on December 8th, 2019.



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INTERNAL AFFAIRS INVESTIGATION

As an accredited law enforcement agency, the Willowbrook Police Department annually releases the department's Internal Affairs Investigations summary for the prior year. During 2019 there were two official complaints.

2018 Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Total
Conduct Unbecoming	0	0	0	0	0	0
Rudeness	0	0	0	0	0	0
Unintentional Contact	0	0	0	0	0	0
Total Allegations	0	0	0	0	0	0

2019 Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Total
Conduct Unbecoming	0	0	0	0	0	0
Rudeness	0	1	1	0	0	2
Unintentional Contact	0	0	0	0	0	0
Total Allegations	0	1	1	0	0	2

Sustained The investigation disclosed sufficient evidence to clearly prove the allegation made in the complaint.

Unsubstantiated The investigation was unable to discover sufficient evidence or clearly prove the allegation made in the complaint.

Unfounded The investigation found that the allegation did not occur or failed to involve department personnel.

Exonerated The allegation did occur, but the acts were justified, lawful and proper.

Suspended The investigation failed to reveal, after all known leads have been exhausted, the identity of or the involvement of a department member, in any part of the allegation; but there still remains a possibility that with new evidence, the allegation can be substantiated.

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Policy Failure

The investigation revealed the acts did occur; however, the employee was acting in accordance with established department policy.

POLICE AND COMMUNITY ACTIVITIES

Office staff personnel assisted with the Tri-State Fire Department and the Pleasantview Fire Department Open House events. Lori Rinella and Laurie Schmitz are spectacular representatives for the department each year at these events.



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SENIOR WILLOWBROOK ADULTS CONNECTED

The annual Willowbrook Police senior citizen bingo was a success. The afternoon was filled with challenging games of bingo and the spirited enthusiasm for prizes was contagious throughout the event. A special thank you went out to all local businesses for their donations.



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