



Announcing Franchise Waste Hauling Agreement Awarded to Groot Industries



The Village of Willowbrook is pleased to announce the award of a waste hauler franchise agreement to Groot Industries beginning August 1, 2020.

***Carts will be delivered the week of July 27th. The first pick-up will occur on Monday, August 3, 2020. ***

Collection Highlights

- Weekly collection will occur on Monday, Tuesday and Wednesday (please see service map within for more detail).
- Residents will be provided the default level of service which includes a 65 gallon cart for refuse and a 65 gallon cart for recycling. Alternate sized refuse cart options are available.
- Senior discounts for homeowners 65 and older.
- Pay-per-bag and subscription options available for yard waste collection.



2020 Collection Program Rates:

Quarterly bills will be sent to residences prior to each billing period. To pay bills on-line, register at www.groot.com when you received your first invoice in the mail.

35 Gallon Cart:	\$49.74/quarterly
65 Gallon Cart:	\$52.74/quarterly
95 Gallon Cart	\$55.74/quarterly
35 Gallon Senior Rate:	\$46.74/quarterly

Curbside Collection Program:

Please see enclosed service map for your collection day. Collection will occur between the hours of 7:00 a.m. and 5:00 p.m.

- Residents will be provided with a default cart size of one (1) 65 gallon refuse cart and one (1) 65 gallon recycling cart at no charge. 95 or 35 gallon carts for refuse and/or recycling will be available upon request at no charge.
- Residents will receive one exchange of their cart size at no charge within 30 days of delivery. After that time there will be a \$25.00 exchange fee.
- Any additional refuse outside the cart will be collected as long as it is in a properly prepared container (plastic bag or plastic or galvanized metal not to exceed thirty two (32) gallons, with two handles and not over fifty (50) pounds in weight) with a prepaid refuse sticker affixed to each item.
- Refuse/yard waste Sticker (per sticker): \$3.00
- Program includes one bulk item pick up per week at no charge. Any additional bulk item will require one prepaid refuse/yard waste sticker affixed to each item.
- Appliances are \$40.00 per item and requires a call to Groot at 888-485-0900 for special pickup.

Every household will be receiving a 65 gallon refuse cart.

If you would like a 95 or 35 gallon refuse cart; please email us your name, address and desired cart size at:

Willowbrook@Groot.com

Holidays Observed:

New Year's Day	Labor Day
Memorial Day	Thanksgiving Day
4th of July	Christmas Day

If the holiday falls on a weekday, on or before your scheduled collection, service will be delayed by one day for the remainder of the holiday week. If the holiday falls on Sunday, it will be observed on Monday and service will be delayed one day the entire week.

Bulk & Oversized Item Disposal:

The program includes collection of one bulk item per week (not appliances or oversized/overweight items) at no additional cost.

Bulk items include: boxes, barrels, crates, furniture, and similar items that do not fit into a proper container and can be collected/lifted by one driver without assistance. Exceptions include items which are banned from direct disposal into a landfill. (appliances, tires, car batteries, TV's, electronic waste).

Oversized and overweight items are any single large or extra heavy item that requires Groot to schedule a special pick-up. An example of an oversized item is a piano, hot tub, or any item that requires two or more people to lift. There will be an additional fee per item.

Senior Citizens Discount:

Single-family households where the head of the household is age 65 or older, are eligible for a discounted collection rate for the Curbside Collection Program. Proof of age and home ownership must be provided with a valid ID.

Yard Waste Program

April 1– Second Full Week in December:

Landscape waste will be collected each week on the same day as refuse and recycling collection. Residents can choose from a pay-per-bag option or a yard waste subscription for an annual fee.



Pay-Per-Bag Option: An unlimited amount of properly prepared yard waste bags will be collected as long as a prepaid sticker is attached to each item. Approved yard waste containers include Kraft style paper yard waste bags (not exceeding 30 gallons).

Stickers will be available for \$3/ea at these locations:

Jewel Food Store – 303 Holmes Avenue, Clarendon Hills
Jewel Food Store – 7329 S. Cass Avenue, Darien
Village Hall – 835 Midway Drive, Willowbrook
Walgreens – 501 Plainfield Road, Willowbrook

Yard Waste Cart Subscription Option: Residents may choose to subscribe to a yard waste season cart subscription in place of the yard waste sticker service. Residents will be billed annually for the subscription service

2020 Yard Waste Subscription Rates:

35 Gallon Cart: \$160.00/annually

65 Gallon Cart: \$180.00/annually

95 Gallon Cart: \$200.00/annually

Any yard waste outside the cart will be collected as long as it is properly prepared in a kraft style yard waste bag and has a prepaid sticker affixed to each item.

All bundled brush and material too bulky to be placed in a bag shall be bundled with biodegradable natural fiber twine and shall not exceed 4 feet in length and 2 feet in diameter per bundle, with each bundle not to exceed 50 pounds.

Construction Demolition Debris:

Groot will collect 2 cubic yards of construction debris each week at no cost. All material must be cut to no more than 4 feet in length and no larger than 2 feet in diameter. For the safety of the collector, all debris must be bagged or bundled and free of nails and sharp objects not exceeding 25 pounds.

White Goods/Appliances:

Groot will collect refrigerators, freezers, air conditioners, washers, dryers, dishwashers, hot water tanks, dehumidifiers, and other white goods at \$40.00 per item. Residents must call Groot at 888-485-0900 to schedule collection of white goods. Items should not be placed at the curb until the evening before the scheduled collection.

Recycling Program: Unlimited recyclable materials are collected on your current day of service. Recyclable materials in the cart do not need to be separated from each other.

Please place only approved recycling items in the recycling cart. The collector is trained to check the contents of the cart. If there are foreign materials present, the cart will be left with a violation notice.



Metal Items:

- Aluminum, steel or tin cans
- empty aerosol cans
- aluminum foil
- aluminum baking trays

Glass Items:

- bottles and jars only
- brown, green and clear glass

No mirrors, window glass or porcelain accepted

Paper Items:

- Office Paper (printer paper, school papers)
- Newspaper (all newspaper inserts acceptable)
- Magazines, Catalogs (glossy and non-glossy)
- Corrugated Cardboard – Flattened
- Paperboard/Chipboard (cereal, pasta, soda or clothing boxes.) Telephone directories, brown paper (grocery) bags. **NO PLASTIC GROCERY BAGS**
- Aseptic Containers – Juice & Milk Cartons

Plastic Items: All plastic bottles and containers with numbers 1 through 5 & 7 may be recycled. Please do not place any plastic bags (i.e. grocery, kitchen) in the recycling cart. Return plastic bags to your grocery store.

Preparation of Materials:

- Non-paper materials and paper materials may be commingled (mixed together) in the recycling cart.
- **For automated collection, carts must be kept 4 feet from parkway trees, mail boxes and from other carts.**
- Flatten all corrugated cardboard boxes/paperboard/chipboard in 2'x2' sections, & remove any non-paper packing material.
- Materials that exceed cart capacity may be placed in paper bags and placed beside the cart.
- Contact Groot to replace a damaged or lost cart.
- Do not place recyclable materials in plastic bags nor use plastic or silver duct tape.

Christmas Trees:

Christmas trees will be collected on your normal solid waste collection day the first three weeks of January at no additional charge.



VILLAGE OF WILLOWBROOK 2020 REFUSE COLLECTION MAP



FULL SIZE (24" X 36") SCALE: 1 INCH EQUALS 600 FEET
HALF SIZE (11" X 17") SCALE: 1 INCH EQUALS 1,200 FEET

Legend

REFUSE SERVICE AREAS

MONDAY

TUESDAY

WEDNESDAY

