

# **Willowbrook Police Department**

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## **2016 Annual Report**



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### **LETTER TO THE VILLAGE MAYOR, BOARD OF TRUSTEES, BUSINESS COMMUNITY AND RESIDENTS**

The 2016 annual police report includes a review of accomplishments and continuing efforts to strive for the highest levels of service in the everchanging and challenging field of law enforcement.

The police department has begun an exciting transition period with senior officers approaching retirement eligibility and less senior officers establishing their roles and being assigned new responsibilities. Specialty training in various areas is continuing and on-going so we have a seamless department transition. Staff acknowledges this pivotal time and is equipping the officers with the tools needed to continue being a leader in DuPage County.

Many changes took place in 2016 and some are still on-going. On May 1<sup>st</sup>, 2016, the department transitioned to a new dispatch provider. DuComm (DuPage Public Safety Communications). This was a complete team effort involving staff, DuComm representatives, Garrett Hummel and I.T. consultants. The logistics and many entities involved were challenging but the migration was seamless and all services continued exceptionally with quality 9-1-1 services.

New in-car mobile data terminals were purchased for each squad. Willowbrook is now on the same radio band as neighboring towns which allows the officers to monitor all the radio traffic in our area. This avails a stronger relationship and working knowledge of police activities in our surrounding areas. Also, it allows the police department to assist these towns and them to assist us in a more-timely manner, if requested.

The Willowbrook Police Department's commitment and support by Mayor Trilla, Village Trustees and the Village Manager are what makes the available technologies and continued progress in professional policing a standard of excellence which we are recognized for in DuPage County.

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### **DISPATCH SERVICE DUCOMM**

DuComm serves forty-five (45) agencies in DuPage County. They have provided a high level of service and are in the process of building a new facility of which Willowbrook will be working member. The new center will co-locate with DuPage Office of Emergency Management (OEM), and the DuPage E.T.S.B. office. The newest technologies and advancements in dispatch services will be at the new facility.

### **PATROL VEHICLES**

The police department's fleet of squad cars will complete a lengthy process of having all squads be SUV's and internal set-ups alike. Sergeant Drake has been instrumental in matching new equipment and the logistics of equipment to be similar in all vehicles. He has been very attentive to officers' input and suggestions to make each squad as efficient and alike as possible.

### **NEW STAFF**

In October, the department hired a part-time Accreditation Manager, Ben Kadolph, to oversee the CALEA / Accreditation process. The department will have its Re-Accreditation on-site in August 2017 and Mr. Kadolph will oversee the integral process along with the cooperation of the entire department. Also, Claire Manley was hired as a part-time clerk working with records data input. Claire was a Willowbrook Police Explorer graduate.

### **NEW OFFICERS**

The department hired (3) three new Officers. Blake Huntley, Matthew Vanderjack and Joseph LaValle. All are assigned to the patrol division which brings the department to full staffing of (23) twenty-three full-time sworn officers.

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### **MISSION & VALUES**

#### **We Value Our Community**

We will work in partnership with our community to ensure that the Village of Willowbrook continues to be a safe and pleasant place to live and work.

#### **We Value Service to Our Citizens**

We will serve to reassure our citizens of their personal safety and the safety of their property, to provide an exceptional level of assistance, and to otherwise positively enhance the overall quality-of-life within the Village.

We will work to resolve the concerns of our citizens the first time, every time.

#### **We Value Our Commitment to Improvement**

We will continually review our work product to ensure that our level of service is of unmatched quality and constantly seek new and innovative methods of improvement.

#### **We Value Our Employees**

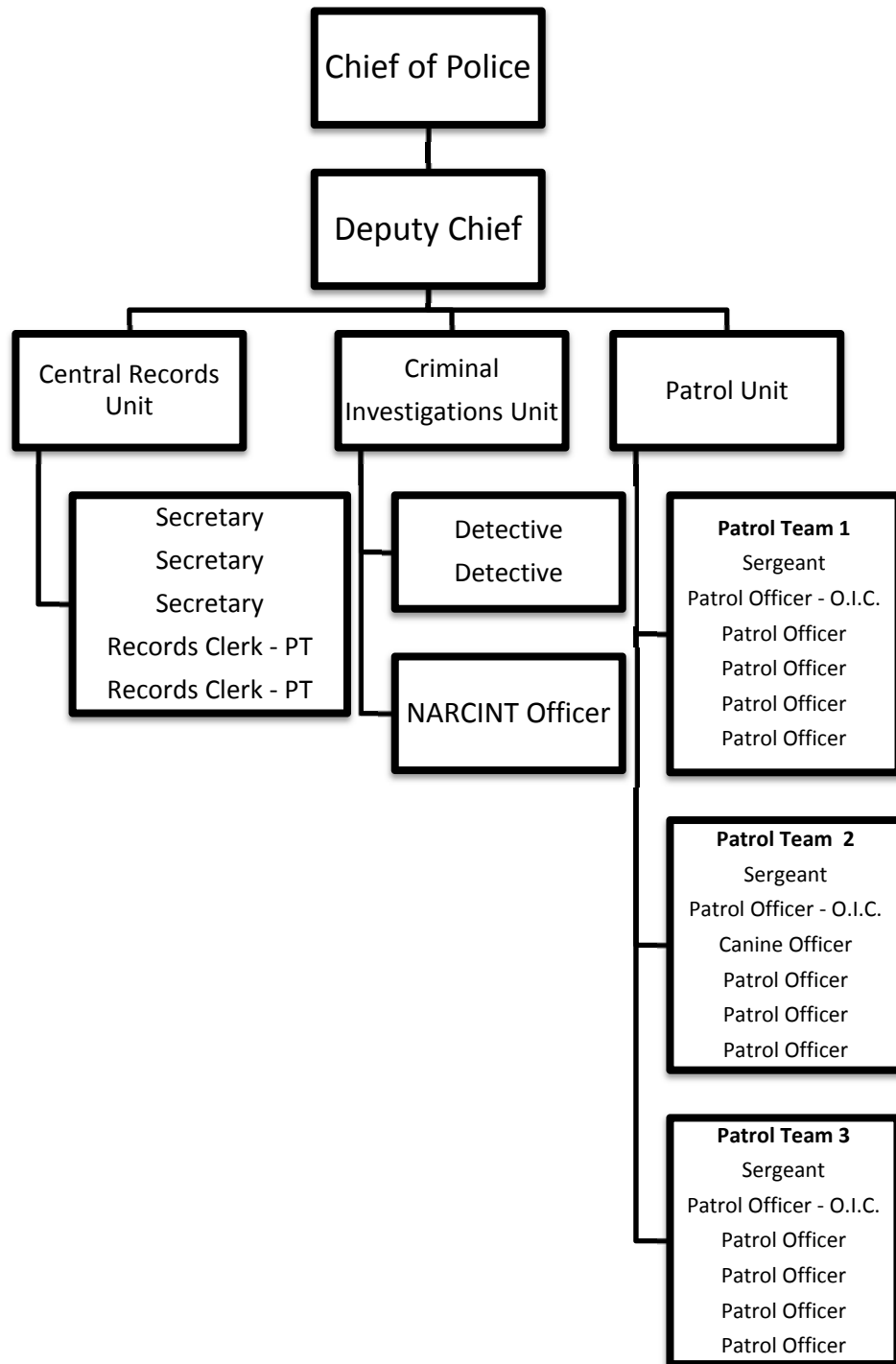
We will, in order to engage in the process of continual and innovative improvement, strive to maximize the professional skills and potential of each employee through the development and retention of our members and by affording education, training, and unique, advanced career opportunities.

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### ORGANIZATIONAL CHART



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### YEARS OF SERVICE WITH THE VILLAGE OF WILLOWBROOK POLICE DEPARTMENT

30 – 35 Years	Sergeant Arthur Svehla	1986
	Support Services Deborah Hahn	1986
25 – 29 Years	Chief Mark Shelton	1987
	Officer David Gaddis	1987
	Officer Theodore Kolodziej	1988
	Officer Scott Eisenbeis	1990
20 - 24 Years	Detective John Handzik	1993
	Detective Daniel Polfliet	1994
	Officer Timothy Kobler	1995
	Deputy Chief Robert Schaller	1995
15 - 19 Years	Sergeant Christopher Drake	1997
	Officer Darren Biggs	2001
	Officer Jose Chavez-Jimenez	2001
	Sergeant Michelle Strugala	2001
10 - 14 Years	Support Services Laurie Schmitz	2006
5 - 9 Years	Officer Lauren Kaspar	2007
	Support Services Lori Rinella	2008
	Officer Nicholas Volek	2008
1 - 4 Years	Officer Dylan Trainor	2013
	Officer Jose Lopez	2013
	Officer Christine Robles	2014
	Officer James Martino	2014
	Officer Othello Rosal	2015
	Support Services Nancy Turville	2015
Less Than 1-Year	Support Services Claire Manley	2016
	Accreditation Manager Ben Kadolph	2016

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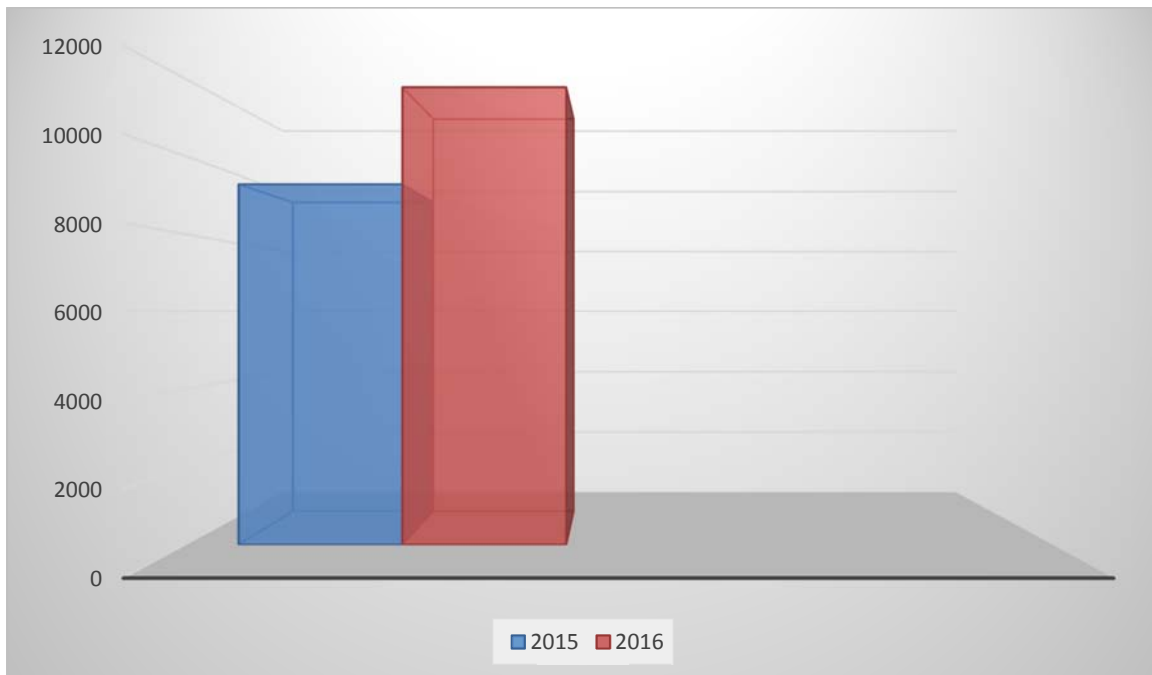
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### TOTAL DISPATCH NUMBERS GENERATED BY DUCOMM (DUPAGE PUBLIC SAFETY DISPATCH)

2015 = 9,289

2016 = 11,782



As of May 1<sup>st</sup>, 2016, as mentioned earlier in the report, the department changed to DuComm dispatch. DuComm's protocol directs officers to generate incident numbers for all activities, instead of coding events out with the in-car computers. This accounts for the increase of 2493 incident numbers compared to 2015.

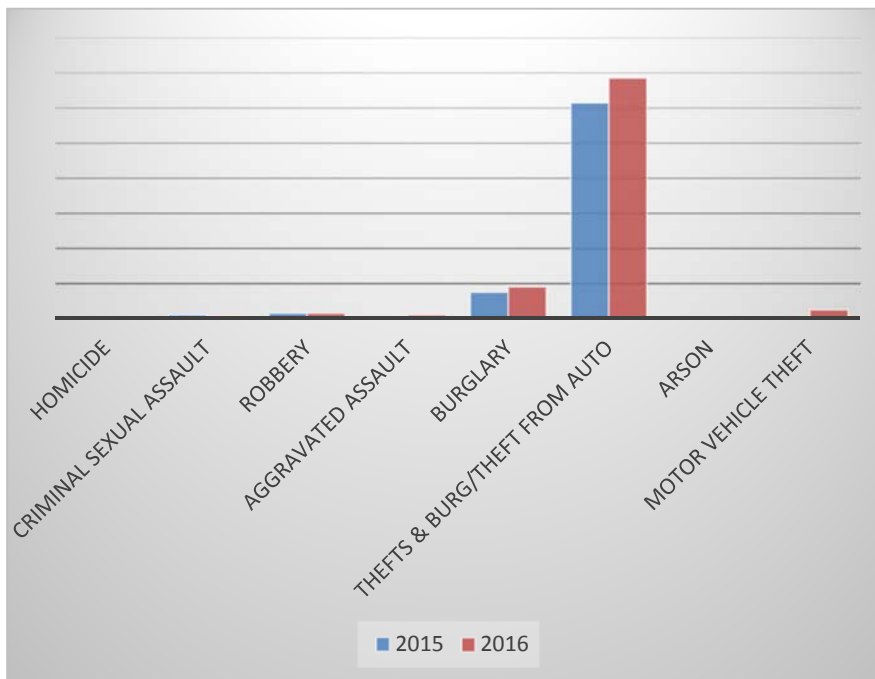
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### INDEX CRIME COMPARISON

Year:	2015	2016
Homicide	0	0
Criminal Sexual Assault	2	1
Robbery	3	3
Aggravated Assault	0	2
Burglary	15	18
Thefts & Burg/Theft from Auto	123	137
Arson	0	0
Motor Vehicle Theft	0	5
Total	151	171



Index crimes had a slight increase as compared to 2015. There were (14) more Thefts overall. Retail Thefts accounted for (32) of the overall total Thefts.



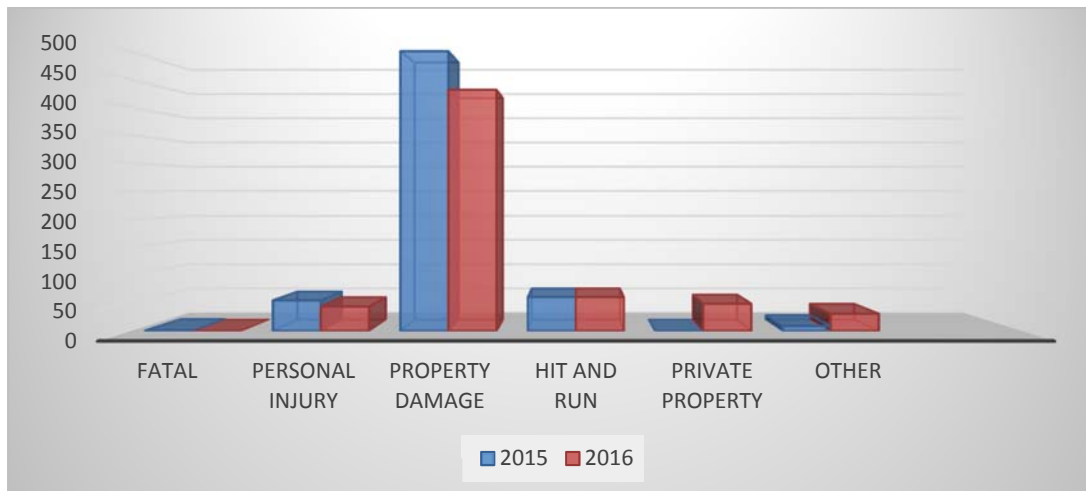
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### TRAFFIC ACCIDENT SUMMARY

YEAR	2015	YEAR:	2016
Fatal	1	Fatal	0
Personal Injury	55	Personal Injury	44
Property Damage	508	Property Damage	431
Hit and Run	61	Hit and Run	61
Other	9	Other	31
		Private Property	49
<b>Total</b>	<b>634</b>	<b>Total</b>	<b>616</b>



Traffic accidents decreased for a second year. In 2016 there were eighteen (18) fewer accidents as compared to 2015. The continual presence of black and white patrol vehicles along the roadways deters poor driving habits and increases safety awareness and defensive driving habits.



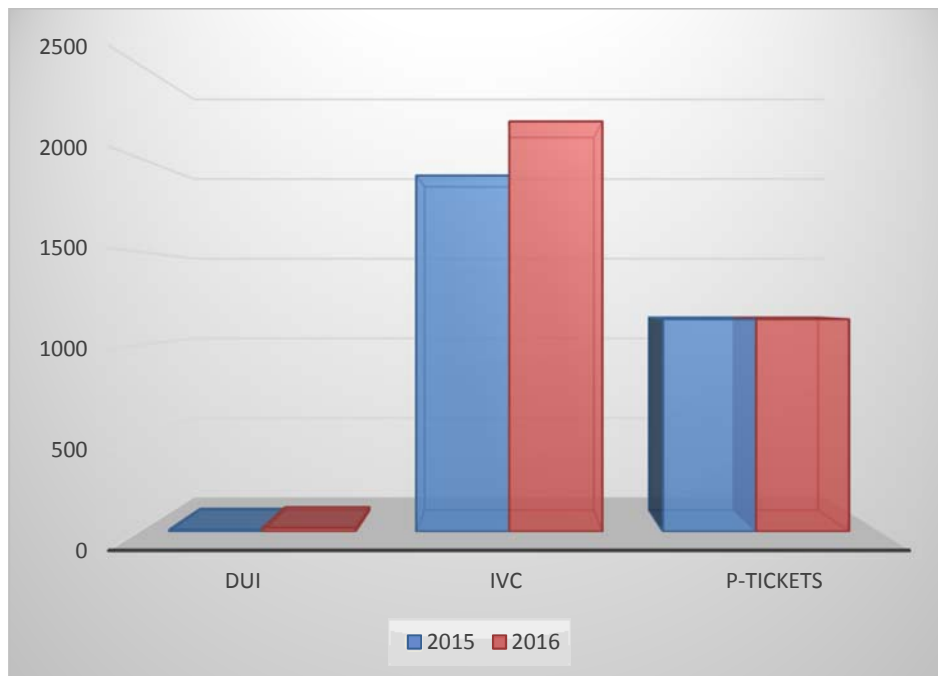
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### TRAFFIC ENFORCEMENT SUMMARY

YEAR:	2015	2016
DUI Arrest	11	20
IVC Traffic Citations	1907	2196
Compliance/Parking/Ordinance Tickets	1139	1245



The enforcement initiatives by patrol and the patrol presence to motorists in the neighborhoods and along the busy roadways work in conjunction to attempt to lower accident totals and keep drivers and pedestrians safer as they travel throughout our village.

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### SMART911

The Willowbrook Police Department encouraged residents to sign up for Smart911. This program gives valuable information about yourself, family members, your home, pets and even vehicles that will be immediately available to 9-1-1 when you make an emergency call. These details can save valuable seconds or even minutes during an emergency.



### POLICE FACILITY REMODELING

The Willowbrook Police Department has temporarily relocated its administration and patrol operations to 825 Midway Drive while the police facility renovation is being completed. Construction is slated to be completed in August of 2017.



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### **TRAINING**

Ongoing and continued specialized training are a priority with the police department. Officers received over (400) hours of in-house service training which included Law Review, Range Training, Less Lethal Training, Hazardous and Bloodborne Training and other various applicable specialties.

Some of the specialized training attended by officers included Impact Weapons Training, OC Spray Training, Taser Conducted Electrical Weapon, Hazardous Material Awareness, Tactical Police Driving, Lead Homicide Investigator, Response & Investigation of Sexting & Child Pornography, Investigating Technology Facilitated Crimes and numerous other law enforcement related fields.

In continuing professional career training and specialties, the department takes a proactive approach to training officers. In preparation for future retirements, the officers' training needs to be established and being strong proponents of training should accomplish this. Our compliment of trained, experienced officers will continue. This allows our newer officers to not only receive the required certification but also glean from the senior officers experience to make a more well-rounded officer.



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### EXPLORERS

In 2015 the Willowbrook Police Department re-instated the Explorer program. Recruitment started in May 2015 by advertising in local newspapers and postings on the Village of Willowbrook and Willowbrook Police Department websites. Officers distributed flyers to the local schools and spoke at Hinsdale Central High School for recruitment.

A new look to the Explorer program will be seen with the change to the uniforms. The new uniforms will be blue shirts with navy blue pants. Several of our newer Officers have become Advisors to the Explorer program. Officer Lopez and Officer Robles are now part of the Explorer Team. The Explorers will be scheduled to participate in a wide range of topics and trainings. They will also assist with various police functions throughout the year. Detective Dan Polfliet oversees the program and has done a great job.



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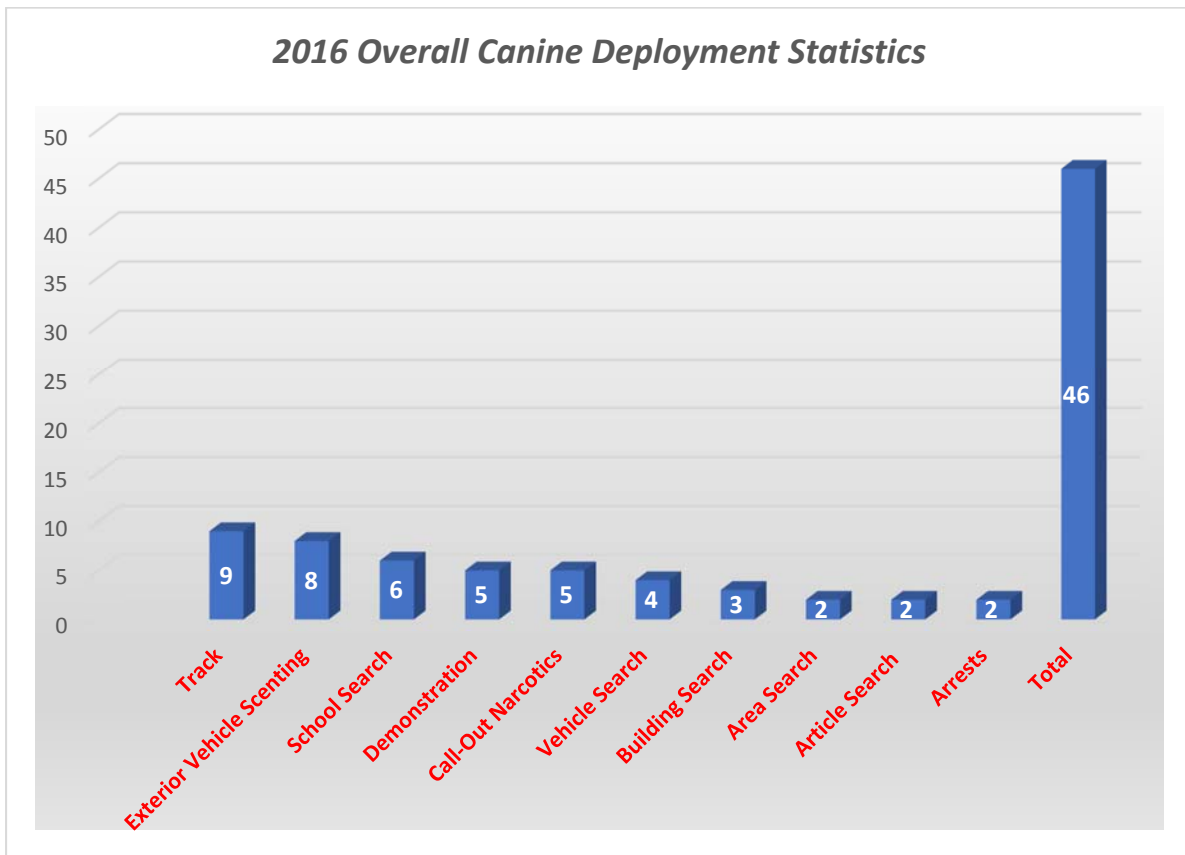
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### CANINE

On October 5, 2015, K-9 Artos and handler Officer Nick Volek started their patrol together on the 3pm – 11pm shift. K-9 Artos has been involved in numerous assists to other police departments in addition to his duties with the Willowbrook Police. K-9 Artos was put into action his first day of duty, with a request from a neighboring police department to assist in locating a missing person. K-9 Artos tracked and located the missing person for the town. On July 15, 2016 K-9 Artos assisted Cook County Gang & Narcotics Unit in executing a search warrant which resulted in K-9 Artos locating 26 grams of crack cocaine, 313 grams of cannabis, and \$2852 US currency.

### ACTIVITY INCLUDING ASSISTING OTHER AGENCIES



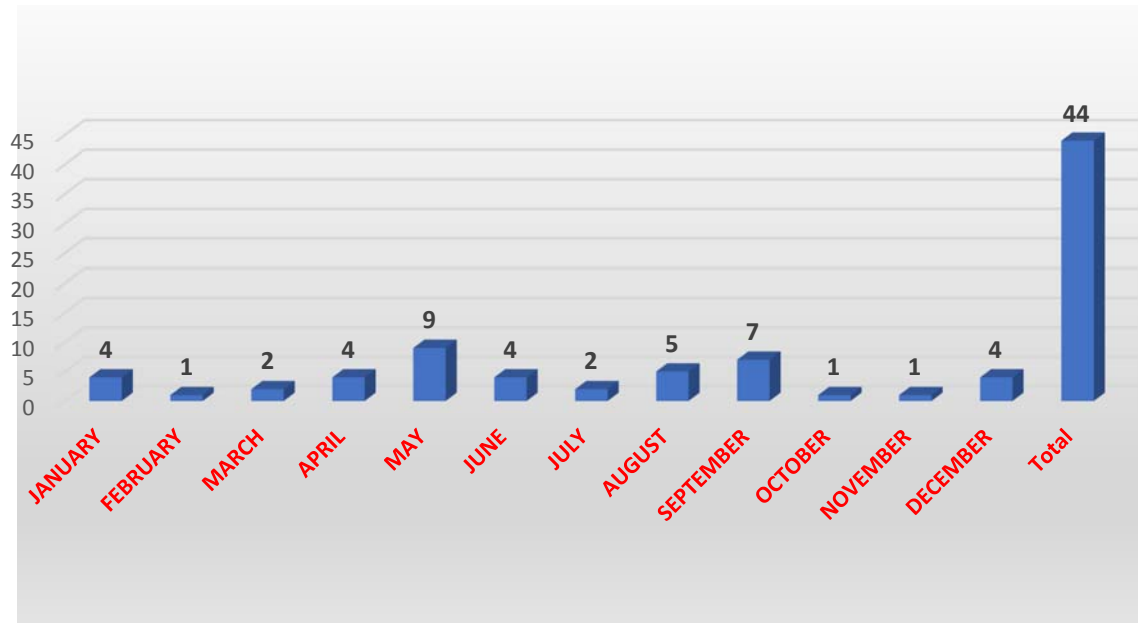


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*2016 Canine Deployments by Month*



K-9 Artos has made his presence known since joining the department and he has become a welcomed member of the Willowbrook Police Department. His presence acts as another partner for his handler Officer Volek.



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### INTERNAL AFFAIRS INVESTIGATION

As an accredited law enforcement agency, the Willowbrook Police Department annually releases the department's Internal Affairs Investigations summary for the prior year. During 2016 there were no official complaints.

2015 Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Total
Conduct Unbecoming	0	0	0	0	0	0
Rudeness	0	0	0	0	0	0
Unintentional Contact	0	0	0	0	0	0
Total Allegations	0	0	0	0	0	0

2016 Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Total
Conduct Unbecoming	0	0	0	0	0	0
Rudeness	0	0	0	0	0	0
Unintentional Contact	0	0	0	0	0	0
Total Allegations	0	0	0	0	0	0

**Sustained** The investigation disclosed sufficient evidence to clearly prove the allegation made in the complaint.

**Unsubstantiated** The investigation was unable to discover sufficient evidence or clearly prove the allegation made in the complaint.

**Unfounded** The investigation found that the allegation did not occur or failed to involve department personnel.

**Exonerated** The allegation did occur, but the acts were justified, lawful and proper.

**Suspended** The investigation failed to reveal, after all known leads have been exhausted, the identity of or the involvement of a department member, in any part of the allegation; but there still remains a possibility that with new evidence, the allegation can be substantiated.

**Policy Failure** The investigation revealed the acts did occur; however the employee was acting in accordance with established department policy.



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### POLICE AND COMMUNITY ACTIVITIES

Our involvement in numerous activities with our residents was a great success. Secretary Debbie Hahn participated with the Special Olympics “Cop On Top” Dunkin Donuts fundraiser in May.

Officer Nick Volek and his canine partner Artos participated in the National Night Out and also represented the department at Morton Arboretum’s annual Tails on the Trails event.

Office staff personnel assisted with the Tri-State Fire Department and the Hinsdale Police and Fire Department Open House events. Lori Rinella, Laurie Schmitz and Debbie Hahn are fantastic representatives for the department each year at these events.



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### SENIOR WILLOWBROOK ADULTS CONNECTED

The annual Willowbrook Police senior citizen bingo was a success. The afternoon was filled with challenging games of bingo and the spirited enthusiasm for prizes was contagious throughout the event. Current senior scam information was instructed to the attendees. A special appreciation went out to all the donations from the local businesses. Our already established relationship with our seniors continued to grow. Once again, the Chief of Police had the most fun!

