

Willowbrook Police Department

2015 Annual Report



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LETTER TO THE VILLAGE MAYOR, BOARD OF TRUSTEES, BUSINESS COMMUNITY AND RESIDENTS

The police department's 2015 annual report includes quantitative information, procedural changes, accomplishments and an overall snapshot of the police department.

There were three senior officers who retired with a total of (85) years of experience between them. As one could understand replacing such seasoned and experienced officers takes both time and training. New officers were hired and by the first quarter of 2016 we should be at our sworn full authorized strength of twenty three officers.

The department has initiated and embraced the beginning of a new generation of Willowbrook officers. The department currently has ten officers with (20) or more years of service. As mentioned, time is an intricate characteristic in establishing experience. Scheduling training along with shift coverage was challenging, however the officers all stepped up to this challenge.

Several incidents captured a large media presence which is unusual for Willowbrook. Both were handled very professionally and with the utmost professionalism and integrity. I want to personally applaud the efforts of all the officers and support staff for their continuing professional service and representation of Willowbrook by keeping them as a leader in the law enforcement community in DuPage County.

Mayor Frank Trilla, Village Board Members and Village Manager Tim Halik's continual support and assistance allows the police department to keep Willowbrook a safe and great place to live.

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MISSION & VALUES

We Value Our Community

We will work in partnership with our community to ensure that the Village of Willowbrook continues to be a safe and pleasant place to live and work.

We Value Service to Our Citizens

We will serve to reassure our citizens of their personal safety and the safety of their property, to provide an exceptional level of assistance, and to otherwise positively enhance the overall quality-of-life within the Village.

We will work to resolve the concerns of our citizens the first time, every time.

We Value Our Commitment to Improvement

We will continually review our work product to ensure that our level of service is of unmatched quality and constantly seek new and innovative methods of improvement.

We Value Our Employees

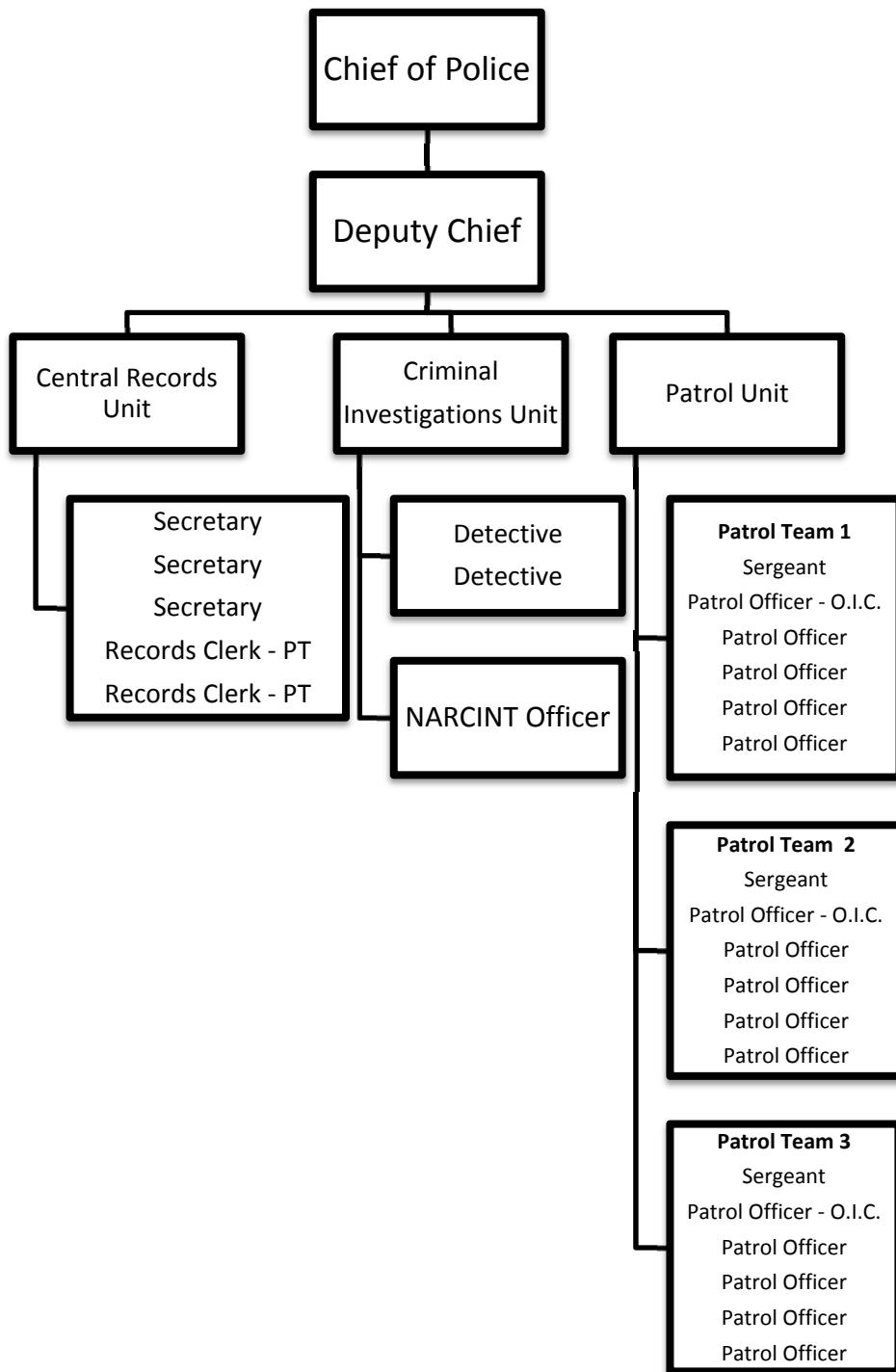
We will, in order to engage in the process of continual and innovative improvement, strive to maximize the professional skills and potential of each employee through the development and retention of our members and by affording education, training, and unique, advanced career opportunities.

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ORGANIZATIONAL CHART



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WELCOMING NEW OFFICERS TO THE WILLOWBROOK POLICE DEPARTMENT

Officer Othello Rosal was hired September 22, 2015

Officer Daniel Herrera was hired September 22, 2015

WISHING RETIRED OFFICERS GREAT HEALTH AND HAPPINESS

Officer Andrew Pelliccioni retired after 30 years of service

Officer Mark Long retired after 30 years of service

Officer John Skiba retired after 25 years of service

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YEARS OF SERVICE WITH THE VILLAGE OF WILLOWBROOK POLICE DEPARTMENT

25 – 29 Years	Sergeant Arthur Svehla	1986
	Support Services Deborah Hahn	1986
	Chief Mark Shelton	1987
	Officer David Gaddis	1987
	Officer Theodore Kolodziej	1988
	Deputy Chief Mark Altobella	1990
	Officer Scott Eisenbeis	1990
20 - 24 Years	Detective John Handzik	1993
	Officer Daniel Polfliet	1994
	Detective Timothy Kobler	1995
	Officer Robert Schaller	1995
15 - 19 Years	Sergeant Christopher Drake	1997
10 - 14 Years	Officer Darren Biggs	2001
	Officer Jose Chavez-Jimenez	2001
	Sergeant Michelle Strugala	2001
5 - 9 Years	Support Services Laurie Schmitz	2006
	Officer Lauren Kaspar	2007
	Support Services Lori Rinella	2008
	Officer Nicholas Volek	2008
1 - 4 Years	Support Services Bernadette Goers	2012
	Officer Dylan Trainor	2013
	Officer Jose Lopez	2013
Less Than 1-Year	Officer Christine Robles	2014
	Officer James Martino	2014
	Officer Othello Rosal	2015
	Officer Daniel Herrera	2015
	Support Services Nancy Turville	2015

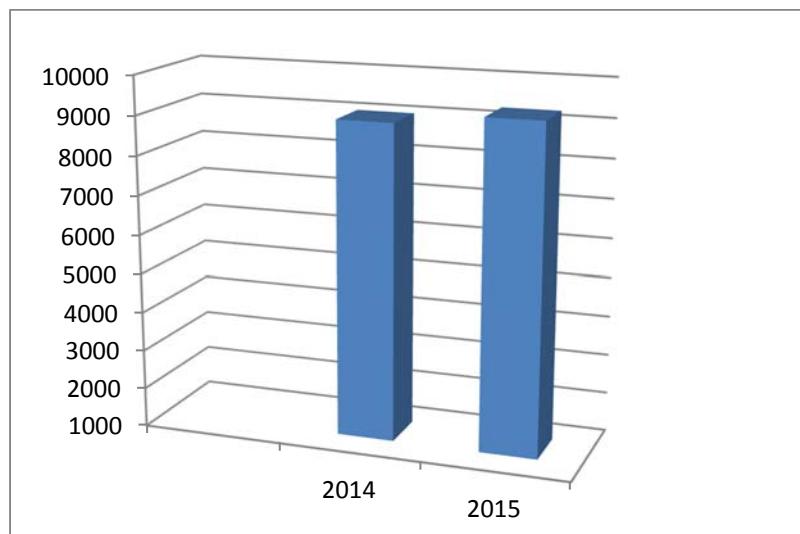
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TOTAL DISPATCH NUMBERS GENERATED BY SOUTHWEST CENTRAL DISPATCH

2014 = 9015
2015 = 9289



In 2015 the department generated dispatch numbers totalling (9289) incidents. This was an increase of (274) as compared to a total of (9015) incidents the previous year.

At the August 10, 2015 Village Board Meeting, the Board approved a resolution and agreement for the police department to change dispatch services to DuComm (DuPage Public Safety Communications). The services will begin on May 1, 2016. The department has always sought to have high quality dispatch services along with an effective governance model. The technological advancements, 9-1-1 surcharge payments and fiscal responsibilities are all paramount characteristics expected and established with DuComm. We look forward to this new dispatch partnership with the future of the police department.

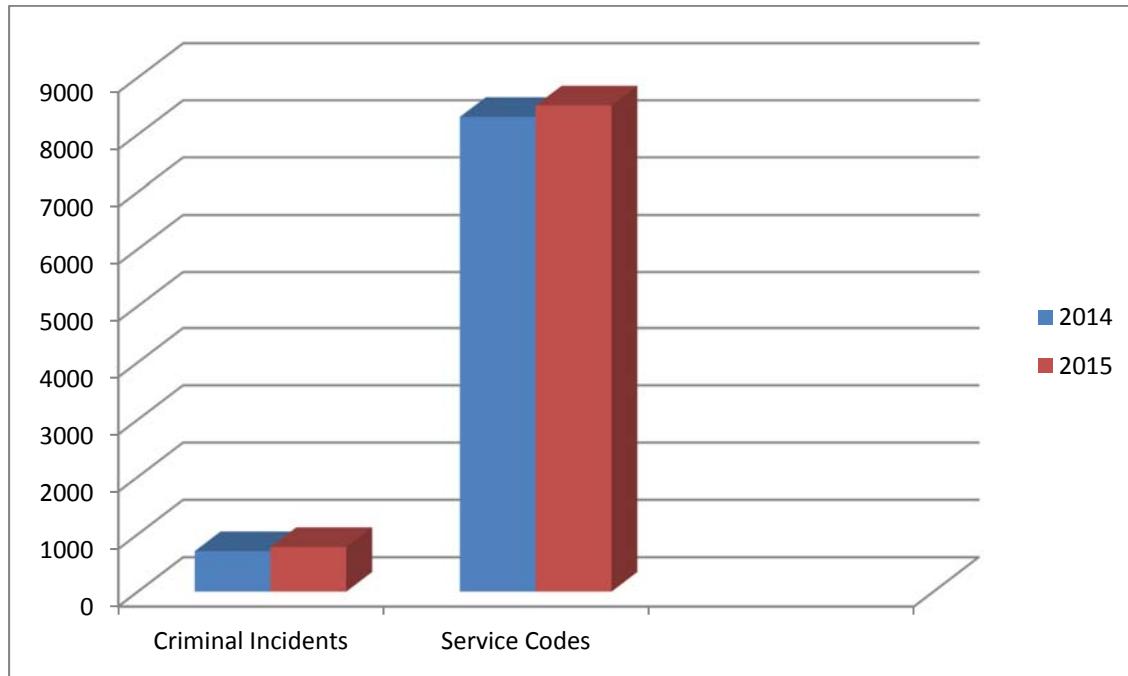
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INCIDENT CODE SUMMARY

Year:	2014	2015
Criminal Incidents:	705	778
Service Codes:	8310	8511
Total Incidents:	9015	9289



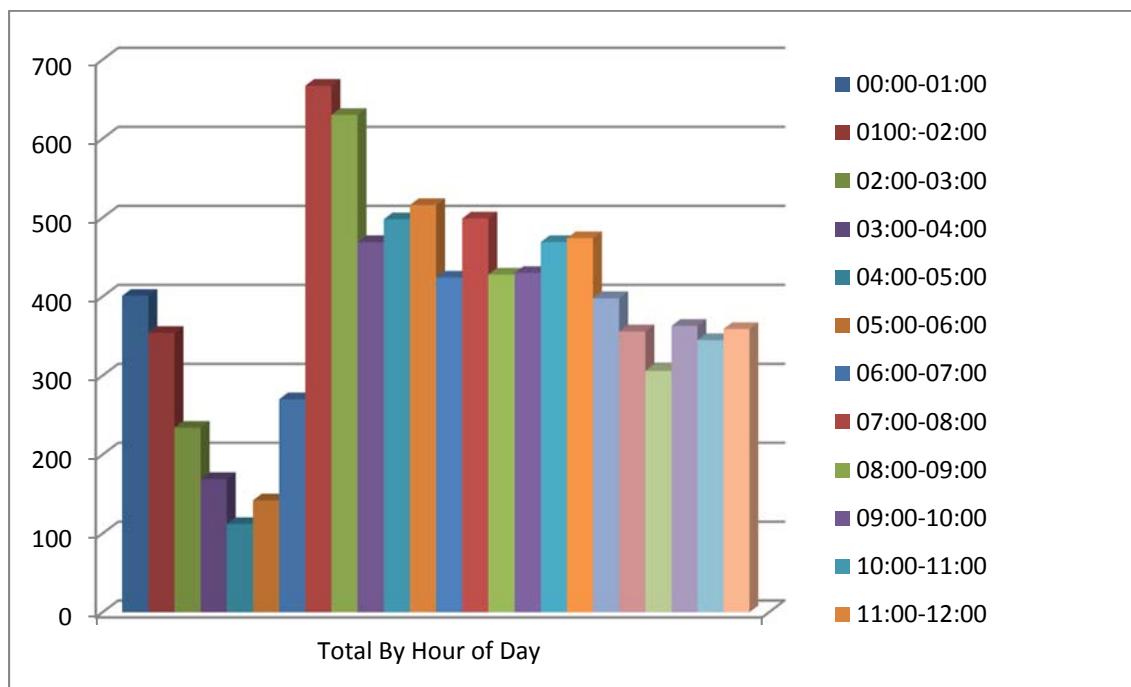
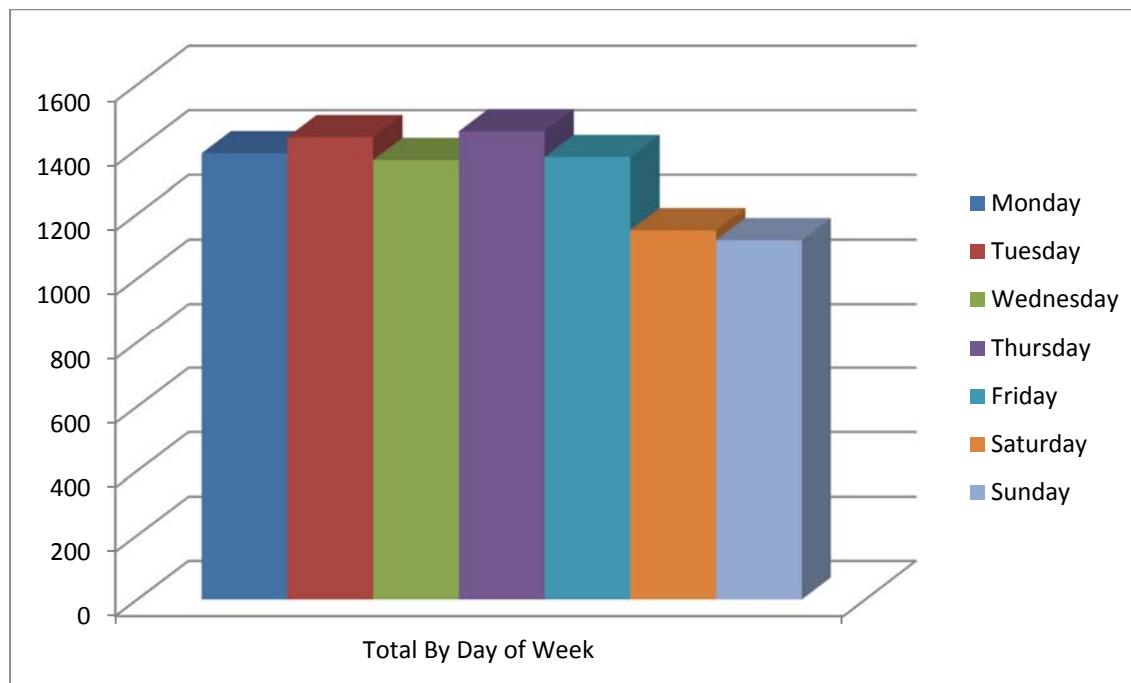
Consistent vigilance and awareness to community needs and concerns continued to be one of the primary responsibilities with the police department. There was an overall 3% increase in incident codes in 2015. Officers assignments included all three patrol shifts to be visible throughout each street, each shift, each day throughout all the neighborhoods. Numerous comments and feed back were received from residents on observing the black and white squads throughout the neighborhoods. The community acts in a partnership with the department in keeping the Village safe and the officers aware of the community activities.

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SERVICE DISTRIBUTION



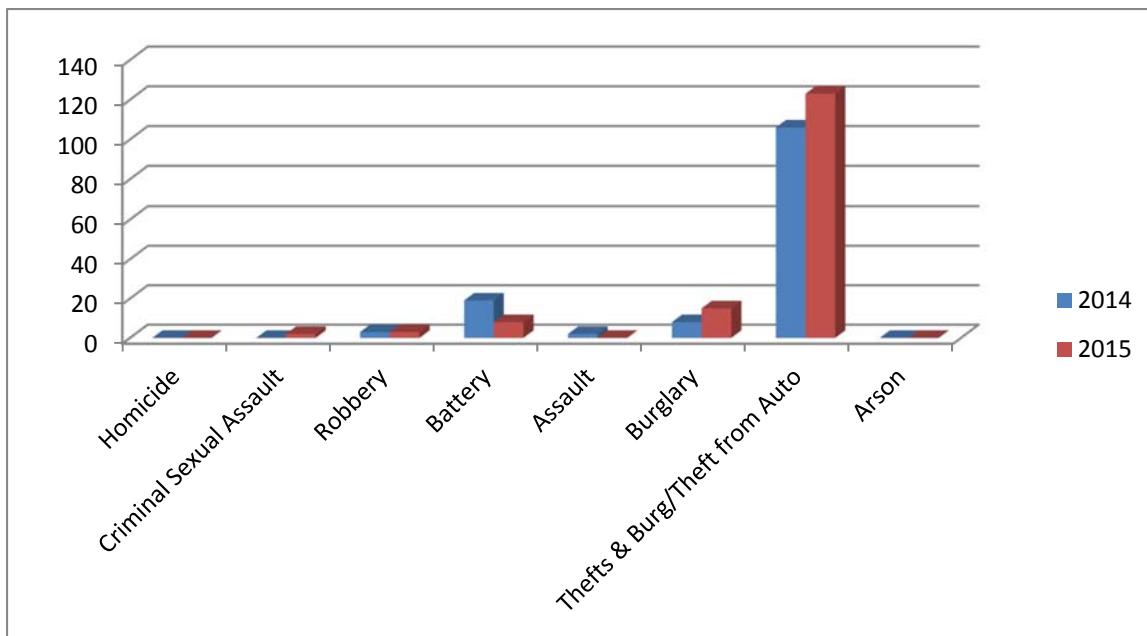
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INDEX CRIME COMPARISON

Year:	2014	2015
Homicide	0	0
Criminal Sexual Assault	0	2
Robbery	3	3
Battery	19	8
Assault	2	0
Burglary	8	15
Thefts & Burg/Theft from Auto	106	123
Arson	0	0
Total	138	151



Index crimes increased slightly overall. Thefts and Burglary/Theft from Auto increased due to a number of persons not locking their vehicles and subjects taking loose change and items left in plain view. In comparison, other index crimes decreased.

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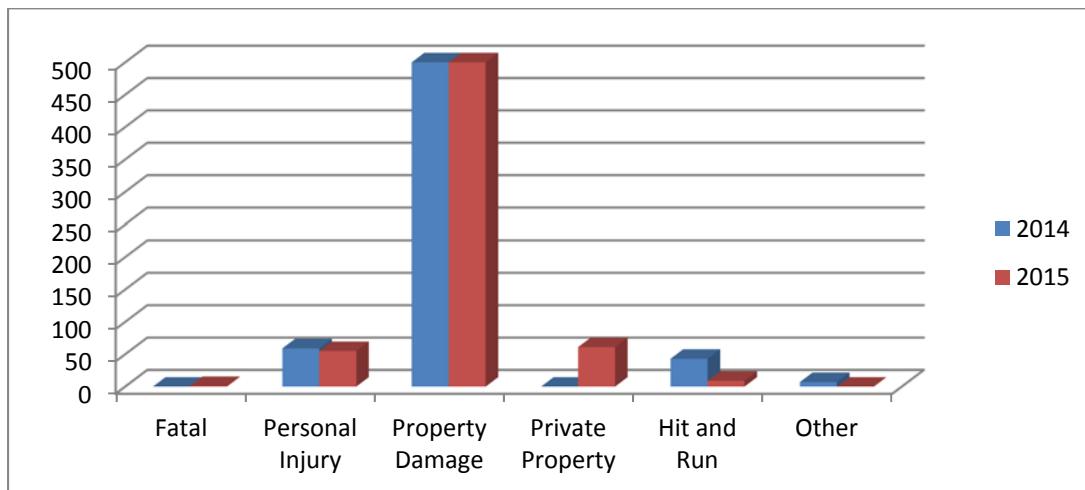


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TRAFFIC ACCIDENT SUMMARY

YEAR	2014
Fatal	0
Personal Injury	59
Property Damage	546
Private Property	43
Other	7
Total	655

YEAR:	2015
Fatal	1
Personal Injury	55
Property Damage	508
Hit and Run	61
Other	9
Total	634



Overall accident totals decreased by (21) accidents. The largest decline was in property damage accidents. Unfortunately, we did have one fatal accident. The presence of patrol cars along the roadways continues to act as a deterrent for poor driving habits, which increases driver awareness and hopefully results in lower traffic accident totals.



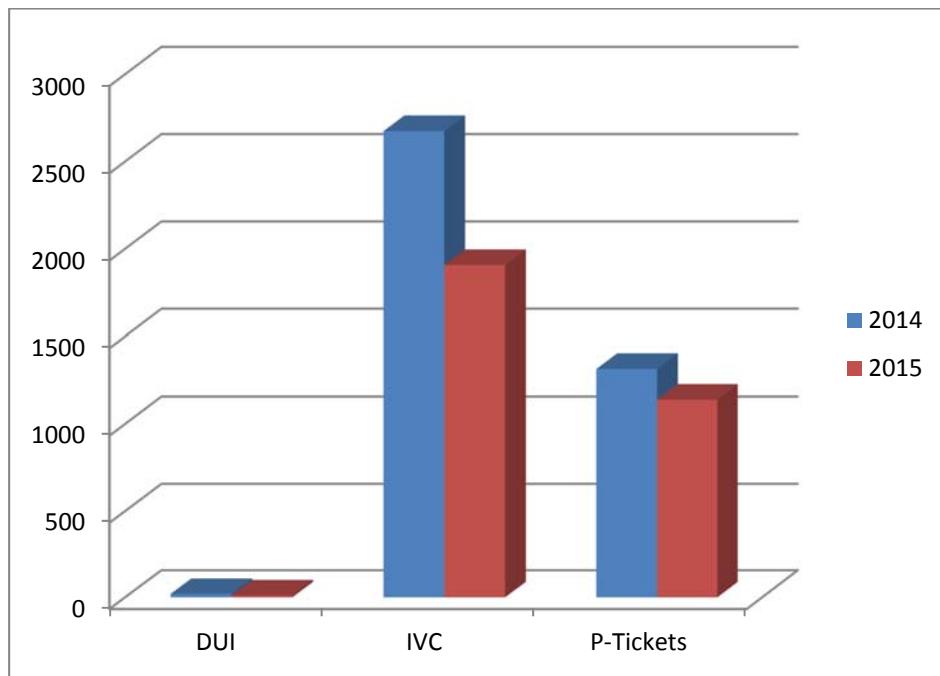
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TRAFFIC ENFORCEMENT SUMMARY

YEAR:	2014	2015
DUI Arrest	20	11
IVC Traffic Citations	2674	1907
Compliance/Parking/Ordinance Tickets	1315	1139



As mentioned earlier in this report, patrol staffing levels were not at full strength throughout the year. This would be a contributing factor to lower citation totals while still continuing a high visible presence throughout the village neighborhoods.

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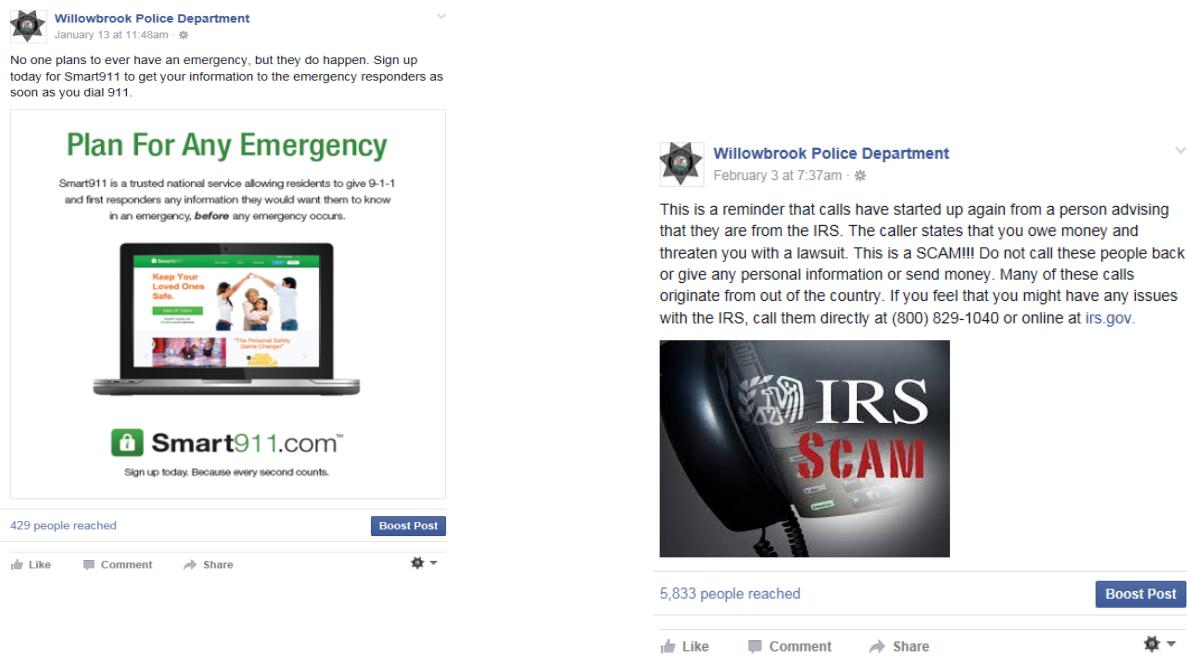
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NARCAN TRAINING

In 2014 the Willowbrook Police Department along with other DuPage County Police Agencies trained and equipped each officer with Narcan (NALOXONE). This drug reverses the effects of a potential fatal heroin overdose. As of January 28, 2016 (100) lives within DuPage County have been saved by first responders who have administered Narcan to overdose victims.

FACEBOOK

This year the Willowbrook Police Department launched a Facebook page. Posts on our Facebook page include Crime Alerts, Weather Alerts, Found Pets/Property and Helpful Hints. To date the department currently has (452) Followers!

Two screenshots of Facebook posts from the Willowbrook Police Department page. The first post, dated January 13 at 11:48am, is titled "Plan For Any Emergency" and features a screenshot of the Smart911.com website. It includes the text: "Smart911 is a trusted national service allowing residents to give 9-1-1 and first responders any information they would want them to know in an emergency, **before** any emergency occurs." The second post, dated February 3 at 7:37am, is titled "IRS SCAM" and features a graphic of a telephone handset with the words "IRS SCAM" in red. It includes the text: "This is a reminder that calls have started up again from a person advising that they are from the IRS. The caller states that you owe money and threaten you with a lawsuit. This is a SCAM!!! Do not call these people back or give any personal information or send money. Many of these calls originate from out of the country. If you feel that you might have any issues with the IRS, call them directly at (800) 829-1040 or online at irs.gov." Both posts show engagement metrics: 429 people reached and 5,833 people reached respectively, with "Boost Post" buttons at the bottom.



TRAINING

Ongoing and continued specialized training are a priority with the police department. Officers received over (400) hours of in-house service training which included Law Review, Range Training, Less Lethal Training, Hazardous and Bloodborne Training and other various applicable specialities.

Individual officers also received over 146 hours of training through NEMRT (Northeast Multi-Regional Training) our State-wide mobile training unit for which we are members. Some of the specialized training attended by officers included Field Training Officer, Officer in Charge, Investigations, Evidence Training, Use of Force and numerous other law enforcement related fields.

In continuing professional career training and specialties, the department takes a proactive approach to training officers. In preparation for future retirements, the officers' training needs to be established and being strong proponents of training should accomplish this. Our compliment of trained, experienced officers will continue. This allows our newer officers to not only receive the required certification but also glean from the senior officers experience to make a more well-rounded officer.





EQUIPMENT

In 2015 the department participated in the Taser Assurance Program. This program provides warranty coverage for existing Smart Weapons X26 for (5) years along with additional on-site spares. At the end of (5) years, all of the Tasers will be upgraded with new Tasers at no additional cost. The program has worked extremely well.



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TASK FORCE INITIATIVE

In August of 2014, the police department became a member of NARCINT (Narcotics and Currency Interdiction). This task force is under the direction of the Illinois State Police. A Willowbrook officer was assigned to this task force. Enforcement of illegal activity involving narcotics, dangerous drugs and money laundering is the primary focus. By joining with other respective authorities this joint exercise provides a most effective protection for public safety. Asset Forfeiture Funds that were seized for F/Y 2015/2016 were \$94,999.00. Asset Forfeiture Funds that were seized for Calendar year of 2015 were \$88,203.24.

EXPLORERS

In 2015 the Willowbrook Police Department re-instated the Explorer program. Recruitment started in May 2015 by advertising in local newspapers and postings on the Village of Willowbrook and Willowbrook Police Department websites. Officers distributed flyers to the local schools and spoke at Hinsdale Central High School for recruitment.

A new look to the Explorer program will be seen with the change to the uniforms. The new uniforms will be blue shirts with navy blue pants. Several of our newer Officers have become Advisors to the Explorer program. Officer Lopez and Officer Robles are now part of the Explorer Team. The Explorers will be scheduled to participate in a wide range of topics and trainings. They will also assist with various police functions throughout the year.

ADMINISTRATION

In 2015 the police department hired Nancy Turville to fill the previous part-time Records Clerk vacancy. Nancy joins our other part-time records clerk Bunny Goers with assisting in department data entry and records functions. Bunny and Nancy work evenings Monday through Friday on a rotating basis. Bunny and Nancy also assist in coming in early for full-time staff that might have training or meetings to attend. They have been an outstanding addition and asset to our current full-time secretaries.

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CANINE

On October 5, 2015, K-9 Artos and handler Officer Nick Volek started their patrol together on the 3pm – 11pm shift. K-9 Artos was put into action his first day of duty, with a request from a neighboring department to assist in locating a missing person. K-9 Artos tracked and located the missing person for the town. K-9 Artos has been involved in numerous assists to other police departments as well as his duties with the Willowbrook Police. K-9 Artos has been active with the following since October 5, 2015 to December 21, 2015.

ACTIVITY INCLUDING ASSISTING OTHER AGENCIES

Vehicle Searches	9
Arrests	7
Tracking	4
School Searches/FIAT	3

K-9 Artos has made his presence known since joining the department and he has become a welcomed member of the Willowbrook Police Department. His presence acts as another partner for his handler Officer Volek.



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INTERNAL AFFAIRS INVESTIGATION

As an accredited law enforcement agency, the Willowbrook Police Department annually releases the department's Internal Affairs Investigations summary for the prior year. During 2015 there were no official complaints.

2014 Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Total
Conduct Unbecoming	0	0	0	0	0	0
Rudeness	0	0	0	0	0	0
Unintentional Contact	0	0	0	0	0	0
Total Allegations	0	0	0	0	0	0

2015 Allegations	Sustained	Unsubstantiated	Unfounded	Exonerated	Suspended	Total
Conduct Unbecoming	0	0	0	0	0	0
Rudeness	0	0	0	0	0	0
Unintentional Contact	0	0	0	0	0	0
Total Allegations	0	0	0	0	0	0

Sustained The investigation disclosed sufficient evidence to clearly prove the allegation made in the complaint.

Unsubstantiated The investigation was unable to discover sufficient evidence or clearly prove the allegation made in the complaint.

Unfounded The investigation found that the allegation did not occur or failed to involve department personnel.

Exonerated The allegation did occur, but the acts were justified, lawful and proper.

Suspended The investigation failed to reveal, after all known leads have been exhausted, the identity of or the involvement of a department member, in any part of the allegation; but there still remains a possibility that with new evidence, the allegation can be substantiated.

Policy Failure The investigation revealed the acts did occur; however the employee was acting in accordance with established department policy.

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POLICE AND COMMUNITY ACTIVITIES

Our involvement in numerous activities with our residents was a great success. Secretary Debbie Hahn participated with the Special Olympics "Cop On Top" Dunkin Donuts fundraiser in May.

Officer Gaddis, Secretary Rinella and K-9 Icha assisted with the Park District's annual "Touch A Truck" event which was held in the Ashton Place parking lot. The event was attended by hundreds of individuals who stopped by to see all the various professional vehicles.

Officer Gaddis, K-9 Icha and Secretary Laurie Schmitz participated with the Hinsdale Humane Society's annual Pet Walk that was held June 7, 2015 at the Katherine Legge Memorial Park.

Office staff personnel assisted with the Tri-State Fire Department and the Hinsdale Police and Fire Department Open House events. Bunny Goers, Lori Rinella, Laurie Schmitz and Debbie Hahn are fantastic representatives for the department each year at these events.



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SENIOR WILLOWBROOK ADULTS CONNECTED

The annual Willowbrook Police senior citizen bingo was a successful event. Over (152) people attended. Challenging games of Bingo and spirited enthusiasm for prizes was contagious throughout the event. Current senior scam prevention information was instructed to the attendees.

A special appreciation went out to all the donations from local businesses. Our already established relationship with our seniors continued to grow. Once again the Chief of Police had more fun than anyone!!

